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RISKMASTER Accelerator

# **RISKMASTER Business Analytics XI 4.2 Technical Specifications**

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## Server Products and Operating Systems

|  | Windows (*1)       |             |                |             |
|--|--------------------|-------------|----------------|-------------|
|  | Server 2008 R2 x64 | Server 2012 | Server 2012 R2 | Server 2016 |
| 64-bit BusinessObjects BI Server Products      | SP1                |             |                |             |
| SAP BusinessObjects BI platform                | ✓                  | ✓           | ✓              | SP03+       |
| SAP BusinessObjects Analysis, edition for OLAP | ✓                  | ✓           | ✓              | SP03+       |
| SAP BusinessObjects Explorer                   | ✓                  | ✓           | ✓              | SP03+       |
| SAP BusinessObjects Web Intelligence           | ✓                  | ✓           | ✓              | SP03+       |
| SAP Crystal Reports for Enterprise             | ✓                  | ✓           | ✓              | SP03+       |
| SAP Crystal Reports 2016                       | ✓                  | ✓           | ✓              | SP03+       |
| SAP BusinessObjects Dashboards                 | ✓                  | ✓           | ✓              | SP03+       |
| Mobile Server                                  | ✓                  | ✓           | ✓              | SP03+       |

Note: BusinessObjects BI server components only support 64-bit operating systems

## Desktop Clients and Operating Systems

|  | Windows Server |             |                |             | Windows Desktop |           |             |            |
|--|----------------|-------------|----------------|-------------|-----------------|-----------|-------------|------------|
|  | Server 2008 R2 | Server 2012 | Server 2012 R2 | Server 2016 | Windows 7 SP1   | Windows 8 | Windows 8.1 | Windows 10 |
| <b>32-bit BusinessObjects BI Desktop Clients</b> | SP1            |             |                |             | SP1             |           |             |            |
| SAP BusinessObjects BI Client Tools              | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP BusinessObjects Live Office                  | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP BusinessObjects Web Intelligence Rich Client | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP Crystal Reports for Enterprise               | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP Crystal Reports 2016                         | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP Crystal Reports Viewer 2016                  | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP Crystal Presentation Design 2016             | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |
| SAP BusinessObjects Dashboards <sup>(*)</sup>    | ✓              | ✓           | ✓              | SP03+       | ✓               | ✓         | ✓           | ✓          |

Note: BusinessObjects BI desktop components are 32-bit and can be used in 64-bit operating systems

## Language Support by Products

| BusinessObjects Enterprise Products | English | French | German | Japanese | Spanish | S.Chinese | Italian | Dutch | Russian | Korean | T.Chinese (*1) | Portuguese | Swedish | Polish | Danish | Norwegian | Finnish | Thai | Czech | Hungarian | Slovakian | Turkish | Romanian | Slovenian | Ukrainian (**)(*4)       | Kazakh (***)(*4)         | Arabic (***)       | Hebrew (***)       |
|-------------------------------------|---------|--------|--------|----------|---------|-----------|---------|-------|---------|--------|----------------|------------|---------|--------|--------|-----------|---------|------|-------|-----------|-----------|---------|----------|-----------|--------------------------|--------------------------|--------------------|--------------------|
| BusinessObjects BI Server Products  | ✓       | ✓      | ✓      | ✓        | ✓       | ✓         | ✓       | ✓     | ✓       | ✓      | ✓              | ✓          | ✓       | ✓      | ✓      | ✓         | ✓       | ✓    | ✓     | ✓         | ✓         | ✓       | ✓        | ✓         | Limited, see below       | Limited, see below       | Limited, see below | Limited, see below |
| BusinessObjects BI Desktop Products | ✓       | ✓      | ✓      | ✓        | ✓       | ✓         | ✓       | ✓     | ✓       | ✓      | ✓              | ✓          | ✓       | ✓      | ✓      | ✓         | ✓       | ✓    | ✓     | ✓         | ✓         | ✓       | ✓        | ✓         | SP03+ Limited, see below | SP03+ Limited, see below | Limited, see below | Limited, see below |

### (\*\*\*) Arabic, Hebrew, Ukrainian and Kazakh Support

**BI launch pad (\*2) (\*3)**

**BI workspaces (viewing only) (\*3)**

**Crystal Reports Web Viewer (\*3)**

#### Web Intelligence

- Web Intelligence Rich Internet Application (Java Applet) (\*3)
- Web Intelligence Rich Client

#### Note:

- (\*1) Traditional Chinese is not supported by Platform Search
- (\*2) BI platform plug-in components that can be accessed through the BI launch pad are not all supported in Arabic. Supported BI platform plug-in components are listed separately in this table.
- (\*3) For those browser-based components that support Arabic, support is limited to Internet Explorer and Firefox.
- (\*4) Ukrainian and Kazakh is not supported in Universe design tool.

## Browser Support by Operating System

| Web Browser   | Java   | Windows Server      |                        |                 |                | Windows Desktop |             |                 |
|---|--|---------------------|------------------------|-----------------|----------------|-----------------|-------------|-----------------|
|   |  | Server 2008 SP2 x64 | Server 2008 R2 SP1 x64 | Server 2012 X64 | Server 2012 R2 | Windows 7 SP1   | Windows 8.1 | Windows 10 (*7) |
| Microsoft IE 10 desktop version <sup>(*1)</sup> <sup>(*9)</sup>             | Oracle JRE 7, 8 <sup>(*6)</sup>                  | -                   | -                      | ✓               | -              | -               | -           | -               |
| Microsoft IE 11 desktop version <sup>(*1)</sup> <sup>(*9)</sup>             | Oracle JRE 7, 8 <sup>(*6)</sup>                  | -                   | ✓                      | -               | ✓              | ✓               | ✓           | ✓               |
| Mozilla Firefox ESR 45.x <sup>(*2)</sup> <sup>(*5)</sup> / <sup>(*10)</sup> | Oracle JRE 7, 8 <sup>(*6)</sup>                  | ✓                   | ✓                      | ✓               | ✓              | ✓               | ✓           | ✓               |
| Google Chrome <sup>(*3)</sup> / <sup>(*8)</sup>                             | Oracle JRE 7, 8 <sup>(*6)</sup>                  | ✓                   | ✓                      | ✓               | ✓              | ✓               | ✓           | ✓               |
| Safari 7 <sup>(*4)</sup>  | Oracle JRE 7 <sup>(*4)</sup> , 8 <sup>(*6)</sup> | -                   | -                      | -               | -              | -               | -           | -               |
| Safari 8 <sup>(*4)</sup>  | Oracle JRE 7 <sup>(*4)</sup> , 8 <sup>(*6)</sup> | -                   | -                      | -               | -              | -               | -           | -               |
| Safari 9 <sup>(*4)</sup>  | Oracle JRE 7 <sup>(*4)</sup> , 8 <sup>(*6)</sup> | -                   | -                      | -               | -              | -               | -           | -               |

### Note:

- Only 32-bit browsers are supported, except for Safari on OS X, which is only available as a 64-bit browser. In the case of IE10 and IE11, this means “Enhanced Protected Mode” (64-bit content processes) is not supported; the IE 10 application itself (the “Manager” process) is always 64-bit on 64-bit systems and this is supported.
- Touch screen interactions are not supported.

## Java Application Server Support by Operating Systems

|                         |         |                           | Windows Server |
|-------------------------|---------|---------------------------|----------------|
|                         |         |                           | Oracle/Sun JDK |
| Application Server (*2) | Version | Java Version              |                |
| Apache Tomcat (*6)      | 7.0     | Java 7, Java 8, SAP JVM 8 | ✓              |
|                         | 8.0     | Java 7, Java 8, SAP JVM 8 | ✓              |

## SDK version dependency for each Operating System.

|        | Oracle/Sun JDK |
|--------|----------------|
| Java 6 | Oracle JDK 6   |
| Java 7 | Oracle JDK 7   |
| Java 8 | Oracle JDK 8   |

## CMS + Audit Repository Support by Operating Systems

|                      |                      |   | Windows Server |
|----------------------|----------------------|---|----------------|
| Provider Name        | Version              | Database Connector (*3)                       |                |
| Microsoft SQL Server | 2008 R2              | Microsoft ODBC driver for SQL Server (WDAC 6) | ✓              |
|                      | 2012                 | Microsoft SQL Server Native Client 11         | ✓              |
|                      | 2014                 | Microsoft SQL Server Native Client 11         | ✓              |
| Oracle (*2)          | 11gR1 <sup>(*)</sup> | Oracle Net Client 11g R1                      | ✓              |
|                      | 11gR2                | Oracle Net Client 11g R2                      | ✓              |
|                      | 12c                  | Oracle Net Client 12c                         | ✓              |

Note:

(\*2) Oracle Real Application Cluster is supported.

(\*3) Only 64-bit database connector middleware is supported

## Directory Server (LDAP) Support by Operating Systems

|   | Windows |
|---|---------|
| Directory Server (LDAP)                                     |         |
| Microsoft Active Directory 2008 R2                          | ✓       |
| Microsoft Active Directory 2012 and 2012 R2 <sup>(*2)</sup> | ✓       |

## Other Technology Support by Operating Systems

| Technology   | Technology Version         | Windows |
|--|----------------------------|---------|
| Adobe Reader   | Adobe Reader 11            | ✓       |
|  | Adobe Reader 15            | ✓       |
| Adobe Flash Player   | Adobe Flash Player 14      | ✓       |
|  | Adobe Flash Player 15/16   | ✓       |
|  | Adobe Flash Player 17      | ✓       |
| Microsoft Office <sup>(*1)</sup> <sup>(*2)</sup> <sup>(*4)</sup> <sup>(*5)</sup> | Microsoft Office 2010 SP1+ | ✓       |
|  | Microsoft Office 2013      | ✓       |
|  | Microsoft Office 2016      | SP03+   |
|  | Office 365 <sup>(*3)</sup> | ✓       |

Note:

- (\*1) Only 32-bit versions of Microsoft Office are supported
- (\*2) SPs of Microsoft Office that are higher than the minimum listed SPs are supported by reference
- (\*3) No support for integrating with Office 365 cloud offerings as such. Office 365 support is only for the version of Microsoft Office being supported
- (\*4) MS Excel 64bit is supported on Dashboard 4.2
- (\*5) MS Office 64 bit is supported on Live Office 4.2 SP03



|                            |   | Windows |
|----------------------------|---|---------|
| Technology                 | Technology Version  |         |
| Microsoft Active Directory | Microsoft Active Directory 2008 R2 (including LDS support)            | ✓       |
|                            | Microsoft Active Directory 2012 / 2012 R2 (including LDS support)(*2) | ✓       |
| Microsoft .NET Framework   | .NET Framework 3.5 SP1  | ✓       |
|                            | .NET Framework 4.0 (*1)(*4)   | ✓       |
|                            | .NET Framework 4.5 (*4)   | ✓       |
|                            | .NET Framework 4.5.2 (*4)   | SP03+   |

## Minimum Hardware Requirements

### Minimum Screen Resolution

Screen resolution of [1024] x [768] is recommended

### Minimum Server Tools Machine Memory Requirements

- 16 GB RAM minimum

### Minimum Client Tools Machine Memory Requirements

- 2 GB RAM

### Recommended Disk Space Requirements

- SAP BusinessObjects BI (client installer):**
  - 3.5 GB for default installation with English language only installed
  - 7.5 GB for default installation with all languages installed
- SAP BusinessObjects BI (server installer):**
  - 11 GB for default installation with English language only installed
  - 14 GB for default installation with all languages installed