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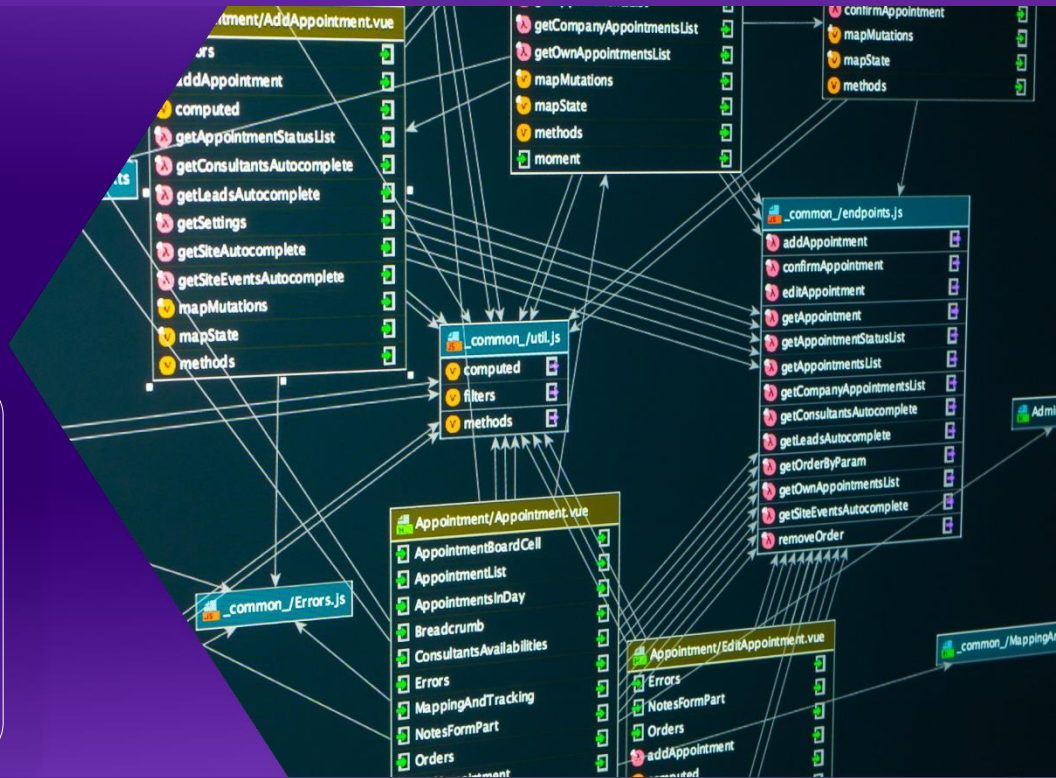
13M+

policies under administration

DXC Assure Claims

Expanding your risk management software and claims management capabilities.

API Based Data Exchange Tools



Release: v.23.4 | December 2023



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All questions regarding this documentation should be routed through customer assistance, Blythewood, SC

Phone: 877-275-3676
Email: risksupp@dxc.com

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Introduction to API based Data Exchange Tools and Prerequisite Settings

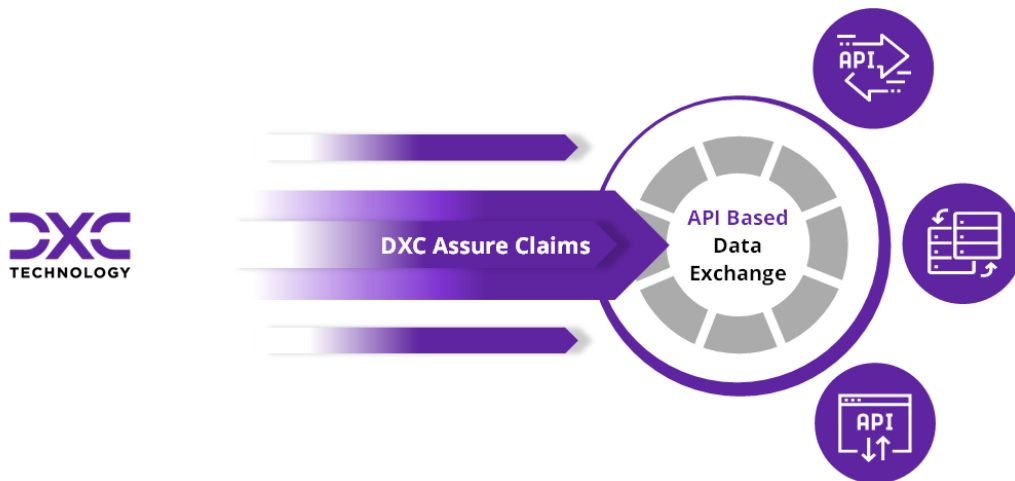
THIS SECTION CONTAINS A BRIEF INTRODUCTION TO THE API BASED DATA EXCHANGE TOOLS AND THE PREREQUISITES FOR USING THEM

DXC Assure Claims | Release: v.23.4 | December 2023



Introduction to API Based Data Exchange Tools

DXC is strategically working towards creating an API based Import/Extract Tool which would negate dependencies on SAP interfaces requiring additional licensing.



The table below shows the release calendar for the new API based Data Exchange tools:

Name of Module	Assure Claims version GA
PUS	23.4
MMSEA	23.3
MBR	22.3
PositivePay	22.3
1099	23.1

Note

- SAP configuration will no longer be required to run the new API based Import/Extract tasks.
- The new API based Data Exchange solutions will only be accessible via the Configuration Manager zone.
- The respective DA SAP based modules (in the Utilities zone) will not be supported simultaneously with the new API based solution (in the Configuration Manager zone). Thus, with the release of DXC Assure Claims v. 23.1, MBR, PositivePay and 1099 tasks will no longer be available through the old task manager in the Utilities zone.
- It is imperative that all the prerequisite settings are performed to get the new API based Data Exchange modules functional.

Prerequisite Settings

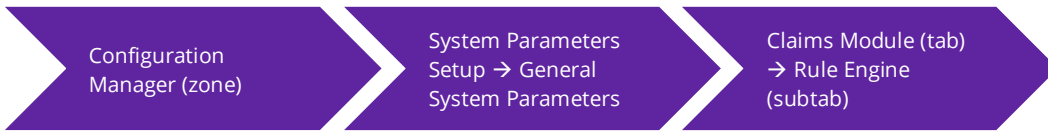
The following one-time settings need to be done in the Configuration Manager/Utilities zones to perform Data Import/Extract operations. **It is imperative that these settings be performed in the exact order mentioned below.**

1. Select the checkbox labeled **Use Rule Engine** under **General System Parameters**.

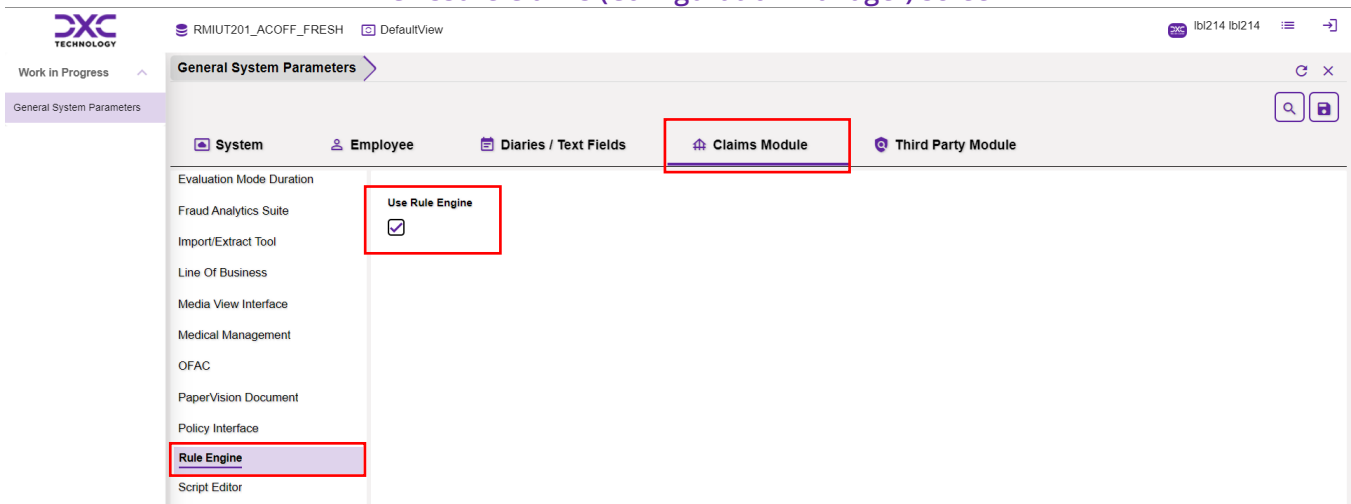
Note

- A License Key will need to be entered to enable the checkbox labeled **Use Rule Engine**. Please contact Assure Claims Support Helpdesk for assistance.
- There are no additional costs associated with generating a License Key for enabling the Rule Engine feature

If you're using the Configuration Manager, navigate to **Use Rule Engine** checkbox as shown in [Fig. 1]

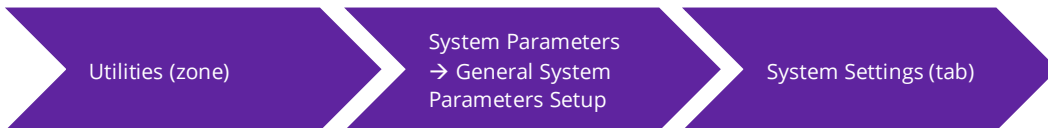


DXC Assure Claims (Configuration Manager) screen

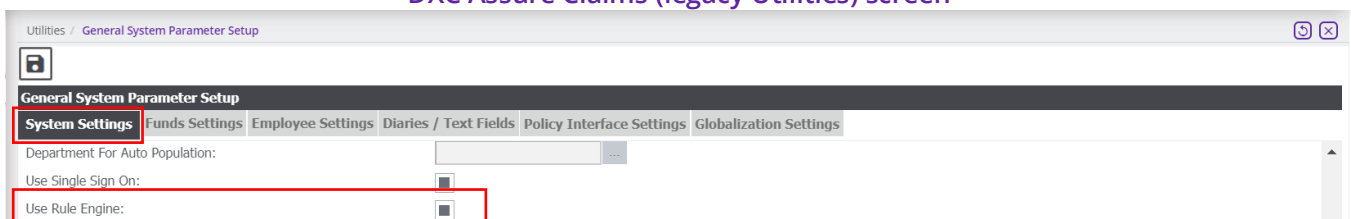


[Fig. 1]

If you're using the Old Utilities, navigate to **Use Rule Engine** checkbox as shown in [Fig. 2]



DXC Assure Claims (legacy Utilities) screen



[Fig. 2]

2. Mandatory requirement of a **Database Server** (either **PostgreSQL** or **MongoDB**) for all API based Import tools

A **Database Server** (either **PostgreSQL** or **MongoDB**) must be installed to act as a **Staging** area for all **Data Import Tools**.

Note

- DXC recommends the use of PostgreSQL as it is completely free to use
- MongoDB (enterprise) may also be used, but it must be noted that it is a licensed software for which additional costs will need to be paid
- The PostgreSQL software may be downloaded on the Application Server itself or any other server on the same network. However, it must be ensured that direct connectivity to the Application Server is always maintained. A cloud-based service may also be used for the same
 - <https://www.enterprisedb.com/downloads/postgres-postgresql-downloads>
- Customers hosted with DXC may please contact the Assure Claims Support Helpdesk to get PostgreSQL installed
- Any version of PostgreSQL (13.9 or higher) may be installed for your Operating System
- Please keep the connection information handy before proceeding with the next steps

An example of a Staging Connectionstring

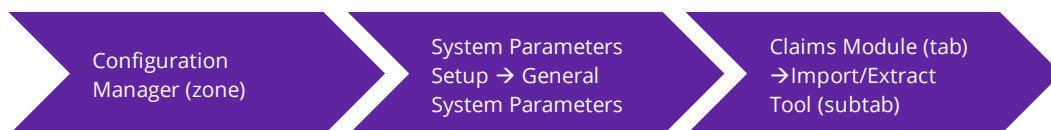
```
ID=<UserID>;Password=<password>;Server=localhost;Port=5432;Integrated Security=true;Pooling=true;
```

Note

- Enter the 'UserID' and 'password' used during PostgreSQL setup
- If PostgreSQL is installed on the Application Server, then Server should be left as "localhost". Else, enter the server's name where PostgreSQL has been installed
- The default PostgreSQL Port is 5432, however if a different port is used, please enter it accordingly

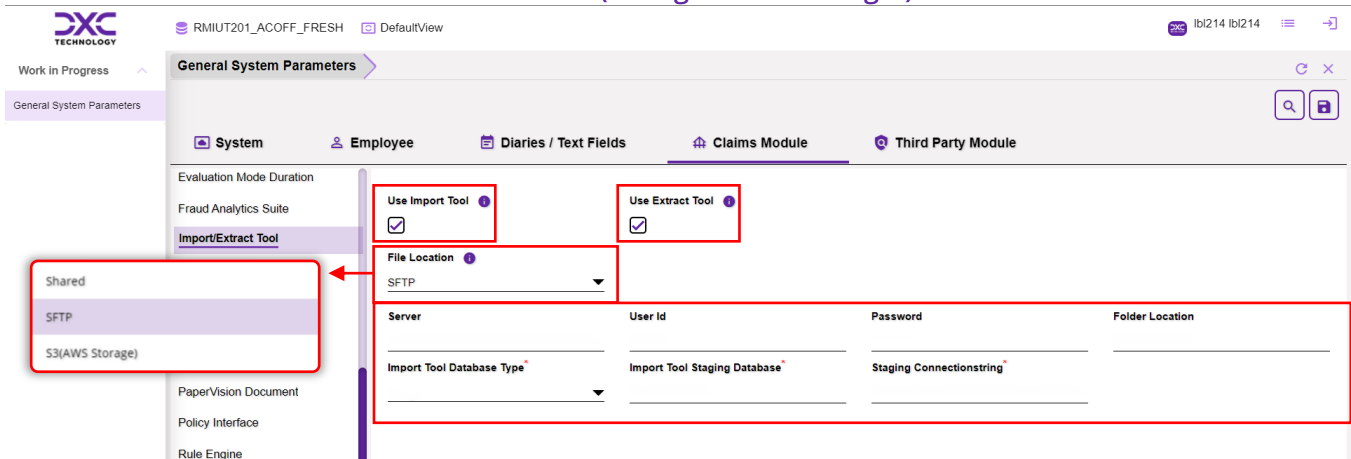
3. Select the checkboxes – Use Import Tool and Use Extract Tool in the Configuration Manager Zone

Navigate to the Import/Extract Tool subtab:



And select the checkboxes labeled **Use Import Tool** and **Use Extract Tool**. [Fig. 3]

DXC Assure Claims (Configuration Manager) screen



[Fig. 3]

The **File Location** dropdown field has 3 options:

- Shared
- SFTP
- S3 (AWS Storage)

When the selected **File Location** is **SFTP**, then the following fields will be displayed:

- Server
- User ID
- Password
- Folder Location
- Import Tool Database Type*
- Import Tool Staging Database*
- Staging Connectionstring*

When the selected **File Location** is **S3(AWS Storage)**, then the following fields will be displayed:

- File Path*
- S3 Bucket Name*
- S3 Access Key
- S3 Secret Key
- S3 Region*
- Import Tool Database Type*
- Import Tool Staging Database*
- Staging Connectionstring*

When the selected **File Location** is **Shared**, then the following fields are displayed:

- Shared Location
- Import Tool Database Type*
- Import Tool Staging Database*
- Staging Connectionstring*

File Location

- This location will be used to place the Import Files as well as get the Extracts from DXC Assure Claims
- A network shared path such a SFTP or S3 may be chosen by entering the necessary details

Import Tool Database connection details

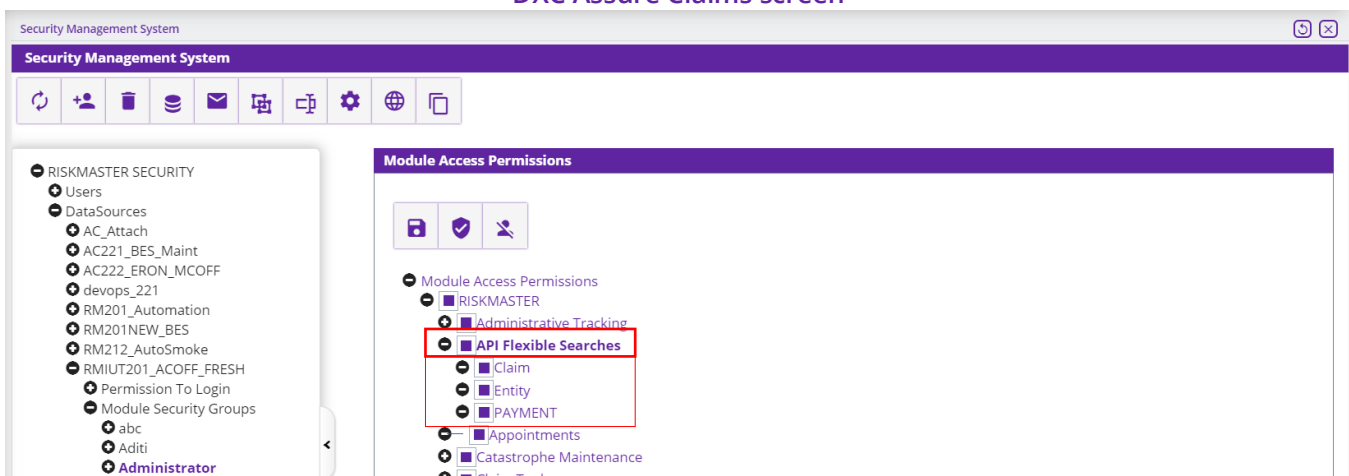
- Appropriate details for connecting to the Staging Database Server will need to be entered
- If you are using PostgreSQL as staging database server, ensure that the database which you entered in the field labeled "Import Tool Staging Database" [Fig.3] has already been created on your PostgreSQL Database server before you import the Import Tool package.
- Make sure that the Staging Connectionstring is accurate before proceeding to next steps

4. Select the checkbox labeled – API Flexible Searches, in the Security zone

For API based Export Tool, navigate to the **Security Management System** screen and turn ON the "API Flexible Searches" for the user who would schedule the Task Manager Jobs. [Fig. 4]



DXC Assure Claims screen



[Fig. 4]

5. Download **Microsoft OLE DB driver**

To run the Import tool for MDB file to support modules such as MBR, Microsoft OLE DB Driver must be installed in the Application Server.

Download the Microsoft OLE DB driver below:

DOWNLOAD MICROSOFT OLE
DB DRIVER

6. Download the **ImportTool** and **ExtractTool** PACKAGE Files and import them into the DXC Assure Claims system

IMPORTTOOL.PKG

EXTRACTTOOL.PKG

Downloadable “PACKAGES” were first introduced in release version 18.3. To know more about PACKAGE download and their import into DXC Assure Claims (formerly RISKMASTER Accelerator/DXC Insurance RISKMASTER™), please click on the adjoining Release Notes document and refer to pages 15 and 22 for details.

READ THE RELEASE NOTES FOR
VERSION 18.3

Introduction of an ability to create and run Custom Import / Extract Jobs

With the release of v. 23.1, DXC Assure Claims has made further progress towards the objective of delivering **API based Extract and Import Tools by negating any dependencies on SAP interfaces.**

To this end, the ability to create and run **Custom Import/Extract** jobs via the new **API-based solution** has been introduced. The implementation caters to the Custom Data Exchange Requirements of both Import and Extract jobs.

Note

- The existing/scheduled Import jobs in the **Claim Scheduler** module will stop working once the client environment are upgraded/migrated to the latest version. DXC strongly recommends rescheduling the existing Import jobs after migration/upgrade to 23.1.
- Customers desirous of using the Custom Import/Extract jobs feature should reach out to their Sales Contact/Project Manager or DXC Assure helpdesk. Our Implementation services team would then analyze your business requirements and help you implement the same.
- All the Custom Data Exchange jobs will now run directly from the Claim Scheduler without any dependency on SAP. It even negates the need for server access (via Citrix or otherwise).
- If the login password for the admin user is updated after scheduling API-based Import/Export job(s) (MBR, PPY, MMSEA,1099 and PUS) then it is recommended that the job(s) be edited and rescheduled to avoid encountering credentials authentication failure messages in the job console logs.

DXC Assure Claims screen

```

PositivePay-OP-703-Import-PositivePay
Completed With Error [PositivePay]

12/20/2023 7:00:55 AM 2---12/20/2023 7:00:55 AM---Parsing arguments.
> 12/20/2023 7:00:55 AM Hosting Environment is null
> 12/20/2023 7:00:55 AM 2---12/20/2023 7:00:55 AM---Process started.
> 12/20/2023 7:00:55 AM 2---12/20/2023 7:00:55 AM---Read Configuration.
> 12/20/2023 7:00:55 AM 2---12/20/2023 7:00:55 AM---Get Optionset.
> 12/20/2023 7:00:55 AM 2---12/20/2023 7:00:55 AM---https://dev-assure-claims-dxc-rmcl.com/claimsapi/dataanalytics/optionset/
> 12/20/2023 7:00:55 AM 1---12/20/2023 7:00:55 AM---Job execution interrupted due to errors.An error occurred while fetching JWT.Authentication failed.
Please edit existing scheduled job once and try again.
> 12/20/2023 7:00:55 AM 1---12/20/2023 7:00:55 AM---Job execution interrupted due to errors.One or more errors occurred. (An error occurred while
fetching JWT.Authentication failed. Please edit existing scheduled job once and try again.)
12/20/2023 7:00:55 AM 1---12/20/2023 7:00:55 AM---Job execution interrupted due to errors.One or more errors occurred. (An error occurred while
fetching JWT.Authentication failed. Please edit existing scheduled job once and try again.)
> 12/20/2023 7:00:55 AM 1---12/20/2023 7:00:55 AM---Job execution interrupted due to errors.One or more errors occurred. (An error occurred while
fetching JWT.Authentication failed. Please edit existing scheduled job once and try again.) System.Exception: An error occurred while fetching
JWT.Authentication failed. Please edit existing scheduled job once and try again.
> at ImportTools.Helpers.JwtTokenAuth.GetRMAJWT(Globals Globals) in D:\ClaimsSchedulerAPI\data-exchange-
libs\Claims.ImportTool\Helpers\JwtTokenAuth.cs:line 62
> at ImportTools.Helpers.CommonService.GetAsync(String surl, Globals Globals) in D:\ClaimsSchedulerAPI\data-exchange-
libs\Claims.ImportTool\Helpers\Common.cs:line 394
> at ImportTools.Helpers.CommonService.CallAPI(String url, String methodtype, Object inputobject, Globals Globals) in D:\ClaimsSchedulerAPI\data-
exchange-libs\Claims.ImportTool\Helpers\Common.cs:line 368
-
  
```

[Fig. 5]

```
PositivePay-OP-702-Export-PositivePay
Completed With Error [PositivePay]
12/20/2023 6:42:52 AM "Process started."
> 12/20/2023 6:42:52 AM Hosting Environment is null
> 12/20/2023 6:42:52 AM "argument count is19"
> 12/20/2023 6:42:52 AM "user isviniteaml"
> 12/20/2023 6:42:52 AM "dsnRMIUT201_ACOFF_FRESH"
> 12/20/2023 6:42:52 AM "submoduleCOM"
> 12/20/2023 6:42:52 AM "Job Id is4218"
> 12/20/2023 6:42:52 AM "Optionset Id is702"
> 12/20/2023 6:42:52 AM "Getting Optionset"
> 12/20/2023 6:42:52 AM "Getting JWT Token."
> 12/20/2023 6:42:52 AM "Error occurred in Class Name: Claims.ExtractTool.Services.JwtTokenAuth, Method Name: GetRMAJWT, Line Number: 69 Error message
is: An error occured while fetching JWT:
> Authentication failed. Please edit existing scheduled job once and try again.
"
> 12/20/2023 6:42:52 AM An error occured while fetching JWT:
> Authentication failed. Please edit existing scheduled job once and try again.
>
```

Procuring API based DE Tools

The procurement of API based DE Tools may involve additional cost/ consulting/ agreement/ licensing considerations.

Please reach out to DXC Assure Claims Support or your DXC Assure Claims Sales Representative for more information.

Supported API Based Data Exchange Tools

THIS SECTION CONTAINS DESCRIPTIONS OF ALL THE API BASED DATA EXCHANGE TOOLS FOR WHICH THE NEED OF SAP INTERFACES HAS BEEN NEGATED



DXC Assure Claims | Release: v.23.4 | December 2023

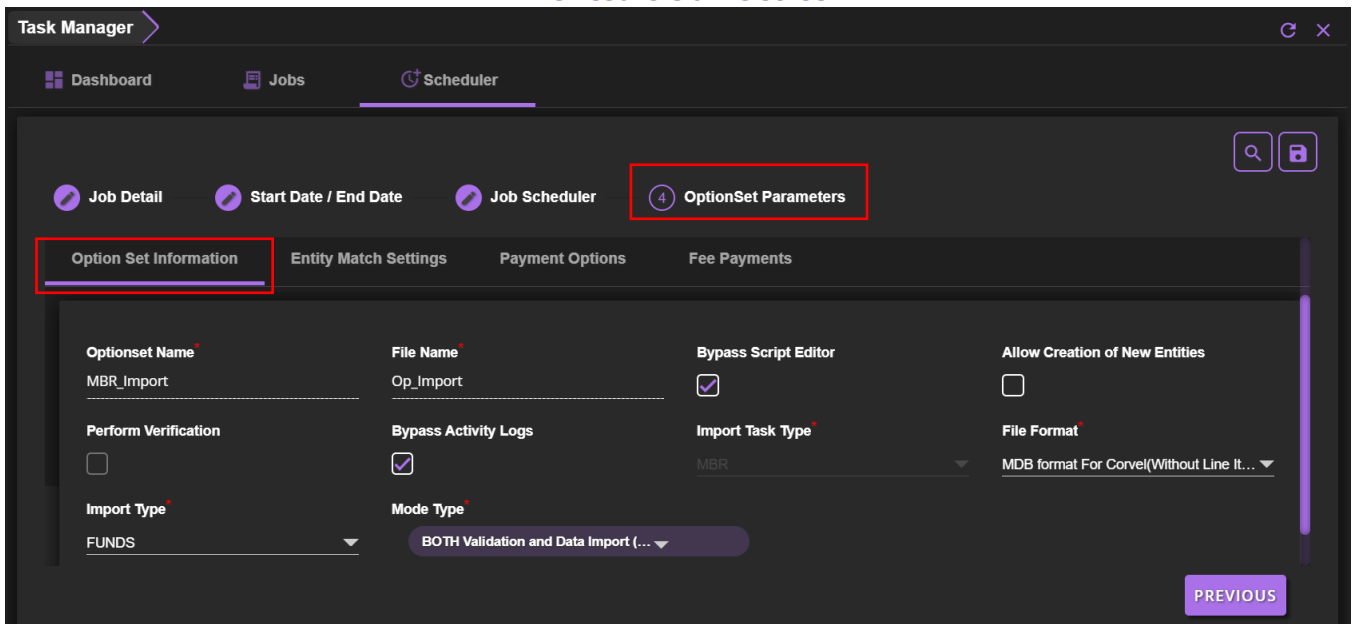


MBR Import

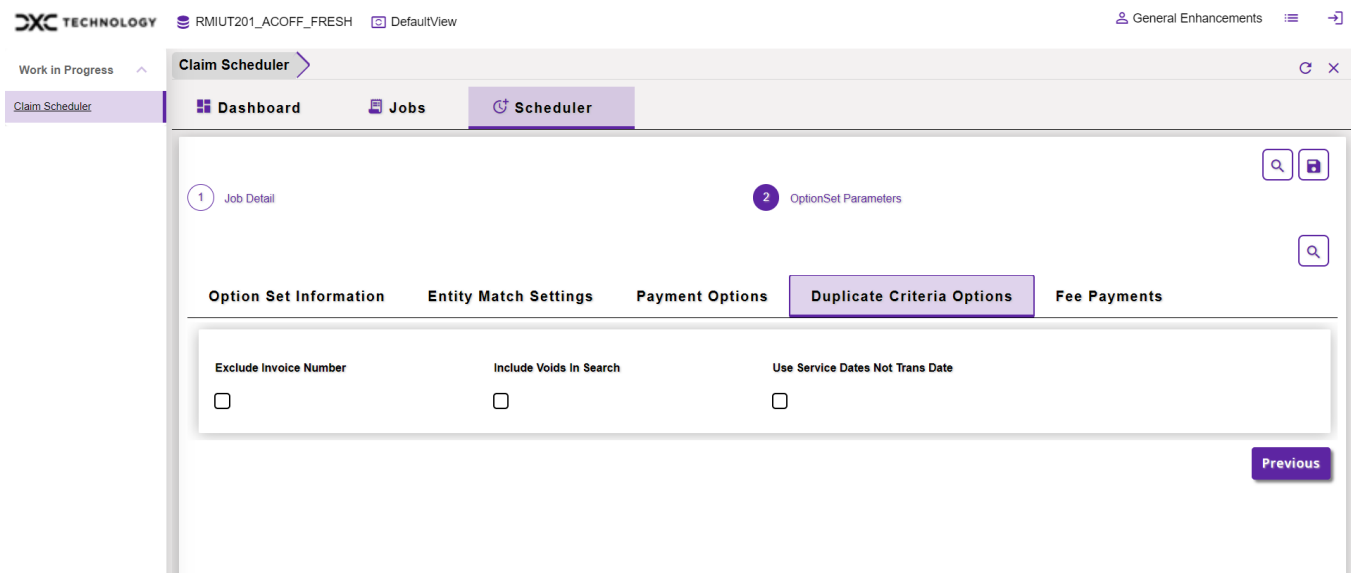
To schedule an MBR Import job, go to [Configuration Manager](#) → [Task Manager](#) → [Scheduler](#) section → [Job Details](#) → and schedule a [Task](#) by selecting [MBR](#) as [Task Type](#) and [Import Tool](#) as [Sub Task Type](#).

Enter required data in the [StartDate /End Date](#) and [Job Scheduler](#) section. Next, enter the frequency of job execution in [Job Scheduler](#) to get redirected to the [OptionSet Parameters](#) tab. [Fig. 6]

DXC Assure Claims screen



New optionset information has been added for MBR import for duplicate validations



[Fig. 6]

The **Optionset Parameters** tab includes 4 sub-sections namely, **Option Set Information**, **Entity Match Settings**, **Payment Options**, **Fee Payments**. Enter relevant data in the respective fields of each section. Based on the selections made on this screen, the task will be scheduled. The created task will be displayed on the **Jobs** section of the Claim Scheduler screen. [Fig. 7]

For complete information on MBR Optionset Parameters, please refer to the [DA MBR Optionset User Guide document on the Claims Microsite](#) → [DXC Assure Claims Release Info](#) → [Data Analytics](#) → [DE Modules Optionset User Guides](#) → [MBR](#)

LOG INTO DXC CLAIMS
MICROSITE

DXC Assure Claims screen

Job Name	Description	Job State	Start Date/Time	End Date/Time	Job Files
<input type="checkbox"/> MBR-OP-139-Im	DA_MBR	Completed	06/23/2022 12:44 PM	06/23/2022 12:44 PM	
<input type="checkbox"/> MBR-OP-91	DA_MBR	Completed	06/23/2022 12:42 PM	06/23/2022 12:43 PM	
<input type="checkbox"/> MBR-OP-91	DA_MBR	Completed	06/23/2022 12:41 PM	06/23/2022 12:41 PM	

[Fig. 7]

To edit the scheduled job, select the clickable link to get redirected to the respective screen. To remove the same, select the corresponding checkbox, followed by the [Delete](#) button from the top right corner.

Note

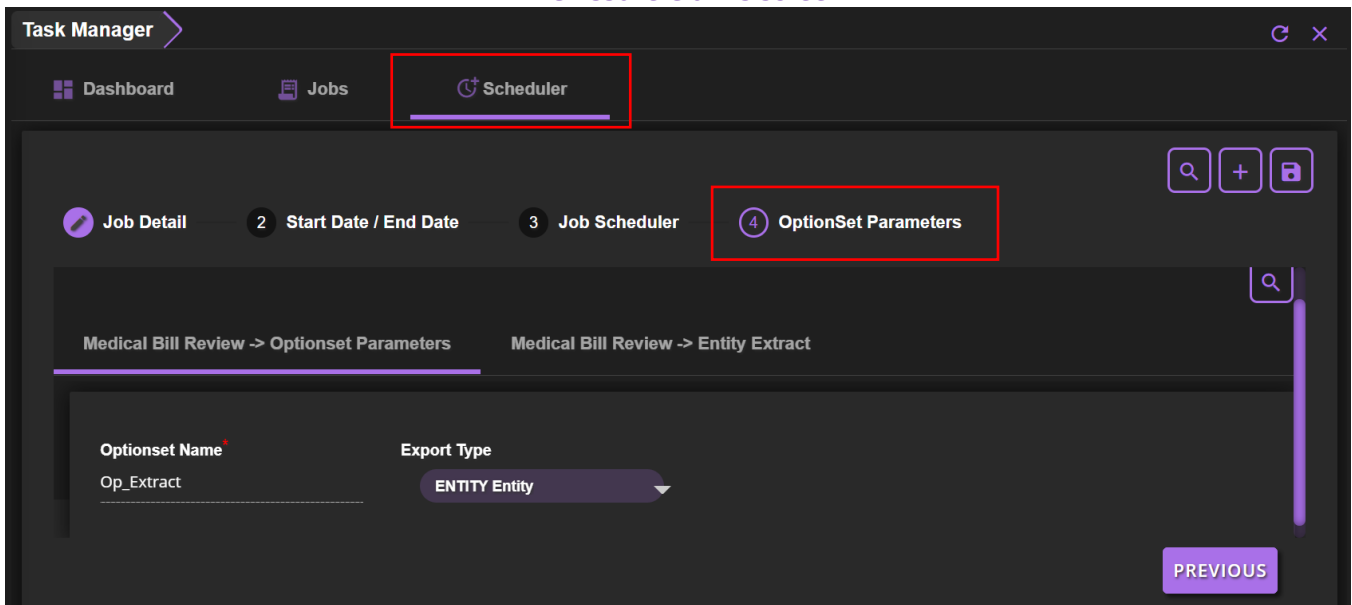
- With the new API based MBR Import solution, the need to create a Reserve prior to importing a payment has been resolved. You can now Import Payments without Reserves as the system will automatically create the required Reserves in the background

MBR Extract

To extract for an MBR (Medical Bill Review), go to [Configuration Manager](#) → [Task Manager](#) → [Scheduler section](#) → [Job Details](#). Mentioned below are the various fields pertaining to it are mentioned below.

Schedule a Task with the **Task Type – MBR** and **Sub Task Name - Extract**. Secondly, enter required data in the [StartDate /End Date](#) and [Job Scheduler section](#). Next, in the [Medical Bill Review](#) → [Optionset Parameters](#) tab, enter a unique name for the **Optionset** and select **Export Type**. [Fig. 8]

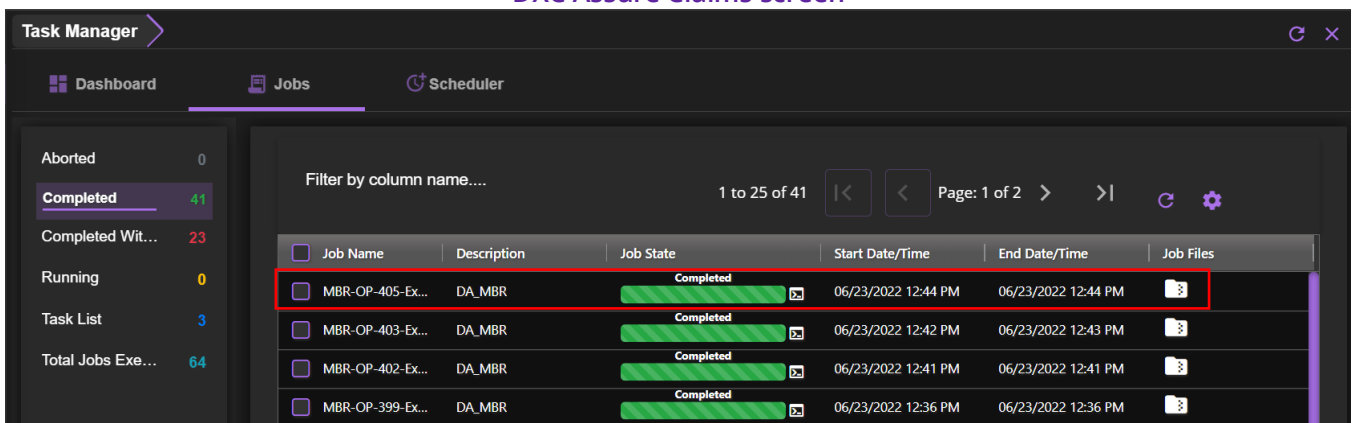
DXC Assure Claims screen



[Fig. 8]

There are two types of **Export Type** namely, **Entity** and **Claim**. Depending upon the selection made in this field, the **Medical Bill Review → Entity Extract** or **Medical Bill Review → Claim Extract** section will be correspondingly displayed. Enter relevant data in the respective sections and select the **Save** button. The created job will be displayed in the **Task Manager → Jobs tab → Task List** section. [Fig. 9]

DXC Assure Claims screen



[Fig. 9]

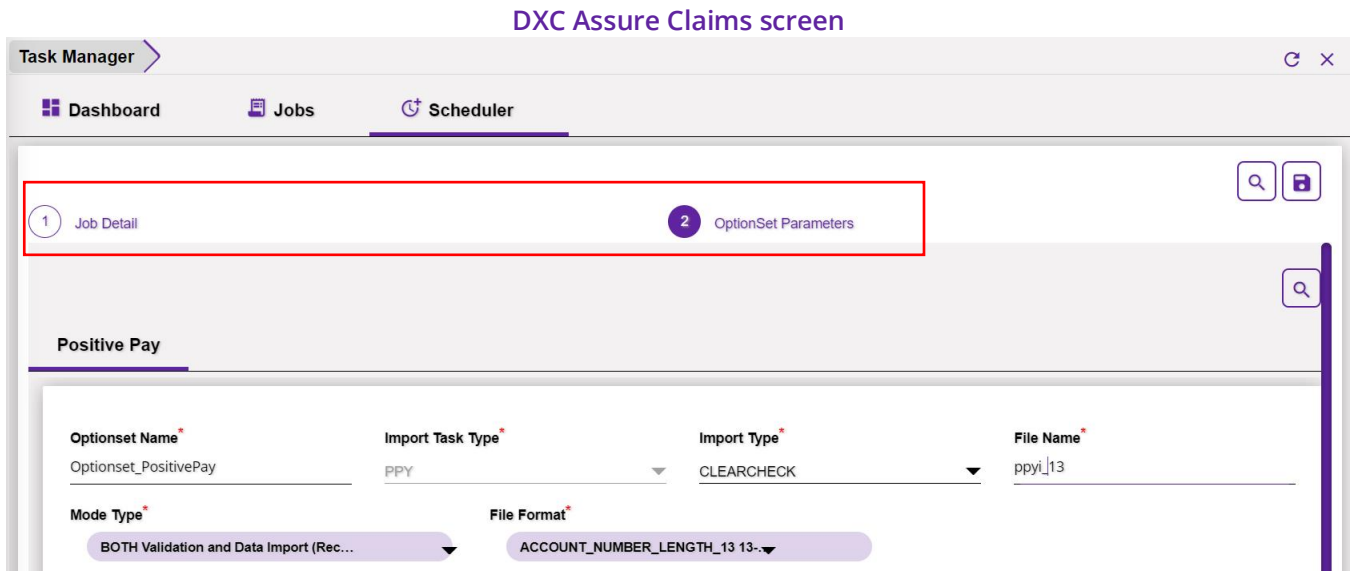
To edit the scheduled task, select the clickable link to get redirected to the respective screen.

Note

- While the Task Manager screen of the MBR Extract Tool has been completely redesigned and given a modern look and feel, its functionality has not been altered.
- The details of an existing MBR Extract job will be prefilled in the respective fields if the same task is created again.
- The data will be auto populated based on the selected Task Type and Sub Task Name.

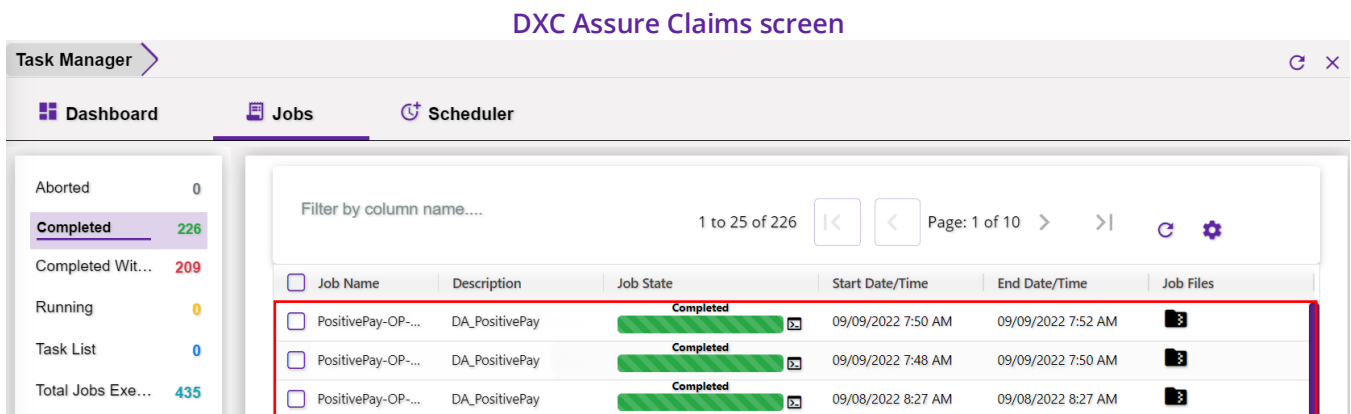
PositivePay Import

Go to **Configuration Manager > Task Manager > Scheduler** section. This section features two tabs, namely, **Job Detail** and **OptionSet Parameters**. In the **Job Detail** tab, schedule a Task with the newly added **Task Type – PositivePay** and **Sub Task Type – Import**. Next, enter relevant data in the fields of the **OptionSet Parameters** tab and select **Save**.



[Fig. 10]

Based on the selections made on this screen, the task will be scheduled, and the **PositivePay Import job** along with the job files will be displayed in the **Jobs** section of the **Task Manager** screen. [Fig. 11]



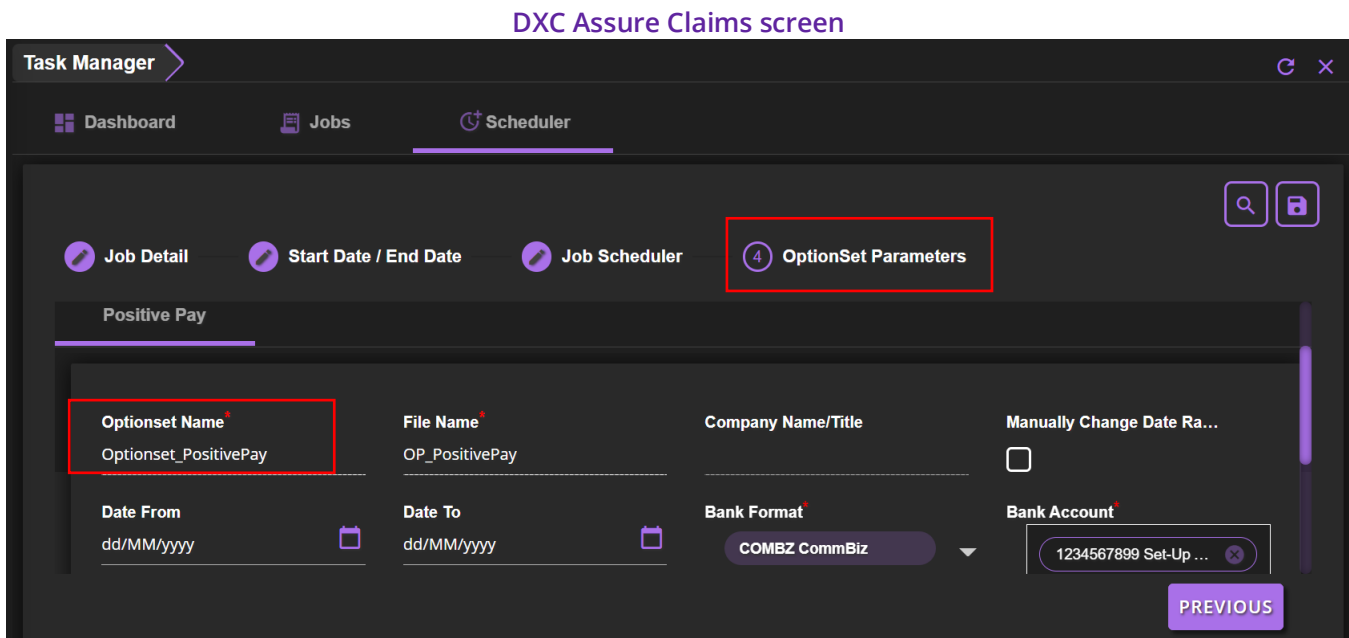
[Fig. 11]

PositivePay Extract

The Job for the PositivePay Extract tool can be scheduled and executed like any other job. For this, go to **Configuration Manager → Task Manager → Scheduler** section. This section features four tabs, namely,



In the **Job Detail** tab, schedule a Task with the newly added **Task Type – PositivePay** and **Sub Task Type – Extract**. In the following tab, enter select the required **Start Date** and **End Date**. Next, enter the frequency of job execution in **Job Scheduler** to get redirected to the **OptionSet Parameters** tab.



[Fig. 12]

This tab includes the following fields:

- Optionset Name
- File Name
- Company Name/Title
- Manually Change Date Range
- Date From
- Date To
- Bank Format
- Bank Account
- Bank Account
- File Format
- Destination/Receiving Location

Based on the selections made on this screen, the task will be scheduled, and the PositivePay will be extracted. The created task will be displayed on the Jobs section of the **Task Manager** screen. [Fig. 13]

DXC Assure Claims screen

The screenshot shows the 'Scheduler' tab in the DXC Assure Claims interface. On the left, there is a summary sidebar with the following counts: Aborted (0), Completed (41), Completed Wit... (23), Running (0), Task List (3), and Total Jobs Exe... (64). The main area displays a table of jobs with the following columns: Job Name, Description, Job State, Start Date/Time, End Date/Time, and Job Files. The first row is highlighted with a red box.

Job Name	Description	Job State	Start Date/Time	End Date/Time	Job Files
PositivePay-OP-	DA_PositivePay	Completed	23/06/2022 3:25 P...	23/06/2022 3:25 P...	
MBR-OP-403-Ex...	DA_MBR	Completed	06/23/2022 12:42 PM	06/23/2022 12:43 PM	
MBR-OP-402-Ex...	DA_MBR	Completed	06/23/2022 12:41 PM	06/23/2022 12:41 PM	
MBR-OP-399-Ex...	DA_MBR	Completed	06/23/2022 12:36 PM	06/23/2022 12:36 PM	

[Fig. 13]

To edit the scheduled task, select the clickable link to get redirected to the respective screen.

Note

- While the Task Manager screen of the PositivePay Extract Tool has been completely redesigned and given a modern look and feel, its functionality has not been altered.
- The details of an existing PositivePay Extract job will be prefilled in the respective fields if the same task is created again.
- The data will be auto populated based on the selected Task Type and Sub Task Name.

1099-MISC and NEC Extract

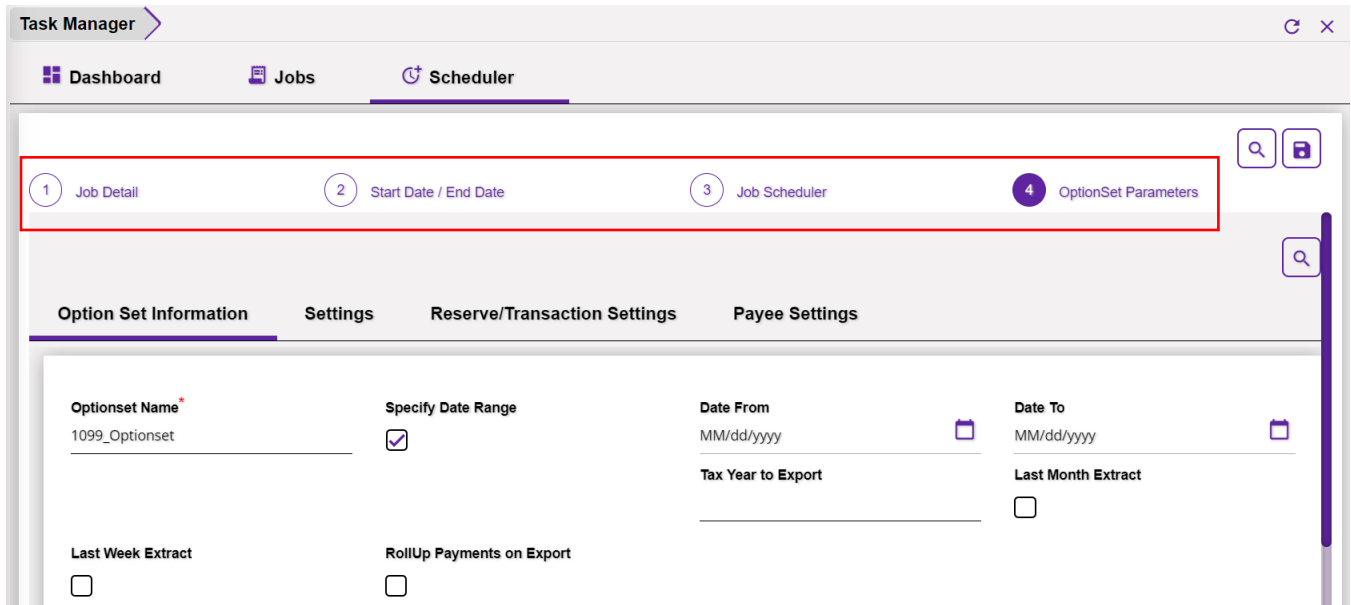
The **1099-MISC And NEC** task type is now available on the **Claim Scheduler** screen of the **Configuration Manager** zone.

With this integrated solution, the 1099 details can now be retrieved through an Extract tool without the involvement of SAP configuration. The 1099 form is used to report non-employment income to the Internal Revenue Service (IRS).

To extract the same, go to **Configuration Manager > Task Manager > Scheduler** section. In the **Job Detail** section, schedule a Task with the newly added **Task Type – 1099-MISC And NEC**. Enter relevant data in the fields of the **Start Date/End Date** and **Job Scheduler** tab.

Next, select necessary filter criterion in the **Optionset Parameter** section. [Fig. 14]

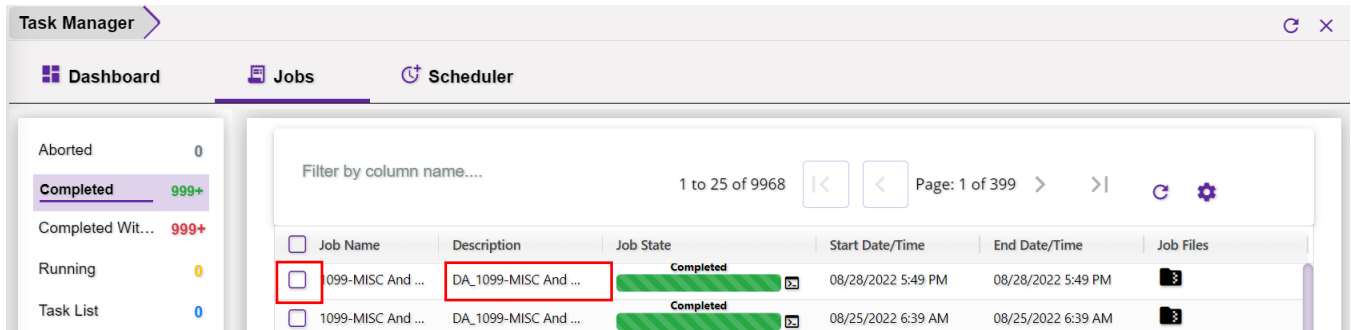
DXC Assure Claims screen



[Fig. 14]

Based on the selections made here, 1099 details will be extracted once the job is executed successfully. The created task will be displayed on the Jobs section of the **Task Manager** screen. [Fig. 15]

DXC Assure Claims screen



[Fig. 15]

Note

- The legacy DA 1099-MISC and NEC task is no longer available via the Utilities zone. This task can only be accessed via the Configuration Manager zone.

Addition of Entity Type filter options for Box 6

1099-MISC Reporting for Box 6 has been refined with the addition of new selection criteria – **Entity Category** and **Entity Type**. With this enhancement, organizing and searching across 1099-MISC records has been made easier as 1099 Reporting for Box 6 can be refined from a list of Reserve Types as well as from a Subset of Entity Types.

Note

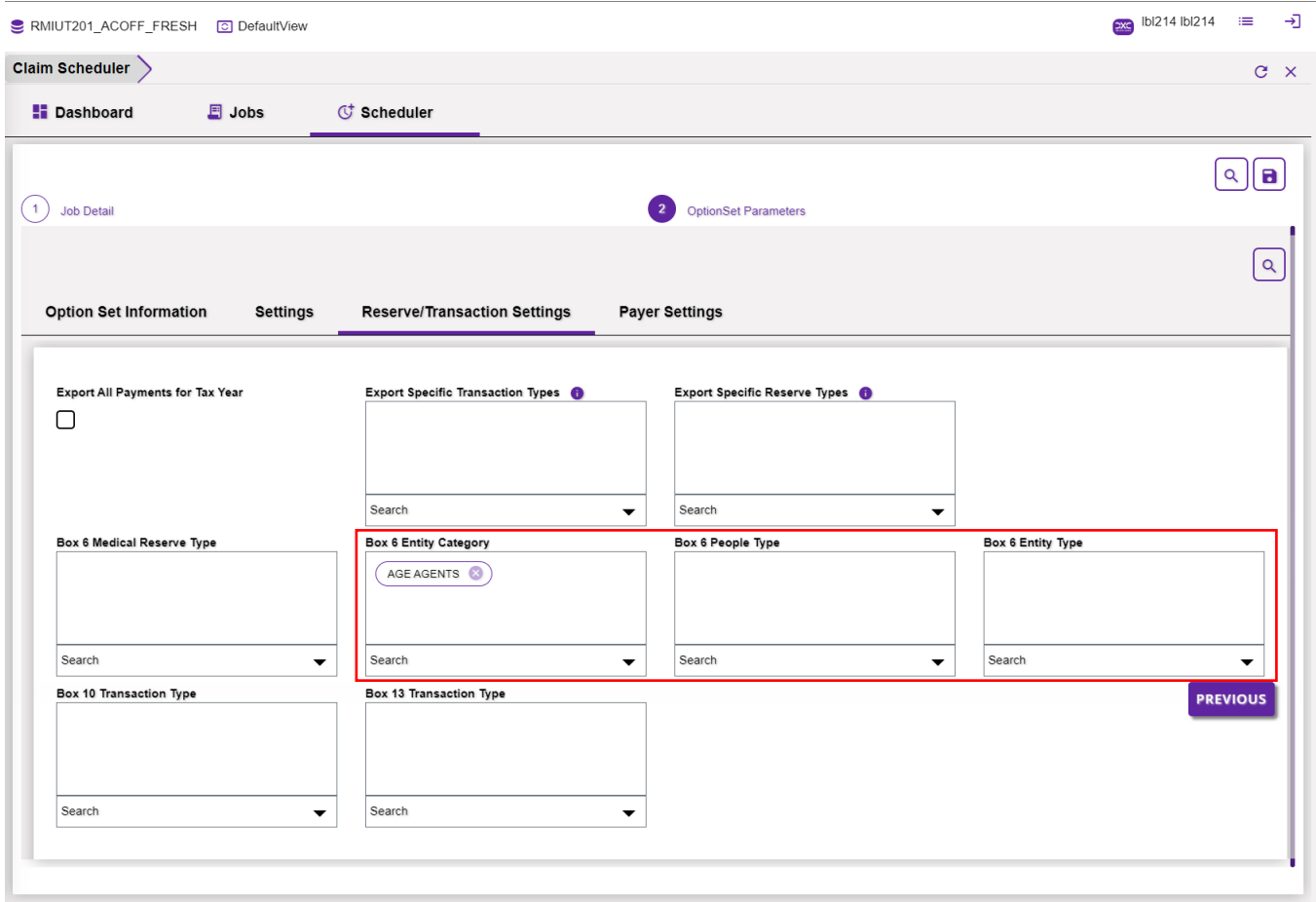
- For systems configured with the System Setting Entity Role marked as ON,
 - The box listing the **Entity Category** will be displayed.
 - The box listing the **Entity Type** and **People Type** will be disabled.
- For systems configured with the System Setting Entity Role marked as OFF,
 - The box listing the **Entity Type** and **People Type** will be displayed.
 - However, the box listing the Entity Category will be disabled.

After the settings are aligned in place, schedule a **1099-MISC and NEC** job from the **Task Manager** screen. For this, follow the path mentioned below:



Based on the System Setting, the Reserve/Transaction section will feature new fields, **Box 6 Entity Category**, **Box 6 People Type** or **Box 6 Entity Type** field. Make necessary selections and execute the job. The data will be extracted based on the filters applied on the Optionset as well as the Reserve/Transaction screen. [Fig. 16]

DXC Assure Claims screen



[Fig. 16]

Note

- Moving forward, this feature will be available only in the new API based solution (Configuration Manager zone). That is, DA 1099 Task will be removed from the legacy Utility zone.

MMSEA Import and Extract

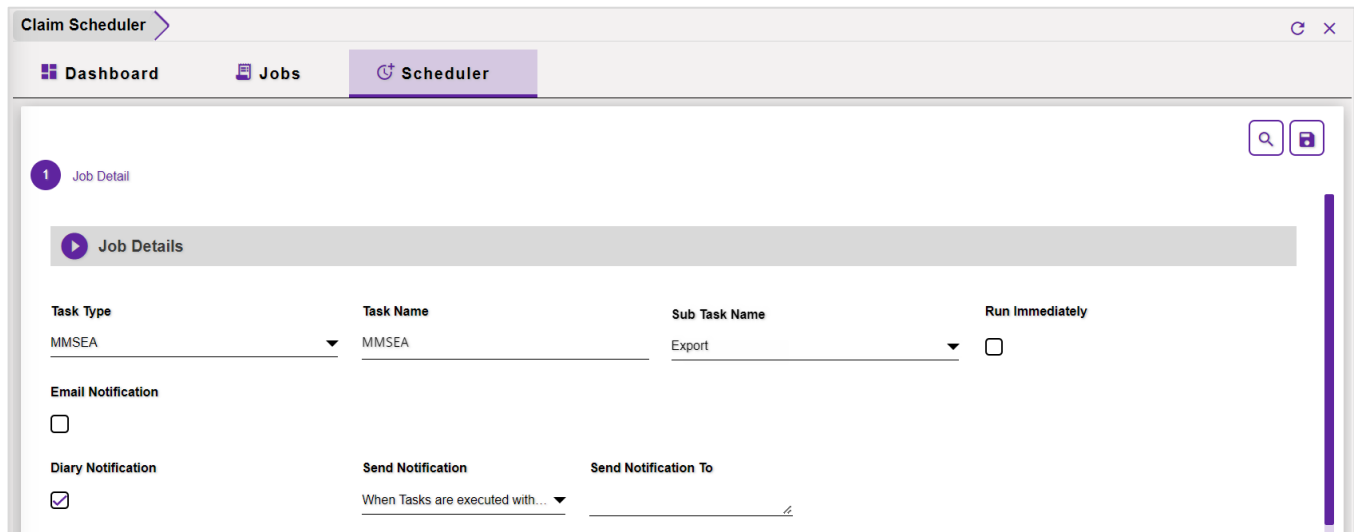
The ability to create and run **MMSEA** jobs via the new **API-based solution** is now available via the Configuration Manager zone. The **Scheduler** screen now features a Optionset window for MMSEA Query and Claim jobs.

MMSEA Query/Claim Input via API-based Extract Tool

Navigate to the path mentioned below to avail the feature and schedule a MMSEA Claim Input job:

Configuration Manager → Claim Scheduler → Scheduler → Job Details → and schedule a Task by selecting MMSEA as Task Type and Export as Sub Task Type. [Fig. 17]

DXC Assure Claims screen



The screenshot displays the 'Claim Scheduler' interface. At the top, there are navigation tabs: 'Dashboard', 'Jobs', and 'Scheduler'. The 'Scheduler' tab is selected. Below the navigation, there is a 'Job Detail' section with a 'Job Details' sub-section. The 'Job Details' section contains the following fields:

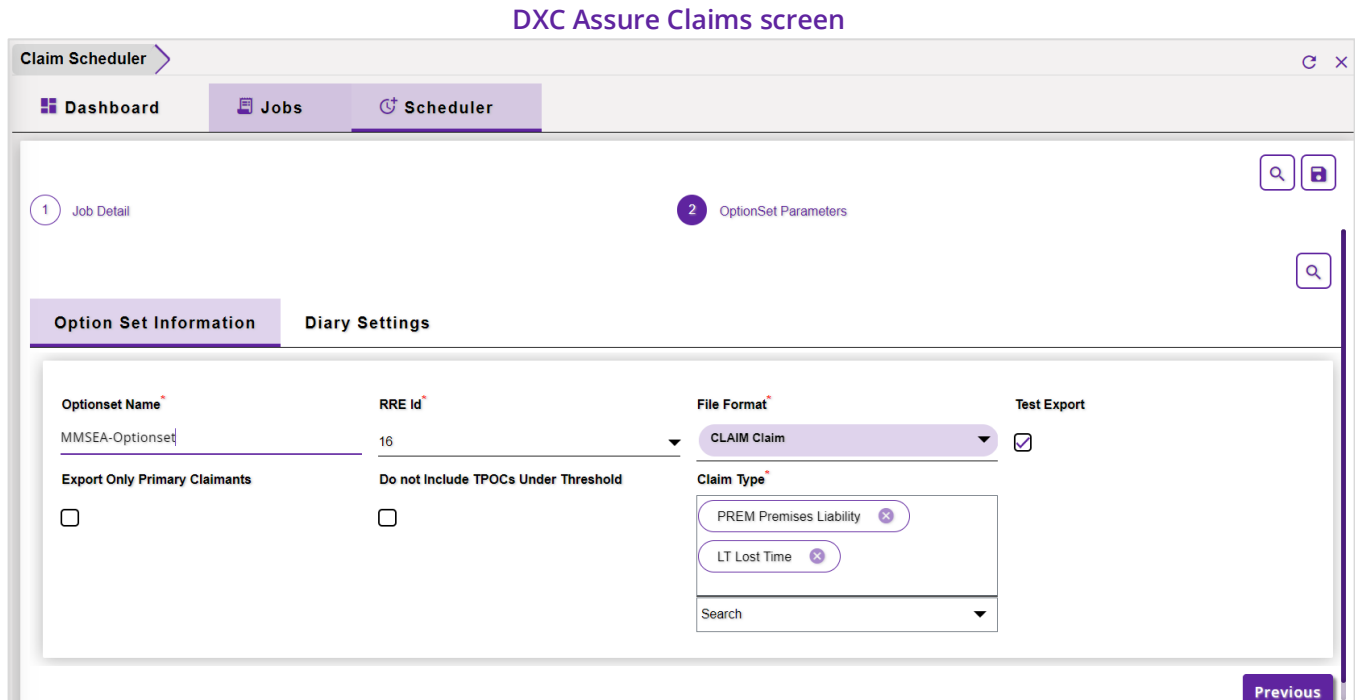
- Task Type:** MMSEA (dropdown menu)
- Task Name:** MMSEA (text field)
- Sub Task Name:** Export (dropdown menu)
- Run Immediately:**
- Email Notification:**
- Diary Notification:**
- Send Notification:**
- Send Notification To:** When Tasks are executed with... (dropdown menu)

[Fig. 17]

Next, enter the frequency of job execution in **Job Scheduler** to get redirected to the **Option Set Information** tab.

In the **Optionset Parameters** tab, enter relevant data in the mandatory fields namely,

- **Optionset Name:** Enter a unique name for the Optionset.
- **RRE ID:** RRE ID can be defined from the Assure Claims fields. There are three fields, Client Information, Department Level and the Policy Level.
- **File Format:** There are two formats available to choose from, wherein **Claim** (new added) exports the Claimant & Claim details and **Query** exports the Claimant details only.
- **Claim Type:** Select the Claim Type from the dropdown list.
- Enable the **Test Export** checkbox.



[Fig. 18]

Next, move to next newly added tab, **Diary Settings**. Select the checkbox labelled, **Send Diary To Current Adjuster**, if needed.

Based on the selections made on this screen, the task will be scheduled, and the data will be extracted.

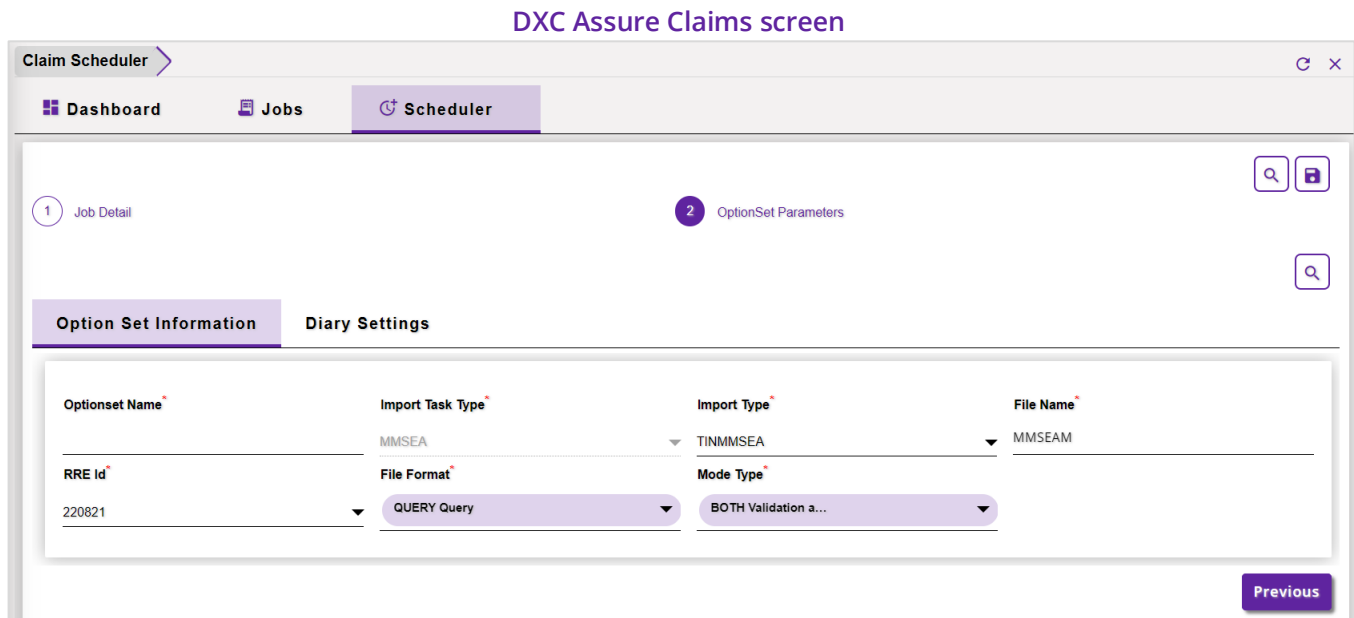
MMSEA Query/Claim Response job execution via API-based Import Tool

Similarly, the MMSEA jobs can be scheduled for Imports as well. To schedule a MMSEA Import Type task, go to **Claim Scheduler** → **Scheduler** → **Job Details** → and schedule a Task by selecting **MMSEA** as Task Type and **Import** as Sub Task Type.

Fill relevant data in the **Optionset Parameters** tab:

- **Optionset Name:** Enter a unique name for the Optionset.
- **Import Type:** The field features two options:
 - **CLAIMANTMMSEA:** CLAIMANTMMSEA can be used to import the Claimant & Claim details via **Claim** file format and the Claimant details via the **Query** file format.
 - **TINMMSEA:** This retrieves the RREID information by using this option.
- **File Name:** Enter the name of the file for which the import is being executed.
- **RRE ID:** RRE ID can be defined from the Assure Claims fields. There are three fields, Client Information, Department Level and the Policy Level.

- **File Format:** There are two formats available to choose from, Claim (new added) and Query.
- **Mode Type:** Select the option Both Validation and Data Import.



[Fig. 19]

Select the checkbox labelled, **Send Diary To Current Adjuster**, in the **Diary Settings** tab, if required.

The created task will be displayed on the **Jobs** section of the Claim Scheduler screen and the data will be imported.

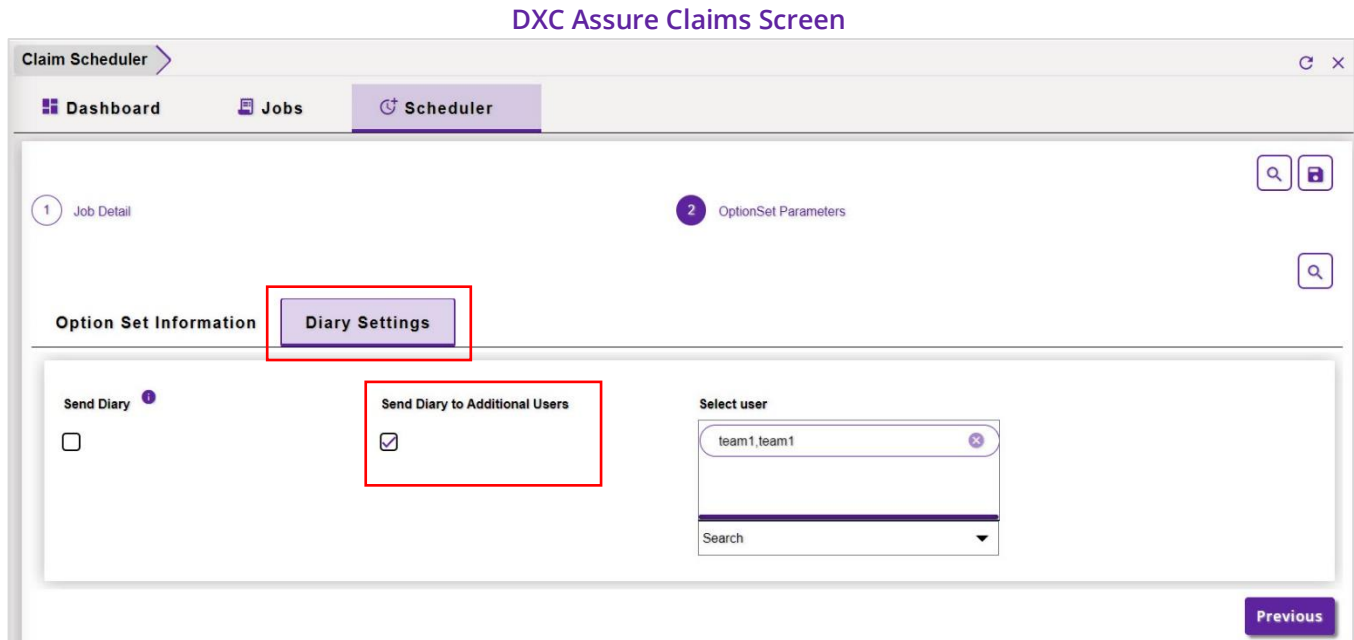
Improvements in API-based Import and Extract Tool in the Claims Scheduler screen

The **API-based Extract and Import Tools** introduced in the previous releases have been further enhanced to provide better usability in release version 23.4.

New Diary Sharing Option in MMSEA Import & Extract Tool

Earlier, the **MMSEA Import & Extract** jobs via the new **API-based solution** allowed diaries to be shared exclusively with the current adjuster. However, the latest release version of Assure Claims enables the sharing of diaries with additional users as well. This enhancement has been achieved through a newly introduced **Send Diary to Additional Users** option in the **OptionSet Parameters** section of the **MMSEA Import/Extract** job screen. To access this capability, schedule a MMSEA task and in the **Dairy Settings** tab of

the **OptionSet Parameter** section, select the newly introduced checkbox, **Send Diary to Additional Users**. [Fig. 20]



[Fig. 20]

PUS Import Tool

The primary objective of PUS Import tool is to update payment files received from third-party sources. Consequently, the payment data is automatically populated into the Assure Claims system once the import job is successfully executed.

However, this release version of Assure Claims introduces the API-based PUS Import Tool feature as part of Phase 1 implementation. This API-based solution will undergo further enhancements to incorporate additional features in upcoming releases.

Scheduling a PUS Import job

To schedule a PUS Import job, go to **Configuration Manager** → **Claim Scheduler** → **Scheduler** section → **Job Details** → and schedule a Task by selecting **PUS** as Task Type. Next, in the **OptionSet Parameters** tab, fill in the following fields.

- **OptionSet Name:** Enter a unique name for the OptionSet.
- **Import Task Type:** **Payment Update System** will be displayed as a default option in this field.

- **Import Type:** There are two Import Types available, **Payment** and **Payment Details**. Choosing the Payment option will result in an update to the Funds/Transaction screen, whereas selecting the Payment Details option will update the Transaction Detail/Funds Split Detail screen.
- **File Name:** Enter the file name filename of the document that was previously uploaded based on the Field Mapping Document in the location indicated on the General System Parameter screen.
- **Mode Type:** This field includes three options namely, **Data Import**, **Validation** & **Validation and Data Import**. In case, Validation and Data Import or Validation option is selected, then the File Name field will become active. It will remain inactive if Data Import option is selected.
- **Update Even if Blank or Zero:** If this checkbox is selected, then, the job will be executed even if the fields are blank.

DXC Assure Claims Screen

The screenshot shows the 'DXC Assure Claims Scheduler' interface. At the top, there are navigation tabs for 'Dashboard', 'Jobs', and 'Scheduler'. Below this, there are two numbered tabs: '1 Job Detail' and '2 OptionSet Parameters'. The 'OptionSet Parameters' tab is selected and displays a form with the following fields:

- Optionset Name:** A text input field.
- Import Task Type:** A dropdown menu currently showing 'Payment Update System'.
- Import Type:** A dropdown menu.
- File Name:** A text input field.
- Mode Type:** A dropdown menu currently showing 'BOTH Validation a...'.
- Update Even if Blank or Zero:** A checkbox that is currently unchecked.

A 'Previous' button is located at the bottom right of the form area.

[Fig. 21]

Enter relevant data in the fields and select **Save** to run the job. Based on the selection, the data will be auto populated in the Funds/Transaction screen and Funds Split screen respectively.

Supplemental Field Mapping in PUS Import tool*

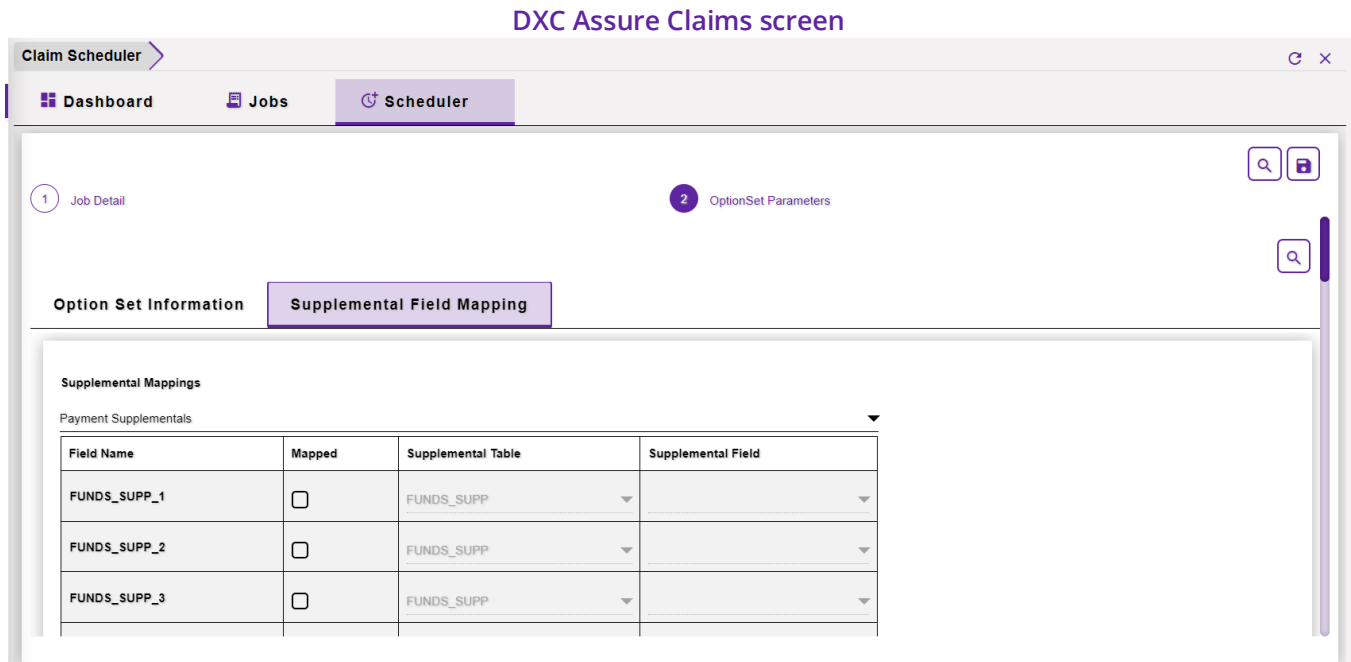
A new subtab labeled **Supplemental Field Mapping** is now available on the OptionSet tab to include supplemental data mapping while scheduling a PUS job. It must be noted that the **Supplemental** tab on PUS Optionset screen is visible only when **Payment** option is selected as the **Import Type** and **Data Import** is selected in the field labeled, **Mode Type**.

Supplemental Field Mapping subtab screen components

The **Supplemental Mappings** grid available on this subtab consists of **46** Payment Supplemental rows labeled **FUNDS_SUPP_1**... up till **FUNDS_SUPP_46**.

The grid consists of the following columns:

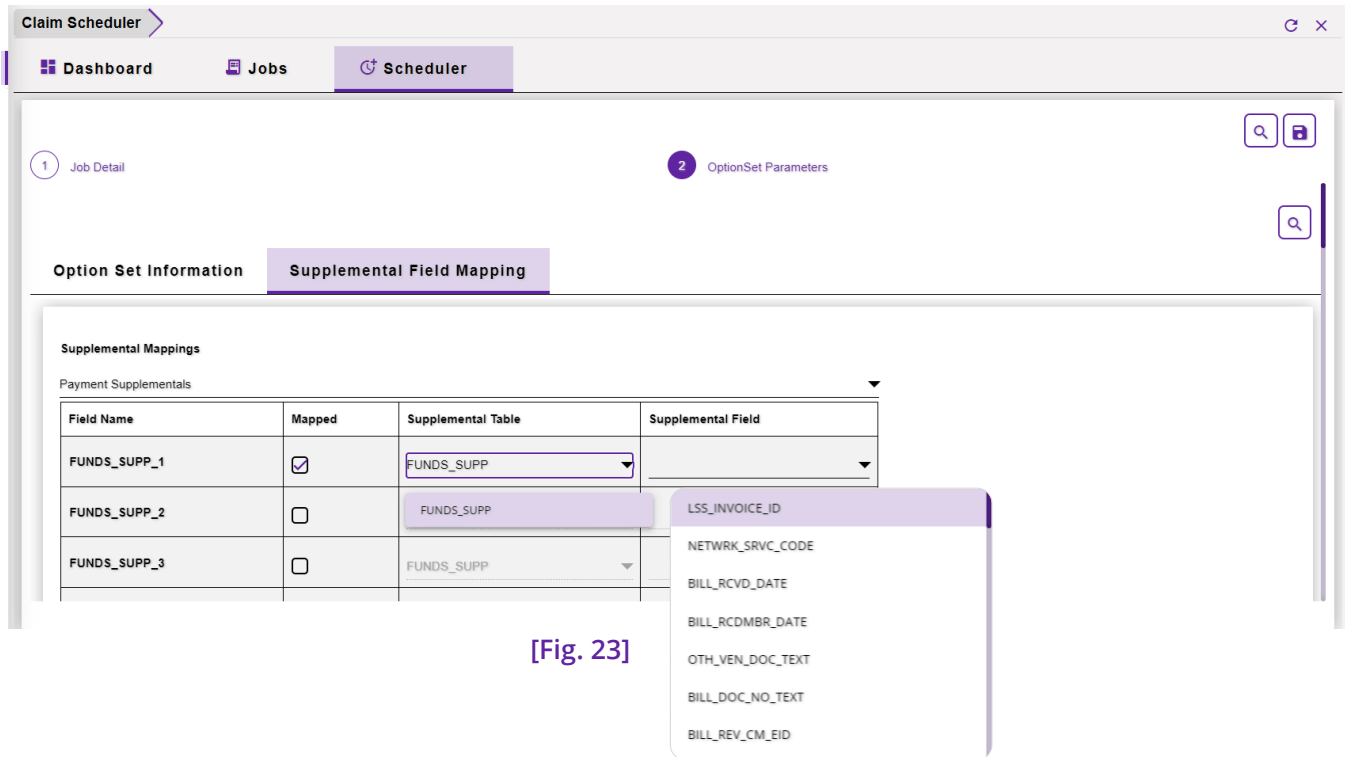
- **Field Name**
- **Mapped**
- **Supplemental Table**
- **Supplemental Field**



[Fig. 22]

The **Mapped** column consists of a **checkbox**, which if selected, will enable the dropdown fields in the **Supplemental Table** and **Supplemental Field** columns. [Fig. 23]

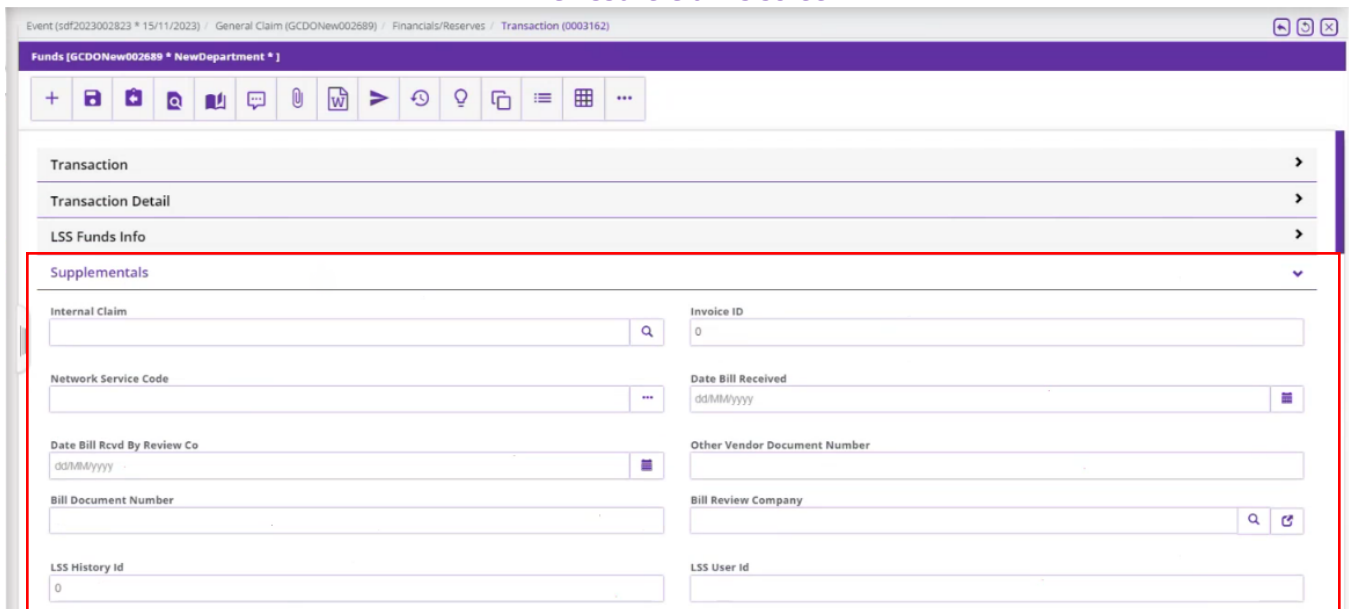
DXC Assure Claims screen



[Fig. 23]

Upon enabling a checkbox under the Mapped column, it will be possible to map the corresponding Supplemental Table with a Supplemental Field so that this mapped data is imported, upon successful completion of the PUS Import job, and displayed in the Supplementals accordion of the Transaction screen. [Fig. 24]

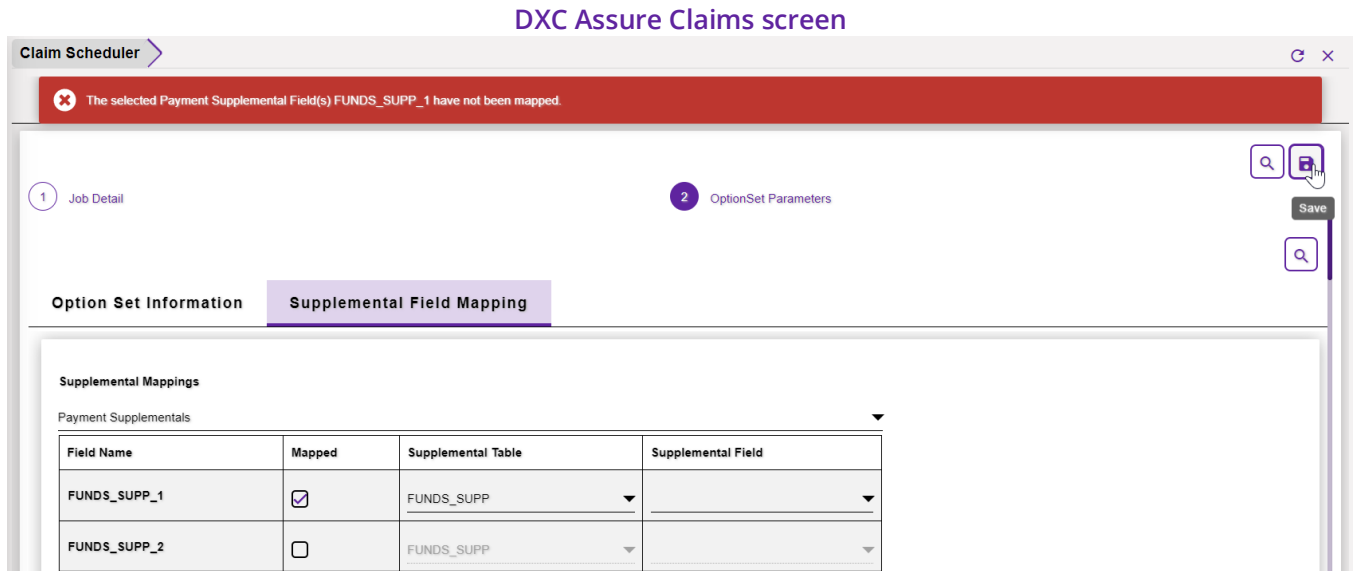
DXC Assure Claims screen



[Fig. 24]

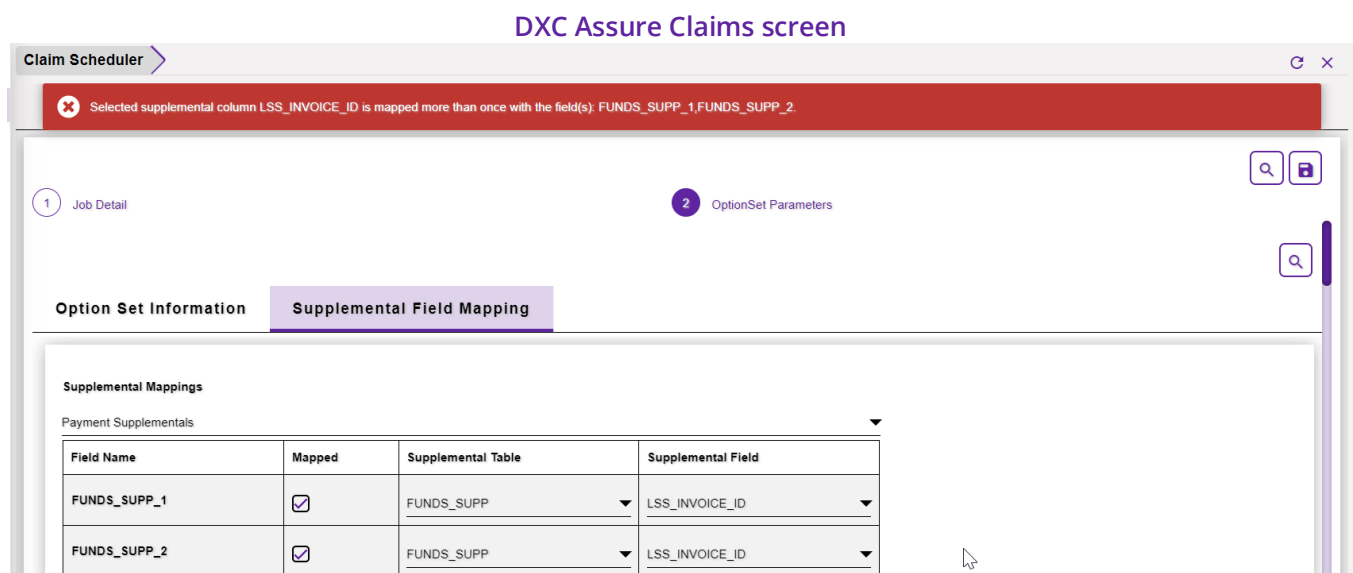
Validation Messages

The validation message “The selected Payment Supplemental Field(s) FUNDS_SUPP_1 has not been mapped” is displayed when attempt is made to save the Supplemental Field Mapping without selecting a Supplemental Field. [Fig. 25]



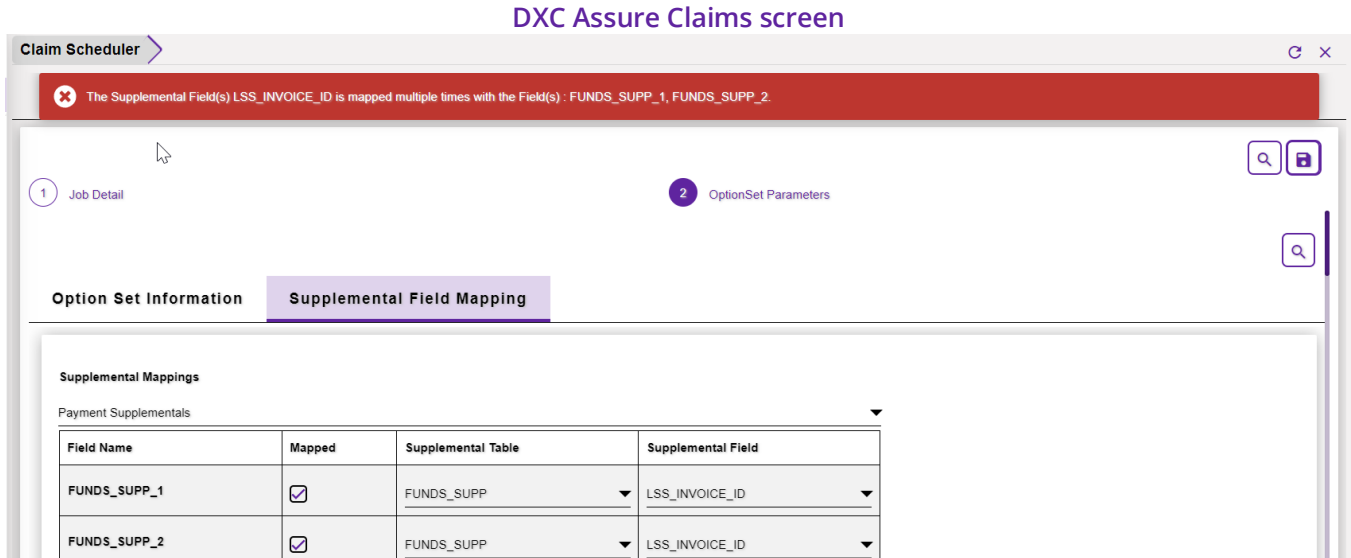
[Fig. 25]

The validation message “Selected supplemental column LSS_INVOICE_ID is mapped more than once with the field(s) FUNDS_SUPP_1 and FUNDS_SUPP_2” when duplicate selections are made in the Supplemental Field column. [Fig. 26]



[Fig. 26]

The validation message “The Supplemental Field(s) LSS_INVOICE_ID is mapped multiple times with the Field(s) : FUNDS_SUPP_1, FUNDS_SUPP_2” is displayed when the save button is clicked after making duplicate Supplemental Field selections. [Fig. 27]



[Fig. 27]



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DXC Technology is a Fortune 500 global IT services leader. Our more than 130,000 people in 70-plus countries are entrusted by our customers to deliver what matters most. We use the power of technology to deliver mission critical IT services across the Enterprise Technology Stack to drive business impact.



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The Assure Claims Support Center provides manned telephone support services at these times -

8:00 AM - 8:30 PM, EST, Monday through Friday.

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