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DXC Assure Claims

Meet consumer expectations and optimize processes with a flexible, scalable, and configurable claims management system.

API Based Data Exchange Tools

Release version 24.3 October 2024



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Introduction to API based Data Exchange Tools and Prerequisite Settings

DXC Assure Claims | Release: v.24.3 | October 2024

Introduction to API Based Data Exchange Tools

DXC is strategically working towards creating an API based Import/Extract Tool which would negate dependencies on SAP interfaces requiring additional licensing.



The table below shows the release calendar for the new API based Data Exchange tools:

Name of Module	Assure Claims version GA
HR Interface	24.3
PUS	23.4
MMSEA	23.3
MBR	22.3
PositivePay	22.3
1099	23.1

Note

- > SAP configuration will no longer be required to run the new API based Import/Extract tasks.
- The new API based Data Exchange solutions will only be accessible via the Configuration Manager zone.
- The respective DA SAP based modules (in the Utilities zone) will not be supported simultaneously with the new API based solution (in the Configuration Manager zone).
 Thus, with the release of DXC Assure Claims v. 23.1, MBR, PositivePay and 1099 tasks will no longer be available through the old task manager in the Utilities zone.
- It is imperative that all the prerequisite settings are performed to get the new API based Data Exchange modules functional.

Prerequisite Settings

The following one-time settings need to be done in the Configuration Manager/Utilities zones to perform Data Import/Extract operations. It is imperative that these settings be performed in the exact order mentioned below.

1. Select the checkbox labeled Use Rule Engine under General System Parameters.

Note

- A License Key will need to be entered to enable the checkbox labeled Use Rule Engine. Please contact Assure Claims Support Helpdesk for assistance.
- There are no additional costs associated with generating a License Key for enabling the Rule Engine feature

If you're using the Configuration Manager, navigate to Use Rule Engine checkbox as shown in [Fig. 1]



DXC Assure Claims (Configuration Manager) screen

TECHNOLOGY	RMIUT201_ACOFF_FRESH [DefaultView			ibi214 ibi214 :≡ →]
Work in Progress	General System Parameters	>			G ×
General System Parameters					Q 🖪
	le System ≗ Er	mployee 📋 Diaries / Text Fields	1 Claims Module	O Third Party Module	
	Evaluation Mode Duration			1	
	Fraud Analytics Suite	Use Rule Engine			
	Import/Extract Tool				
	Line Of Business				
	Media View Interface				
	Medical Management				
	OFAC				
	PaperVision Document				
	Policy Interface				
	Rule Engine	1			
	Script Editor				



If you're using the Old Utilities, navigate to Use Rule Engine checkbox as shown in [Fig. 2]

Utilities (zone)	System Parameters → General System Parameters Setup	System Settings (tab)	
	DXC Assure Claims (legacy Uti	ilities) screen	
/ General System Parameter Setup			S 🛛

General System Parameter Setup		
System Settings Funds Settings Employee Settings Diaries	/ Text Fields Policy Interface Settings Globalization Settings	
Department For Auto Population:		•
Use Single Sign On:		
Use Rule Engine:		
	[Fig. 2]	

2. Mandatory requirement of a Database Server (either PostgreSQL or MongoDB) for all API based Import tools

A Database Server (either PostgreSQL or MongoDB) must be installed to act as a Staging area for all Data Import Tools.

Utilities

Note

- > DXC recommends the use of PostgreSQL as it is completely free to use
- MongoDB (enterprise) may also be used, but it must be noted that it is a licensed software for which additional costs will need to be paid
- The PostgreSQL software may be downloaded on the Application Server itself or any other server on the same network. However, it must be ensured that direct connectivity to the Application Server is always maintained. A cloud-based service may also be used for the same
 - <u>https://www.enterprisedb.com/downloads/postgres-postgresql-downloads</u>
- Customers hosted with DXC may please contact the Assure Claims Support Helpdesk to get PostgreSQL installed
- > Any version of PostgreSQL (13.9 or higher) may be installed for your Operating System
- Please keep the connection information handy before proceeding with the next steps

An example of a Staging Connectionstring

ID=<UserID>;Password=<password>;Server=localhost;Port=5432;Integrated
Security=true;Pooling=true;

Note

- Enter the 'UserID' and 'password' used during PostgreSQL setup
- If PostgreSQL is installed on the Application Server, then Server should be left as "localhost". Else, enter the server's name where PostgreSQL has been installed
- The default PostgreSQL Port is 5432, however if a different port is used, please enter it accordingly
- 3. Select the checkboxes Use Import Tool and Use Extract Tool in the Configuration Manager Zone

Navigate to the Import/Extract Tool subtab:



And select the checkboxes labeled Use Import Tool and Use Extract Tool. [Fig. 3]

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DXC Assure Claims (Configuration Manager) screen						
TECHNOLOGY	RMIUT201_ACOFF_FRESH	DefaultView			Ibi214 ibi214 :≡ →]	
Work in Progress	General System Parameters	s			G ×	
General System Parameters					Q 🗃	
	System & E	Employee 📄 Diaries / Text Fiel	ds 🌐 Claims Module	Third Party Module		
	Evaluation Mode Duration	1				
	Fraud Analytics Suite	Use Import Tool 🚯	Use Extract Tool 🚯			
	Import/Extract Tool					
	_	File Location 🕕				
Shared		SFTP V				
SFTP		Server	User Id	Password	Folder Location	
S3(AWS Storage)						
	Den est faire Den ment	Import Tool Database Type	Import Tool Staging Database	Staging Connectionstring		
	Papervision Document	· · · · · ·			—	
	Policy Interface	L				
	Rule Engine	•				
			1 T T 1 O T			

. .

[Fig. 3]

The File Location dropdown field has 3 options:

- Shared
- > SFTP
- S3 (AWS Storage)

When the selected **File Location** is **SFTP**, then the following fields will be displayed:

- Server
- User ID
- Password
- Folder Location

- Import Tool Database Type*
- Import Tool Staging Database*
- Staging Connectionstring*

When the selected File Location is S3(AWS Storage), then the following fields will be displayed:

- File Path*
- S3 Bucket Name*
- ➢ S3 Access Key
- > S3 Secret Key

- S3 Region*
- Import Tool Database Type*
- Import Tool Staging Database*
- Staging Connectionstring*

When the selected File Location is Shared, then the following fields are displayed:

- Shared Location
- Import Tool Database Type*
- Import Tool Staging Database*
- Staging Connectionstring*

File Location

- This location will be used to place the Import Files as well as get the Extracts from DXC Assure Claims
- A network shared path such a SFTP or S3 may be chosen by entering the necessary details

Import Tool Database connection details

- Appropriate details for connecting to the Staging Database Server will need to be entered
- If you are using PostgreSQL as staging database server, ensure that the database which you entered in the field labeled "Import Tool Staging Database" [Fig.3] has already been created on your PostgreSQL Database server before you import the Import Tool package.
- Make sure that the Staging Connectionstring is accurate before proceeding to next steps

4. Select the checkbox labeled – API Flexible Searches, in the Security zone

For API based Export Tool, navigate to the Security Management System screen and turn ON the "API Flexible Searches" for the user who would schedule the Task Manager Jobs. [Fig. 4]



DXC Assure Claims screen



5. Download Microsoft OLE DB driver

To run the Import tool for MDB file to support modules such as MBR, Microsoft OLE DB Driver must be installed in the Application Server.

Download the Microsoft OLE DB driver below:



Introduction of an ability to create and run Custom Import / Extract Jobs

With the release of v. 23.1, DXC Assure Claims has made further progress towards the objective of delivering API based Extract and Import Tools by negating any dependencies on SAP interfaces.

To this end, the ability to create and run **Custom Import/Extract** jobs via the new **API-based solution** has been introduced. The implementation caters to the Custom Data Exchange Requirements of both Import and Extract jobs.

Note

- The existing/scheduled Import jobs in the Claim Scheduler module will stop working once the client environment are upgraded/migrated to the latest version. DXC strongly recommends rescheduling the existing Import jobs after migration/upgrade to 23.1.
- Customers desirous of using the Custom Import/Extract jobs feature should reach out to their Sales Contact/Project Manager or DXC Assure helpdesk. Our Implementation services team would then analyze your business requirements and help you implement the same.
- All the Custom Data Exchange jobs will now run directly from the Claim Scheduler without any dependency on SAP. It even negates the need for server access (via Citrix or otherwise).

PositivePay-OP-703-Import-PositivePay	×
Completed With Error [PositivePay]	
12/20/2023 7:00:55 AM 212/20/2023 7:00:55 AMParsing arguments.	
> 12/20/2023 7:00:55 AM Hosting Environment is null	
> 12/20/2023 7:00:55 AM 212/20/2023 7:00:55 AMProcess started.	
> 12/20/2023 7:00:55 AM 212/20/2023 7:00:55 AMRead Configuration.	
> 12/20/2023 7:00:55 AM 212/20/2023 7:00:55 AMGet Optionset.	
> 12/20/2023 7:00:55 AM 212/20/2023 7:00:55 AMhttps://dev-assure-elaims.dxc-rmcl.com/claimsani/dataanalytics/ontionset/	
> 12/20/2023 7:00:55 AM 112/20/2023 7:00:55 AMJob execution interrupted due to errors.An error occured while fetching JWT.Authentication fail	ed.
Please edit existing scheduled job once and try again.	
> 12/20/2023 7:00:55 AM 112/20/2023 7:00:55 AMJob execution interrupted due to errors.One or more errors occurred. (An error occured while	
fetching JWT.Authentication failed. Please edit existing scheduled job once and try again.)	
> 12/20/2023 7:00:55 AH 112/20/2023 7:00:55 AHJob execution interrupted due to errors.One or more errors occurred. (An error occured while	
fetching JWT.Authentication failed. Please edit existing scheduled job once and try again.)	
> 12/20/2023 7:00:55 AM 112/20/2023 7:00:55 AMJob execution interrupted due to errors.One or more errors occurred. (An error occured while	
fetching JWT.Authentication failed. Please edit existing scheduled job once and try again.) System.Exception: An error occured while fetching	
JWT.Authentication failed. Please edit existing scheduled job once and try again.	
> at ImportTools.Helpers.JwtTokenAuth.GetRMAJWT(Globals Globals) in D:\ClaimsSchedulerAPI\data-exchange-	
libs\Claims.ImportTool\Helpers\JwtTokenAuth.cs:line 62	
> at ImportTools.Helpers.CommonService.GetAsync(String surl, Globals Globals) in D:\ClaimsSchedulerAPI\data-exchange-	
libs\Claims.ImportTool\Helpers\Common.cs:line 394	
> at ImportTools.Helpers.CommonService.CallAPI(String url, String methodtype, Object inputobject, Globals Globals) in D:\ClaimsSchedulerAPI\data-	
exchange-libs\Claims.ImportTool\Helpers\Common.cs:line 368	
-	



Procuring API based DE Tools

The procurement of API based DE Tools may involve additional cost/ consulting/ agreement/ licensing considerations.

Please reach out to DXC Assure Claims Support or your DXC Assure Claims Sales Representative for more information.



Supported API Based Data Exchange Tools

DXC Assure Claims | Release: v.24.3 | October 2024

MBR Import

To schedule an MBR Import job, go to Configuration Manager \rightarrow Task Manager \rightarrow Scheduler section \rightarrow Job Details \rightarrow and schedule a Task by selecting MBR as Task Type and Import Tool as Sub Task Type. Enter required data in the StartDate /End Date and Job Detail section.

			DXC Assure Claims screen		
Claim Scheduler					C ×
Dashboard	🗏 Jobs	C Scheduler			
1 Job Detail			2 OptionSet Parameters		Q 🖻
Job Details					
Task Type		Task Name	Sub Task Name	Run Immediately	
MBR	•	MBR	Import	<u> </u>	
Email Notification					
Diary Notification					
					Next
			[Fig. 5]		

Next, enter the frequency of job execution in **Job Scheduler** to get redirected to the **OptionSet Parameters** tab. [Fig. 6]

	DAC AS	sule claims scieen		
Claim Scheduler >				c ×
🚦 Dashboard 🖉 Jobs	C [†] Scheduler			
1 Job Detail		2 OptionSet Parameters		9
				٩
Option Set Information F	ile Detail Option Entity Match S	Settings Payment Options Du	plicate Criteria Options	
Optionset Name	Bypass Script Editor	Allow Creation of New Entities	Perform Verification	
	🛛			
Bypass Activity Logs	Import Task Type	Import Type	Mode Type [*]	
	MBR	FUNDS	BOTH Validation a	•
				Previous

DXC Assure Claims screen

[Fig. 6]

The Optionset Parameters tab includes 4 sub-sections namely, OptionSet Information, File Detail Option, Entity Match Settings, Payment Options, Duplicate Criteria Options. Enter relevant data in the respective fields of each section.

DVC	A	Clatter a	
DXC	Assure	Claims	screen

Claim Scheduler >						C ×
Dashboard	📕 Jobs	C Scheduler				
1 Job Detail				2 OptionSet Parameters		9
			_			Q
Option Set Informa	tion File [Detail Option E	ntity Match Settings	Payment Options	Duplicate Criteria Options	
File Format		Read File from Confi	gured Path	File Name*		
		-				
Files to Import						
1 or drop	files					
						Previous

[Fig. 7]

The path for the Import File – Shared, SFTP or S3(AWS Storage, could be configured via the General System Parameters screen in the Configuration Manager zone. Alternatively, the Import File can be directly imported via the File Detail Option tab [Fig. 7] of the OptionSet Parameters section on the Claim Scheduler screen.

Once all requisite information has been entered into the fields of all the accordions the Save button can be selected to schedule the job.

For complete information on MBR Optionset Parameters, please refer to the DA MBR Optionset User Guide document on the Claims Microsite \rightarrow DXC Assure Claims Release Info \rightarrow Data Analytics \rightarrow DE Modules Optionset User Guides \rightarrow MBR

LOG INTO DXC CLAIMS MICROSITE

DXC Assure Claims screen





To edit the scheduled job, select the clickable link to get redirected to the respective screen. To remove the same, select the corresponding checkbox, followed by the **Delete** button from the top right corner.



With the new API based MBR Import solution, the need to create a Reserve prior to importing a payment has been resolved. You can now Import Payments without Reserves as the system will automatically create the required Reserves in the background

MBR Export

To extract for an MBR (Medical Bill Review), go to Configuration Manager \rightarrow Task Manager \rightarrow Scheduler section \rightarrow Job Details. Mentioned below are the various fields pertaining to it are mentioned below.

Schedule a Task with the **Task Type – MBR** and **Sub Task Name - Extract**. Secondly, enter required data in the **StartDate /End Date** and **Job Scheduler section**. Next, in the **Medical Bill Review** → **Optionset Parameters** tab, enter a unique name for the **Optionset** and select **Export Type**. [Fig. 9]

DXC Assure Claims screen							
Task Manager 📏					G X		
Dashboard	Jobs	C ⁺ Scheduler					
🧭 Job Detail	2 Start Date / F	End Date 3 Job Sch	eduler (4) OptionSet P	arameters	Q + B		
Medical Bill Revi	ew -> Optionset Para	Export Type	eview -> Entity Extract		٩		
Op_Extract			•		PREVIOUS		

[Fig. 9]

There are two types of **Export Type** namely, **Entity** and **Claim**. Depending upon the selection made in this field, the **Medical Bill Review** \rightarrow **Entity Extract** or **Medical Bill Review** \rightarrow **Claim Extract** section will be correspondingly displayed. Enter relevant data in the respective sections and select the **Save** button. The created job will be displayed in the **Task Manager** \rightarrow **Jobs tab** \rightarrow **Task List section**. [Fig. 10]

DXC Assure Claims screen

Task Manager 📏								с×
Dashboard		🗐 Jobs 🕓	Scheduler					
Aborted Completed		Filter by column	name	1 to 25 of	41 🔀 K Page	x:1of2	G 🌣	
Completed Wit		Job Name	Description	Job State	Start Date/Time	End Date/Time	Job Files	
Running	0	MBR-OP-405-Ex	DA_MBR	Completed	▶ 06/23/2022 12:44 PM	06/23/2022 12:44 PM	3	
Task List		MBR-OP-403-Ex	DA_MBR	Completed	Display="block-color: block-space; color: block-space; bl	06/23/2022 12:43 PM	3	
Total Jobs Exe…		MBR-OP-402-Ex	DA_MBR	Completed	D6/23/2022 12:41 PM	06/23/2022 12:41 PM	3	
		MBR-OP-399-Ex	DA_MBR	Completed	D6/23/2022 12:36 PM	06/23/2022 12:36 PM	8	
				[Fig. 10]				

To edit the scheduled task, select the clickable link to get redirected to the respective screen.

Note

- > While the Task Manager screen of the MBR Extract Tool has been completely redesigned and given a modern look and feel, its functionality has not been altered.
- > The details of an existing MBR Extract job will be prefilled in the respective fields if the same task is created again.
- > The data will be auto populated based on the selected Task Type and Sub Task Name.

PositivePay Import

Go to Configuration Manager > Task Manager > Scheduler section. This section features two tabs, namely, Job Detail and OptionSet Parameters. In the Job Detail tab, schedule a Task with the newly added Task Type – PositivePay and Sub Task Type – Import. Next, enter relevant data in the fields of the OptionSet Parameters tab and select Save.

		DXC Assure Claims screen	
Claim Scheduler >			G ×
🚦 Dashboard 🖉 Job	s 🖑 Scheduler		
1 Job Detail		2 OptionSet Parameters	Q 🖪
Option Set Information	File Detail Option		٩
Optionset Name*	Import Task Type*	import Type"	
	PPY	CLEARCHECK	
Mode Type			
BOTH Validation a	•		Previous
		[Fig. 11]	

It is important to note that earlier, the path for the **Import File**, whether **Shared**, **SFTP**, or **S3(AWS Storage)**, could only be configured via the **General System Parameters** screen in the **Configuration Manager** zone.

Thus, the extension of this additional option for **Import File** upload offers enhanced convenience by contributing to a smoother **PositivePay** Import job workflows.

DVC	A	Clations	
DXC	Assure	Claims	screen

Claim Scheduler				C ×
👪 Dashboard 🖉	Jobs	C Scheduler		
1 Job Detail			2 OptionSet Parameters	Q. 🗃
Option Set Information	File D	etail Option		
File Format [®] ACCOUNT_NUMB Files to Import files to Import		Read File from C	ligured Path File Name*	
				Previous

[Fig. 12]

Based on the selections made on this screen, the task will be scheduled, and the **PositivePay Import job** along with the job files will be displayed in the **Jobs** section of the **Task Manager** screen. [Fig. 13]

Note

- When the new onscreen file upload option is not used and instead the checkbox "Read File From Configured Path" is selected, the "File Name" field will become editable
- > The file name format for API-based Import Tool jobs will be "filename.extension", whilst earlier, we were expecting file name without extension
- A validation message will be displayed if the file extension isn't mentioned in the format mentioned above

Task Manager >						G ×
Dashboard		Jobs	C Scheduler			
Aborted	0	Filter hu er				
Completed	226	Filter by co	jumn name	1 to 25 of 226	< < Page: 1 of 10 > >	o 🌣
Completed Wit	209	Job Name	Description	Job State	Start Date/Time End Date/Time	Job Files
Running	0	PositivePa	y-OP DA_PositivePay	Completed	09/09/2022 7:50 AM 09/09/2022 7:52 A	M 🖪
Task List	0	PositivePa	y-OP DA_PositivePay	Completed	09/09/2022 7:48 AM 09/09/2022 7:50 A	M B
Total Jobs Exe	435	PositivePage	y-OP DA_PositivePay	Completed	09/08/2022 8:27 AM 09/08/2022 8:27 A	M 📑
				[Fig. 13]		

DXC Assure Claims screen

PositivePay Extract

The Job for the PositivePay Extract tool can be scheduled and executed like any other job. For this, go to **Configuration Manager** \rightarrow **Task Manager** \rightarrow **Scheduler section.** This section features four tabs, namely,



In the **Job Detail** tab, schedule a Task with the newly added **Task Type – PositivePay** and **Sub Task Type – Extract**. In the following tab, enter select the required **Start Date** and **End Date**. Next, enter the frequency of job execution in **Job Scheduler** to get redirected to the **OptionSet Parameters** tab.

		DXC	Assure (Claims screen		
m Scheduler 📏						C
Dashboard	🗐 Jobs	C ⁺ Scheduler				
) Job Detail Option Set Infor	mation	2 Start Date / End Date		3 Job Scheduler	4 OptionSet Parameters	
Optionset Name*		File Name*		Company Name/Title	Manually Change Date Range	
Date From		Date To	m	Bank Format [®] Search	▼ Search	•
File Format		Destination/Receiving Location				
						Previous

[Fig. 14]

This tab includes the following fields:

- Optionset Name
- > File Name
- Company Name/Title
- Manually Change Date Range
- Date From
- Date To

- Bank Format
- Bank Account
- Bank Account
- File Format
- Destination/Receiving Location

Based on the selections made on this screen, the task will be scheduled, and the PositivePay will be extracted. The created task will be displayed on the Jobs section of the **Task Manager** screen. [Fig. 15]

Dashboard	J	obs (C Schedul	er						
borted	0								
ompleted	320	Filter by column name			1 to 25 of 320	A Page: 1 of 13 >		C	•
completed With Error	61								
completed With Valida	165	Job Name	Description	Job State	Start Date/Time	End Date/Time	Job Files		
tunning	0	Financial History Proces	Processes Financial History	Completed	06/13/2024 1:12 PM	06/13/2024 1:12 PM			
ask List	0	MBR-OP-321-Export	MBR	Completed	06/12/2024 4:59 PM	06/12/2024 5:00 PM	B		
tal Jobs Executed		Financial History Proces	Processes Financial History	Completed	06/12/2024 3:04 PM	06/12/2024 3:04 PM			
Idi Jobs Executed	040	BES Scheduler	Build BES groups	Completed	06/12/2024 3:04 PM	06/12/2024 3:04 PM			
		PositivePay-OP-319-Exp	PositivePav	Completed	06/12/2024 1:30 PM	06/12/2024 1:30 PM			

DXC Assure Claims screen

To edit the scheduled task, select the clickable link to get redirected to the respective screen.

While the Task Manager screen of the PositivePay Extract Tool has been completely redesigned and given a modern look and feel, its functionality has not been altered. The details of an existing PositivePay Extract job will be prefilled in the respective fields if the same task is created again.

> The data will be auto populated based on the selected Task Type and Sub Task Name.

1099-MISC and NEC Extract

The 1099-MISC And NEC task type is now available on the Claim Scheduler screen of the Configuration Manager zone.

With this integrated solution, the 1099 details can now be retrieved through an Extract tool without the involvement of SAP configuration. The 1099 form is used to report non-employment income to the Internal Revenue Service (IRS).

To extract the same, go to Configuration Manager > Task Manager > Scheduler section. In the Job Detail section, schedule a Task with the newly added Task Type – 1099-MISC And NEC. Enter relevant data in the fields of the Start Date/End Date and Job Scheduler tab.

Next, select necessary filter criterion in the Optionset Parameter section. [Fig. 16]

		DXC AS	Sure claims screen		
Manager >					
Dashboard	Jobs	C ⁺ Scheduler			
					ها
Job Detail	2 Start	Date / End Date	3 Job Scheduler	4 OptionSet Parameters	
					J j
					l
Option Set Informatio	n Settings	Reserve/Transaction	Settings Payee Settings		
Option Set Informatio	n Settings	Reserve/Transaction	Settings Payee Settings		(
Option Set Informatio	n Settings	Reserve/Transaction	a Settings Payee Settings	 Date To	
Option Set Informatio Optionset Name* 1099_Optionset	n Settings 	Reserve/Transaction	Date From MM/dd/yyyy	 Date To MM/dd/yyyy	(
Option Set Informatio Optionset Name [*] 1099_Optionset	n Settings Sp 	Reserve/Transaction	Date From MM/dd/yyyy Tax Year to Export	 Date To MM/dd/yyyy Last Month Extract	(
Option Set Informatio Optionset Name* 1099_Optionset	n Settings Sp	Reserve/Transaction	Date From MM/dd/yyyy Tax Year to Export	Date To MM/dd/yyyy Last Month Extract	(
Option Set Informatio Optionset Name [*] 1099_Optionset Last Week Extract	n Settings Sp 	Reserve/Transaction	Settings Payee Settings Date From MM/dd/yyyy MM/dd/yyyy Tax Year to Export	Date To MM/dd/yyyy Last Month Extract	(

Based on the selections made here, 1099 details will be extracted once the job is executed successfully. The created task will be displayed on the Jobs section of the **Task Manager** screen. [Fig. 17]

DXC Assure	Claims	screen
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Dashboard		Jobs	U Scheduler				
Aborted	0	Filter by colum	an nama				
Completed	999+	Filler by colum	in name	1 to 25 of 9968	< < Page: 1 of 39	9 > >	C 🌣
Completed Wit	999+	Job Name	Description	Job State	Start Date/Time Er	id Date/Time	Job Files
Running	0	099-MISC An	d DA_1099-MISC And	Completed	D8/28/2022 5:49 PM 08	3/28/2022 5:49 PM	
lask List	0	1099-MISC AD	d DA 1099-MISC And	Completed	■ 08/25/2022 6·39 AM 08	V25/2022 6-39 AM	

Note

> The legacy DA 1099-MISC and NEC task is no longer available via the Utilities zone. This task can only be accessed via the Configuration Manager zone.

Addition of Entity Type filter options for Box 6

1099-MISC Reporting for Box 6 has been refined with the addition of new selection criteria – **Entity Category** and **Entity Type**. With this enhancement, organizing and searching across 1099-MISC records has been made easier as 1099 Reporting for Box 6 can be refined from a list of Reserve Types as well as from a Subset of Entity Types.

Note

- > For systems configured with the System Setting Entity Role marked as ON,
 - The box listing the **Entity Category** will be displayed.
 - The box listing the **Entity Type** and **People Type** will be disabled.
- > For systems configured with the System Setting Entity Role marked as OFF,
 - The box listing the **Entity Type** and **People Type** will be displayed.
 - However, the box listing the Entity Category will be disabled.

After the settings are aligned in place, schedule a **1099-MISC and NEC** job from the **Task Manager** screen. For this, follow the path mentioned below:



Based on the System Setting, the Reserve/Transaction section will feature new fields, **Box 6 Entity Category**, **Box 6 People Type** or **Box 6 Entity Type** field. Make necessary selections and execute the job. The data will be extracted based on the filters applied on the Optionset as well as the Reserve/Transaction screen. [Fig. 18]

		DXC A	ssure	claims screen			
IUT201_ACOFF_FRESH	DefaultView					<u>×</u>	Ibi214 Ibi214 :≡
scheduler							c
Dashboard	🗏 Jobs	C Scheduler					
							٩
Job Detail				2 OptionSet Parameters			
							ſ
							C
Option Set Information	on Settings	Reserve/Transaction Settings	Paye	r Settings			
Export All Payments for	Tax Year	Export Specific Transaction Types	D	Export Specific Reserve Types	0		
		Search		Search			
Box 6 Medical Peserve	Tune	Box 6 Entity Category	•	Box 6 People Type	•	Box & Entity Type	
	,ype			Box of eople type		Box o Entity Type	
Search		- Search	•	Search	•	Search	-
Box 10 Transaction Typ	1	Box 13 Transaction Type					PREVIOUS

[Fig. 18]

Note

Moving forward, this feature will be available only in the new API based solution (Configuration Manager zone). That is, DA 1099 Task will be removed from the legacy Utility zone.

MMSEA Import and Extract

The ability to create and run **MMSEA** jobs via the new **API-based solution** is now available via the Configuration Manager zone. The **Scheduler** screen now features a Optionset window for MMSEA Query and Claim jobs.

MMSEA Query/Claim Input via API-based Extract Tool

Navigate to the path mentioned below to avail the feature and schedule a MMSEA Claim Input job:

Configuration Manager \rightarrow Claim Scheduler \rightarrow Scheduler \rightarrow Job Details \rightarrow and schedule a Task by selecting MMSEA as Task Type and Export as Sub Task Type. [Fig. 19]

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Claim Scheduler >							G X
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_							Q 🖪
1 Job Detail							
Job Details							
Task Type		Task Name		Sub Task Name		Run Immediately	
MMSEA	•	MMSEA		Export	•		
Email Notification							
D							
Diary Notification		Send Notification	Send Notifi	cation To			
		When Tasks are executed with.		<u> </u>			

[Fig. 19]

Next, enter the frequency of job execution in **Job Scheduler** to get redirected to the **Option Set Information** tab.

In the Optionset Parameters tab, enter relevant data in the mandatory fields namely,

- > **Optionset Name:** Enter a unique name for the Optionset.
- RRE ID: RRE ID can be defined from the Assure Claims fields. There are three fields, Client Information, Department Level and the Policy Level.
- File Format: There are two formats available to choose from, wherein Claim (new added) exports the Claimant & Claim details and Query exports the Claimant details only.
- > **Claim Type:** Select the Claim Type from the dropdown list.
- > Enable the **Test Export** checkbox.

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Claim Scheduler >						G X
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1 Job Detail			2 OptionSet Parameters			Q 🖻
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Option Set Inform	ation Diary	Settings				
Optionset Name*		RRE Id	File Format		Test Export	
MMSEA-Optionset		16	CLAIM Claim	T		
Export Only Primary Cla	imants	Do not include TPOCs Und	Threshold Claim Type*			
			PREM Premises Liability	 • 		
						Previous

[Fig. 20]

Next, move to next newly added tab, Diary Settings. Select the checkbox labelled, Send Diary To Current Adjuster, if needed.

Based on the selections made on this screen, the task will be scheduled, and the data will be extracted.

MMSEA Query/Claim Response job execution via API-based Import Tool

Similarly, the MMSEA jobs can be scheduled for Imports as well. To schedule a MMSEA Import Type task, go to Claim Scheduler \rightarrow Scheduler \rightarrow Job Details \rightarrow and schedule a Task by selecting MMSEA as Task Type and Import as Sub Task Type.

Fill relevant data in the **Optionset Parameters** tab:

- > **Optionset Name:** Enter a unique name for the Optionset.
- > **Import Type:** The field features two options:
 - CLAIMANTMMSEA: CLAIMANTMMSEA can be used to import the Claimant & Claim details via Claim file format and the Claimant details via the Query file format.
 - **TINMMSEA:** This retrieves the RREID information by using this option.
- > File Name: Enter the name of the file for which the import is being executed.

- RRE ID: RRE ID can be defined from the Assure Claims fields. There are three fields, Client Information, Department Level and the Policy Level.
- > **Mode Type:** Select the option Both Validation and Data Import.

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m Scheduler >				C
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) Job Detail		2 OptionSet Parameters		
				C
Option Set Information	File Detail Option Diary Settings			
Option Set Information	File Detail Option Diary Settings	Import Type"	RRE Id [°]	
Option Set Information Optionset Name* Optionset-Import	File Detail Option Diary Settings Import Task Type* MMSEA	import Type* ❤ TINMMSEA	RRE Id [*] ✔ 000056789	
Option Set Information Optionset Name* Optionset-Import Mode Type*	File Detail Option Diary Settings Import Task Type* MMSEA	Import Type [*] → TINMMSEA	RRE Id [°]	
Option Set Information Optionset Name [®] Optionset-Import Mode Type [®] BOTH Validation a	File Detail Option Diary Settings	Import Type*	RRE Id * • 000056789	
Option Set Information Optionset Name® Optionset-Import Mode Type® BOTH Validation a	File Detail Option Diary Settings Import Task Type* MMSEA	Import Type*	RRE Id [*] ▼ 000056789	
Option Set Information Optionset Name Optionset-Import Mode Type BOTH Validation a	File Detail Option Diary Settings Import Task Type* MMSEA	import Type*	RRE Id [*]	

[Fig. 21]

It is important to note that earlier, the path for the **Import File**, whether **Shared**, **SFTP**, or **S3(AWS Storage)**, could only be configured via the **General System Parameters** screen in the **Configuration Manager** zone.

Thus, the File Detail Option tab of the window offers the extension of this additional option for Import File upload offers enhanced convenience by contributing to a smoother MMSEA Import job workflows.

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1 Job Detail	2	Q D
		٩
Option Set Information	File Detail Option Diary Settings	
File Format	Read File from Configured Path File	Name"
Files to Import		le Name
	[Fig. 22	Previous

Select the checkbox labelled, Send Diary To Current Adjuster, in the Diary Settings tab, if required.

The created task will be displayed on the **Jobs** section of the Claim Scheduler screen and the data will be imported.

Improvements in API-based Import and Extract Tool in the Claims Scheduler screen

The API-based Extract and Import Tools introduced in the previous releases have been further enhanced to provide better usability in release version 23.4.

New Diary Sharing Option in MMSEA Import & Extract Tool

Earlier, the MMSEA Import & Extract jobs via the new API-based solution allowed diaries to be shared exclusively with the current adjuster. However, the latest release version of Assure Claims enables the sharing of diaries with additional users as well. This enhancement has been achieved through a newly introduced Send Diary to Additional Users option in the OptionSet Parameters section of the MMSEA Import/Extract job screen. To access this capability, schedule a MMSEA task and in the Dairy Settings tab of the OptionSet Parameter section, select the newly introduced checkbox, Send Diary to Additional Users. [Fig. 23]

	DXC	Assure	Claims	Screen
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1 Job Detail			2 OptionSet Parameters	9
Option Set Infor	mation Diary	v Settings		٩
Send Diary 0		Send Diary to Additional Use	ers Select user	
			Search 👻	Previous

[Fig. 23]

PUS Import Tool

The primary objective of PUS Import tool is to update payment files received from third-party sources. Consequently, the payment data is automatically populated into the Assure Claims system once the import job is successfully executed.

However, this release version of Assure Claims introduces the API-based PUS Import Tool feature as part of Phase 1 implementation. This API-based solution will undergo further enhancements to incorporate additional features in upcoming releases.

Scheduling a PUS Import job

To schedule a PUS Import job, go to Configuration Manager \rightarrow Claim Scheduler \rightarrow Scheduler section \rightarrow Job Details \rightarrow and schedule a Task by selecting PUS as Task Type. Next, in the OptionSet Parameters tab, fill in the following fields.

- > **OptionSet Name:** Enter a unique name for the OptionSet.
- > Import Task Type: Payment Update System will be displayed as a default option in this field.
- Import Type: There are two Import Types available, Payment and Payment Details. Choosing the Payment option will result in an update to the Funds/Transaction screen, whereas selecting the Payment Details option will update the Transaction Detail/Funds Split Detail screen.
- File Name: Enter the file name filename of the document that was previously uploaded based on the Field Mapping Document in the location indicated on the General System Parameter screen.
- Mode Type: This field includes three options namely, Data Import, Validation & Validation and Data Import. In case, Validation and Data Import or Validation option is selected, then, the File Name field will become active. It will remain inactive if Data Import option is selected.
- Update Even if Blank or Zero: If this checkbox is selected, then, the job will be executed even if the fields are blank.

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Claim Scheduler >							G X
Dashboard	🗏 Jobs	C Scheduler					
1 Job Detail				OptionSet Parameters			Q 🗃
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Option Set Inform	nation						
Optionset Name		Import Task Type		Import Type		File Name [®]	
		Payment Update System	~		•	5 	
Mode Type		Update Even if Blank or Zero)	R.			
BOTH Validation a	•						
							Previous

[Fig. 24]

Enter relevant data in the fields and select **Save** to run the job. Based on the selection, the data will be auto populated in the Funds/Transaction screen and Funds Split screen respectively.

Supplemental Field Mapping in PUS Import tool*

A new subtab labeled **Supplemental Field Mapping** is now available on the OptionSet tab to include supplemental data mapping while scheduling a PUS job. It must be noted that the **Supplemental** tab on PUS Optionset screen is visible only when **Payment** option is selected as the **Import Type** and **Data Import** is selected in the field labeled, **Mode Type**.

Supplemental Field Mapping subtab screen components

The **Supplemental Mappings** grid available on this subtab consists of 46 Payment Supplemental rows labeled FUNDS_SUPP_1... up till FUNDS_SUPP_46.

The grid consists of the following columns:

- Field Name
- Mapped

- Supplemental Table
- Supplemental Field

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aim Scheduler >					G ×
🚦 Dashboard 🖉 J	obs	C Scheduler			
1 Job Detail				2 OptionSet Parameters	Q 🖻
					٩
Option Set Information	Supple	mental Field Mappin	g		
Supplemental Mappings					
Payment Supplementals				•	<u>.</u>
Field Name	Mapped	Supplemental Table	•	Supplemental Field	
FUNDS_SUPP_1	O	FUNDS_SUPP	-		
FUNDS_SUPP_2	0	FUNDS_SUPP	~		
FUNDS_SUPP_3	O	FUNDS_SUPP	-		

[Fig. 25]

The Mapped column consists of a **checkbox**, which if selected, will enable the dropdown fields in the **Supplemental Table** and **Supplemental Field** columns. [Fig. 26]

		DXC	. Assure	ciulins sereen	
Scheduler >					C
Dashboard 📕 Jo	obs (Scheduler			
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Job Detail				2 OptionSet Parameters	
option Set Information	Supplem	ental Field Mapping			
Supplemental Mappings					
Supplemental Mappings Payment Supplementals Field Name	Mapped	Supplemental Table		▼ Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name	Mapped	Supplemental Table		Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1	Mapped	Supplemental Table FUNDS_SUPP		Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1 FUNDS_SUPP_2	Mapped	Supplemental Table FUNDS_SUPP FUNDS_SUPP		Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1 FUNDS_SUPP_2	Mapped	Supplemental Table FUNDS_SUPP FUNDS_SUPP		Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1 FUNDS_SUPP_2 FUNDS_SUPP_3	Mapped	Supplemental Table FUNDS_SUPP FUNDS_SUPP FUNDS_SUPP FUNDS_SUPP		Supplemental Field LSS_INVOICE_ID NETWRK_SRVC_CODE BILL_RCVD_DATE	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1 FUNDS_SUPP_2 FUNDS_SUPP_3	Mapped Ø	Supplemental Table FUNDS_SUPP FUNDS_SUPP FUNDS_SUPP FUNDS_SUPP		Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1 FUNDS_SUPP_2 FUNDS_SUPP_3	Mapped	Supplemental Table FUNDS_SUPP FUNDS_SUPP FUNDS_SUPP	• • •	Supplemental Field	
Supplemental Mappings Payment Supplementals Field Name FUNDS_SUPP_1 FUNDS_SUPP_2 FUNDS_SUPP_3	Mapped	Supplemental Table FUNDS_SUPP PUNDS_SUPP FUNDS_SUPP	• • • • • • •	Supplemental Field	

Upon enabling a checkbox under the Mapped column, it will be possible to map the corresponding Supplemental Table with a Supplemental Field so that this mapped data is imported, upon successful

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completion of the PUS Import job, and displayed in the Supplementals accordion of the Transaction screen. [Fig. 27]

Event (sdf2023002823 * 15/11/2023) / General Claim (GCDONew002689) / Financials/Reserves / Transaction (0003162)	 Solution
Funds [GCDDNew002689 * NewDepartment *]	
+ 8 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
Transaction	>
Transaction Detail	>
LSS Funds Info	>
Supplementals	· · · · · · · · · · · · · · · · · · ·
Internal Claim Invoice ID 0	
Network Service Code Date Bill Received	
Date Bill Rovd By Review Co Other Vendor Document Number	-
d37/8/Wyyy . Eil Bill Review Company Bill Review Company	
	Q (1)
LSS History Id LSS User Id	

DXC Assure Claims screen

[Fig. 27]

Validation Messages

The validation message "The selected Payment Supplemental Field(s) FUNDS_SUPP_1 has not been mapped" is displayed when attempt is made to save the Supplemental Field Mapping without selecting a Supplemental Field. [Fig. 28]

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Claim Scheduler				G ×
X The selected Payment Supplem	ental Field(s) FUNDS_	SUPP_1 have not been mapped.		
1 Job Detail			2 OptionSet Parameters	Q Save
Option Set Information	Supplemen	tal Field Mapping		
Supplemental Mappings Payment Supplementals			<u>•</u>	
Field Name	Mapped	Supplemental Table	Supplemental Field	
FUNDS_SUPP_1		FUNDS_SUPP	••	
FUNDS_SUPP_2	0	FUNDS_SUPP	· · · · · · · · · · · · · · · · · · ·	
-	1	ł	[Fig. 28]	

The validation message "Selected supplemental column LSS_INVOICE_ID is mapped more than once with the field(s) FUNDS_SUPP_1 and FUNDS_SUPP_2" when duplicate selections are made in the Supplemental Field column. [Fig. 29]

		DX	C Assu	re Claims screen			
Claim Scheduler							G ×
Selected supplemental column L	SS_INVOICE_ID is ma	apped more than once with the	field(s): FUNDS	S_SUPP_1,FUNDS_SUPP_2.			
1 Job Detail				2 OptionSet Parameters			9
							٩
Option Set Information	Supplement	al Field Mapping					
Supplemental Mappings Payment Supplementals					•		
Field Name	Mapped	Supplemental Table		Supplemental Field			
FUNDS_SUPP_1		FUNDS_SUPP	•		-		
FUNDS_SUPP_2		FUNDS_SUPP	•		-		
			[[Fig. 29]			

The validation message "The Supplemental Field(s) LSS_INVOICE_ID is mapped multiple times with the Field(s) : FUNDS_SUPP_1, FUNDS_SUPP_2" is displayed when the save button is clicked after making duplicate Supplemental Field selections. [Fig. 30]

DXC Assure Claims screen

Claim Scheduler				G ×
The Supplemental Field(s) LSS_I	NVOICE_ID is mappe	I multiple times with the Field(s) : FUNDS	_SUPP_1, FUNDS_SUPP_2.	
\searrow				Q 🖪
1 Job Detail			2 OptionSet Parameters	
				٩
Option Set Information	Supplement	al Field Mapping		
Supplemental Mappings Payment Supplementals				
Field Name	Mapped	Supplemental Table	Supplemental Field	
FUNDS_SUPP_1		FUNDS_SUPP	LSS_INVOICE_ID	
FUNDS_SUPP_2		FUNDS_SUPP	▼ LSS_INVOICE_ID ▼	
			[Fig. 30]	

HR Interface Import Tool

Assure Claims v.24.3 introduces the new **API-based HR Interface Import tool** thus rendering the DA-based HR Interface Import tool obsolete.

The **HR Interface Import tool for Employees** offers an option to effortlessly import or validate Employee data. This module simplifies the task of maintaining data integrity, enhances productivity, and provides a seamless method to expedite day-to-day operations and performances.

In simpler terms, the HR Import tool serves as a unidirectional means to bring in employees' demographic information from any external system into the Assure Claims application. Keeping the application in sync with the HR system ensures that employee data remains current when linked to Events or Claims.

The tool initially searches for a matching employee in the Assure Claims database, based on specified settings. If a match is identified, it proceeds to update the existing employee record. In the absence of a match, the tool treats the employee as new and inserts their information into the Assure Claims application.

Scheduling an HR Interface Import Job

To schedule an **HR Interface** Import job, select the **HR_Interface** option for the **Task Type** field followed by the **Import** option for the **Sub Task Name** field, then select the **Run Immediately** checkbox before clicking on the **Next** button.

				DXC Assure	Claims screen				
Claim Sc	cheduler 📏								c ×
🚦 Da	shboard	🗏 Jobs	C Scheduler						
1 Jo	ob Detail				2 OptionSet Parameters				9
0	Job Details								
Task 1 HR_In	Type Interface	•	Task Name HR_Interface		Sub Task Name	•	Run Immediately		
Email	Notification Notification								
								Ne	ext

[Fig. 31]

Upon selecting the Next button, the OptionSet Parameters section opens.

The various components of the OptionSet Parameters section are described below:

n Scheduler >					e
Dashboard	Jobs Ct S	cheduler			
) Job Detail			2 OptionSet Parameters		
					[
Option Set Informatio	Match Criteri	a Limit Actions	Supplemental Field Mapping	mport File Length	
Option Set Informatio	Match Criteri	a Limit Actions	Supplemental Field Mapping II	mport File Length	
Option Set Informatio	Match Criteri	a Limit Actions	Supplemental Field Mapping II	mport File Length Mode Type [*]	
Option Set Informatio	Match Criteri File TC3	a Limit Actions	Supplemental Field Mapping II	Mode Type" BOTH Validation a	
Option Set Informatio	Match Criteri File	a Limit Actions	Supplemental Field Mapping II	Mode Type" BOTH Validation a	
Option Set Informatio	n Match Criteri File TC3 File	a Limit Actions	Supplemental Field Mapping	Mode Type" BOTH Validation a	-
Option Set Information Optionset Name Import Task Type HR Interface	Match Criteri File TC3 File	a Limit Actions	Supplemental Field Mapping	Mode Type" BOTH Validation a	•
Option Set Information Optionset Name Import Task Type HR Interface	Match Criteri File TC3 File	a Limit Actions	Supplemental Field Mapping	Mode Type" BOTH Validation a	•
Option Set Informatio Optionset Name* Import Task Type* HR Interface	Match Criteri File TC3 File	a Limit Actions Name txt Format HARACTERS_FI	Supplemental Field Mapping	Mode Type [®] BOTH Validation a	Previou

DXC Assure Claims screen

[Fig. 32]

Optionset Information tab

The Optionset Information tab consists of the following fields:

- > Optionset Name enter an apt name in this mandatory field
- File Name enter a file name with file extension for the file that will be uploaded at the shared location, SFTP or AWS. This field will be prepopulated if file has already been uploaded
- Import Type there are 2 options available, namely
 - Employee
 - Payment

Note

- When Employee is selected as the Import Type option, then the following tabs become available on the OptionSet Parameters screen
 - Match Criteria
 - Limit Actions
 - Supplemental Field Mapping
 - Import File Length
- > When Payment is selected as the Import Type options, then the following tab becomes available on the OptionSet Parameters screen
 - Supplemental Field Mapping

- > Mode Type This field includes three options namely,
 - Data Import
 - Validation
 - Validation and Data Import (recommended)

Note

In case the Validation and Data Import or the Validation option is selected, then, the File Name field will become editable. It will remain inactive if Data Import option is selected.

Mode Type				×
Filter by columr	n name	1 to 3 of 3	G	٥
Short Code	Description	Parent Code		
BOTH	Validation and Data In	nport (Recommended)		4
DATAIMPORT	Data Import			
VALIDATION	Validation			
				•

- > Import Task Type is a prepopulated uneditable field
- **File Format** has 3 options to choose from, namely
 - 79-Characters File Format (used when Import Type is Payment)
 - 88-Characters File Format (used when Import Type is Payment)
 - Text (used when Import Type is Employee)

File Format				2	×
Filter by column na	me	1 to 3 of 3 < Page: 1 of 1 > >	G	0	t
Short Code	Description	Parent Code			
CHARACTERS_FILE_F	79-CHARACTERS FILE FORMAT				
CHARACTERS_FILE_F	88-CHARACTERS FILE FORMAT				
TEXT	Text				•
•				•	

When "Employee" is selected as the Import Type

As mentioned above, when the **Employee** option is selected in the **Import Type** field, then the following tabs become available:

- > Match Criteria
- Limit Actions

- Supplemental Field Mapping
- Import File Length

Match Criteria tab

The Match Criteria tab includes the following two matching criteria -

- Employee Match Criteria
 - Employee Number
 - Employee Number and Last Name
 - Employee Number if not match then SSN
 - Employee SSN
- > Supervisor Match Criteria
 - First Name and Last Name
 - First Name, Last Name and Employee Number
 - First Name, Last Name and Tax ID
 - First Name, Last Name and Employee Number/Tax ID

The new employee data in the import file that aligns with the selected criteria in this tab will be imported, resulting in the update of existing **Employee** and **Entity** records. **[Fig. 33]**

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Cla	im Scheduler >							C	e x
	Dashboard 🗐 Jo	bs	C Sched	luler					
	1 Job Detail				2	OptionSet Parameters			8
								(٩
-	Option Set Information	Match	Criteria	Limit A	actions Supplemer	ntal Field Mapping	Import File Length		_
	Employee Match Criteria		Superviso	or Match Crite	ria				
	Employee Number		First Name	and Last Nan	ne 🔻				- 11
	Employee Number		First Na	ime and Last N	lame				_1
	Employee Number and Last Name Employee Number If Not Match Then SS	5N	First Na	ime, Last Nami	e and Employee Number e and Tax ID			Previo	us
	Employee SSN		First Na	ime, Last Nam	e and Employee Number/Tax ID	[Fig. 33]			

Limit Actions tab

Next, the Limit Actions tab [Fig. 31] presents several checkbox options to choose from. These are:

- > Do not update Email field (only insert new)
- > Do not update Hourly Rate if new value is zero
- > Do not update Weekly Rate if new value is zero
- > Do not import if Department is missing or does not exist
- Default workdays per week
- Ignore Duplicate SSN

Choose the relevant ones to apply limits to the import criterion.

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🚦 Dashboard 🖉 Jobs	C ⁺ Scheduler			
1 Job Detail		2 OptionSet Parameters		Q 8
		_		٩
Option Set Information Match	Criteria Limit Actions	Supplemental Field Mapping	Import File	Length
Do not update Email field (only insert new)	Do not update Hourly Rate if new v	alue is zero Do not update Weekly Rate if n	ew value is zero	Do not import if Department is missing or does not exist
Default work days per week	Ignore Duplicate SSN			
7	<u> </u>			
6				Provinus
7				Flevious
		[Fig. 34]		

DXC Assure Claims screen

Note

- If the checkbox "Ignore Duplicate SSN" is not selected, then Import Errors may be logged due to the presence of duplicate SSN(s) in the Import File
- > As a result, entry for the new employee will not be created in the database

Supplemental Field Mapping tab

Next in the **OptionSet Parameters** section if the **Supplemental Field Mapping** tab [Fig. 32] which is used to include employee supplemental data mapping while scheduling a **HR Import** job.

The **Employee Supplemental** mappings grid consists of the following columns:

- > Field Name
- Mapped (checkbox)
- > Supplemental Table
- > Supplemental Field

Along with these, the **Employee Supplemental** mappings grid consists of **12 rows** labeled **TextSuppA** till **TextSuppK** and the last row labeled **DateSuppL**.

		DXC	. ASS	ure claims screen		
m Scheduler >						C
Dashboard	🗏 Jobs	C ⁺ Scheduler				
						۹.
) Job Detail				2 OptionSet Parameters		
Ontion Sot Infor	mation Match	Critoria Limit Action		Supplemental Field Mapping	Import File Longth	
option set infor	mation Match	Criteria Limit Action	5	Suppremental Field Mapping	Import File Length	
Supplemental Mapping	gs Is			_		
Field Name	Mapped	Supplemental Table		Supplemental Field		
TextSuppA		EMP_SUPP	•	-		
TextSuppB				NUMBER_NUM		
			· · ·	ACC_DESC_CODE		
TextSuppC		EMP_SUPP	-	ACC_LOC_TEXT		
TextSuppD	D	EMP_SUPP	-	EMP_DIS_DATE		
TextSuppE	D	EMP_SUPP	-	ADJ_INV_EID		
TextSuppF		EMP_SUPP	~	INV_NUM_NUM		
TextSuppG		EMP SUPP	•			
TextSuppH						
lexiouppin		EMP_SUPP				
TextSuppl	0	EMP_SUPP	•			
TextSuppJ		EMP_SUPP	~			
TextSuppK	O	EMP_SUPP	•			
Date SuppL	0	EMP_SUPP	~	-		
						Previous

DXC Assure Claims screen

[Fig. 35]

Upon enabling a checkbox under the Mapped column, it will be possible to map the corresponding Supplemental Table with a Supplemental Field so that this mapped data is imported, upon successful completion of the HR Interface Import job.

Import File Length tab

Lastly, the Import File Length tab displays a set of 49 fields, providing an option to update the import file length. In case, certain fields are not being imported, they can be left at their default value, which is zero.

n Scheduler			2710	7.5501.0	claims screen			
								C
Dashboard	📕 Jobs	C ^t Sched	uler					
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Job Detall					2 OptionSet Parameters			
								٩
Ontion Set Informati	on Match	n Criteria	Limit Actions	Supple	emental Field Mapping	Import File Length		_
		- enterna		eappr	omontari rota mapping	import i no zongti		
File Length:	Cost Center	r Code	SSN		Filler Size	Hire Date	Birth Date	
Sex	Marital Statu	ıs	Home Phone		Address	Address 2	City	
State	Zip Code		NCCI Class Cod	le	Department Abbreviation	County	Country	
0	0		0		6	0	0	
Work Phone (Office)	Fax Numbe	r	Termination Dat	e	Pay Type Code	Active Flag	Full Time Flag	
0	0		0		0	0	0	
Exempt Flag	Employee N	lumber	Position Code		Email Address	First Name	Middle Name	
0	0		0		0	0	0	
Last Name	Also Know	n As	Hourly Rate		Weekly Rate	Supervisor First Name	Supervisor Last Name	
3	0		0		0	0	0	
Job Class	Driver Licer	nse number	Supervisor Emp	oloyee Number	Supervisor Tax ID	Text Supp A	Text Supp B	
0	0		7		0	6	8	
Text Supp C	Text Supp D	0	Text Supp E		Text Supp F	Text Supp G	Text Supp H	
0	0		0		0	0	0	
Text Supp I	Text Supp J	ı	Text Supp K		Date Supp L			
0	0		0		0	_		
								Previous

Note

- > The sequence of these 51 fields must not be altered for successful records import
- > The system will display a position length error in case this sequence is disrupted

Once all requisite information is filled and the HR Interface Import task is executed successfully, the relevant employee data will be imported and filled in the respective fields of the Employee and Entity Maintenance screens of the Maintenance zone. In the Employee screen, the imported data will be populated in the Employee, Employment Info and Employee Info accordions, respectively.

When "Payment" is selected as the Import Type

On the Option Set Information tab, when Payment is selected as the Import Type, then only the Supplemental Field Mapping tab becomes available on the on the OptionSet Parameters section. [Fig. 37]

m Scheduler 📏					c >
Dashboard	📕 Jobs	C [†] Scheduler			
) Job Detail			2 OptionSet Parameters		9
					٩
Option Set Inform	nation Supp	lemental Field Mapping			
Optionset Name		File Name* 🕕	Import Type	Mode Type [®]	
HRIntImp		TC3.txt	Payment	BOTH Validation a	•
		File Format [*]			
Import Task Type		r ne r ormat			
Import Task Type*		CHARACTERS_FI	T		
Import Task Type [*] HR Interface			•		

DXC Assure Claims screen

[Fig. 37]

Move to the Supplemental Field Mapping tab after making all requisite selections on the Option Set Information tab. [Fig. 38]

Supplemental Field Mapping tab

The Supplemental Field Mapping tab consists of a grid with the following columns, checkbox, and rows:

- Field Name (column)
- Mapped (checkbox)
- Supplemental Table (column)

- Supplemental Field (column)
- Vendor ID (row)

DXC Assure Claims screen

Claim Scheduler					C ×
🚦 Dashboard	🗏 Jobs	C Scheduler			
1 Job Detail				2 OptionSet Parameters	Q 🗃
					٩
Supplemental Mapping Entity Supplementals	ąs				
Field Name	Mapped	Supplemental Table		Supplemental Field	
Vendor ID		ENTITY_SUPP	•		
				INDEX_BUREAU_NUMB	-
				STE_AGNT_BRU_IDNT	
				LSS_ADMIN_ID	Previous
				LSS_VENDOR_NUMBER	
		[Fig	<u></u> 3. 39]	TAXONOMY_TEXT	
				ATTY_SUF_TEXT	
				INVOICENUMB_TEXT	

Upon enabling a checkbox under the **Mapped** column, it will be possible to map the corresponding **Supplemental Table** with a **Supplemental Field** so that this mapped **Payment** data is imported, upon successful completion of the **HR Interface Import** job.

Validation Messages

The following are the validation messages that you can come across while scheduling an HR Interface Import job.

Please provide File Name.			
) Job Detail		2 OptionSet Parameters	٩
Option Set Information	Supplemental Field Mapping		
Option Set Information	Supplemental Field Mapping	Import Type*	Mode Type*
Option Set Information Optionset Name*	Supplemental Field Mapping	Import Type*	Mode Type [®]
Option Set Information Optionset Name* bnbb	Supplemental Field Mapping File Name* File Format*	Import Type*	Mode Type*
Option Set Information Optionset Name* bnbb Import Task Type* HR Interface	Supplemental Field Mapping File Name* File Format* CHARACTERS_FI	Import Type* Employee Payment	Mode Type*
Option Set Information Optionset Name* bnbb Import Task Type* HR Interface	Supplemental Field Mapping File Name* File Format* CHARACTERS_FI	Import Type* Employee Payment	Mode Type [*] BOTH Validation a

[Fig. 40]

DXC Assure Claims screen

			(
Job Detail		2 OptionSet Parameters	
ption Set information	supplemental Field Mapping		
Optionset Name	File Name [*]	Import Type*	Mode Type
		Payment	BOTH Validation a
ovbnbn	TC4.txt		
bvbnbn import Task Type	File Format		

[Fig. 41]

laim Scheduler >						G ×
File Format needs to be selected a	as '79-CHARACTERS FILE FORM	IAT' or '88-CHARACT	ERS FILE FORMAT' with import t	ype 'Payment'.		
1 Job Detail			2 OptionSet Parameters			98
						Q
Option Set Information	Supplemental Field	l Mapping				
Optionset Name	File Name [*]		Import Type*		Mode Type [*]	
	TC4.txt		Payment	•	BOTH Validation a	•
Import Task Type*	File Format*					
HR Interface	TEXT Text	⊗ -				
						Previous

[Fig. 42]

DXC Assure Claims screen

m Scheduler >						C
File Format needs to be selected	as 'TEXT' with import type 'Em	ployee'.				
) Job Detail			2 OptionSet Parameters			٩
Option Set Information	Match Criteria	Limit Actions	Supplemental Fi	ield Mapping	Import File Le	ngth
Optionset Name	File Name		Import Type	Mode T	ype [*]	
	TC4.txt		Employee	- BOTH	Validation a	•
Import Task Type	File Format					
HR Interface	CHARACTERS_F	LE_F 🔇 🔻				
						Previo
		ſFig	. 431			



[Fig. 44]

DXC Assure Claims screen



[Fig. 45]

laim Scheduler 📏					G >	
Date Supp L length n	nust be in between 0 and 8					
X Text Supp K length m	nust be in between 0 and 255					
EX Text Supp J length must be in between 0 and 255						
X Text Supp I length m	ust be in between 0 and 255					
X Text Supp H length m	nust be in between 0 and 255					
X Text Supp G length n	nust be in between 0 and 255	0		0		
X Text Supp F length m	nust be in between 0 and 255					
Job Class	Driver License number	Number	Supervisor Tax ID	Text Supp A	Text Supp B	
0	0	0	0	0	0	
Text Supp C	Text Supp D	Text Supp E	Text Supp F	Text Supp G	Text Supp H	
0	0	0	0	0	0	
Text Supp I	Text Supp J	Text Supp K	Date Supp L			
0	0	0	0			

[Fig. 46]

DXC Assure Claims screen

/						
Supervisor Last N	ame length must be in between 0 and 2	255				
Supervisor First Name length must be in between 0 and 255						
Weekly Rate length must be in between 0 and 53						
8 Hourly Rate length	n must be in between 0 and 53					
Also Known As length must be in between 0 and 50						
East Name length	must be in between 0 and 255			0	^	
Last Name length Middle Name leng	must be in between 0 and 255 th must be in between 0 and 255	^	0	<u>^</u>	^	
Last Name length Middle Name leng	must be in between 0 and 255 th must be in between 0 and 255 Driver License number	Supervisor Employee Number	Supervisor Tax ID	Text Supp A	Text Supp B	
Last Name length Middle Name leng Job Class	must be in between 0 and 255 th must be in between 0 and 255 Driver License number 7	Supervisor Employee Number 4	G Supervisor Tax ID 4	Text Supp A	Text Supp B	
Last Name length Middle Name leng Job Class Text Supp C	must be in between 0 and 255 th must be in between 0 and 255 Driver License number 7 Text Supp D	Supervisor Employee Number - 4 Text Supp E	Supervisor Tax ID 4 Text Supp F	Text Supp A	Text Supp B	
A Last Name length Middle Name leng Job Class 1 Text Supp C 0	must be in between 0 and 255 th must be in between 0 and 255 Driver License number 7 Text Supp D 0	Number 4 Text Supp E	Supervisor Tax ID 4 Text Supp F 0	Text Supp A 0 Text Supp G 0	Text Supp B 0 Text Supp H 0	
Last Name length Middle Name leng Job Class 1 Text Supp C 0 Text Supp I	must be in between 0 and 255 th must be in between 0 and 255 Driver License number 7 Text Supp D 0 Text Supp J	August visor Employee Number 4 Text Supp E 0 Text Supp K	Supervisor Tax ID 4 Text Supp F 0 Date Supp L	Text Supp A 0 Text Supp G 0	Text Supp B 0 Text Supp H 0	

[Fig. 47]

First Name length	must be in between 0 and 255						
Email Address length must be in between 0 and 100							
Position Code length must be in between 0 and 25							
Employee Numbe	r length must be in between 0 and 20						
Exempt Flag length must be in between 0 and 1							
Exempt Flag leng	ur must be in between 0 and 1						
	at must be in between 0 and 1	0	0	a	4		
Full Time Flag leng	gth must be in between 0 and 1	0	0				
Full Time Flag leng	gth must be in between 0 and 1	4	4	4	4		
Full Time Flag len	gth must be in between 0 and 1	 Supervisor Employee	4	4	4	_	
Full Time Flag leng	gth must be in between 0 and 1 gth must be in between 0 and 1	4 Supervisor Employee Number	4 Supervisor Tax ID	4 Text Supp A	4 Text Supp B	_	
Full Time Flag leng Full Time Flag leng Job Class	gth must be in between 0 and 1 gth must be in between 0 and 15 Driver License number7	4 Supervisor Employee Number 4	4 Supervisor Tax ID 4	4 Text Supp A 0	4 4 Text Supp B 0		
Full Time Flag leng Full Time Flag leng Job Class 1 Text Supp C	gth must be in between 0 and 1 gth must be in between 0 and 1 5 Driver License number 7 Text Supp D	4 Supervisor Employee Number 4 Text Supp E	4 Supervisor Tax ID 4 Text Supp F	4 Text Supp A 0 Text Supp G	4 Text Supp B 0 Text Supp H		
Second Print Prin	gth must be in between 0 and 1 gth must be in between 0 and 1 5 Driver License number 7 Text Supp D 0	4 Supervisor Employee Number 4 Text Supp E 0	4 Supervisor Tax ID 4 Text Supp F 0	4 Text Supp A 0 Text Supp G 0	4 Text Supp B 0 Text Supp H 0		
Full Time Flag leng Full Time Flag leng Job Class Text Supp C 0 Text Supp I	gth must be in between 0 and 1 gth must be in between 0 and 1 Driver License number 7 Text Supp D 0 Text Supp J	4 Supervisor Employee Number 4 Text Supp E 0 Text Supp K	4 Supervisor Tax ID 4 Text Supp F 0 Date Supp L	4 Text Supp A 0 Text Supp G 0	4 Text Supp B 0 Text Supp H 0		

[Fig. 48]

DXC Assure Claims screen

Claim Scheduler 📏	m Scheduler > C ×								
× Active Flag length r	Active Flag length must be in between 0 and 1								
Pay Type Code len	Pay Type Code length must be in between 0 and 25								
× Termination Date le	Example 2 Control Cont								
Fax Number length	8 Fax Number length must be in between 0 and 30								
Work Phone (Office	Work Phone (Office) length must be in between 0 and 30								
1	7	3	15	3	1				
Last Name	Also Known As	Hourly Rate	Weekly Rate	Supervisor First Name	Supervisor Last Name				
3	5	4	4	4	4				
Job Class	Supervisor Employee Job Class Driver License number Number Supervisor Tax ID Text Supp A Text Supp B								
1	7	4	4	0	0				
Text Supp C	Text Supp D	Text Supp E	Text Supp F	Text Supp G	Text Supp H				
0	0	0	0	0	0				
Text Supp I	Text Supp J	Text Supp K	Date Supp L						
0	0	0	0						

[Fig. 49]

DXC Assure Claims scree

Country length must be in between 0 and 25						
County length must be in between 0 and 50						
Bepartment Abbreviation length must be in between 0 and 25						
X NCCI Class Code length I	must be in between 0 and 25					
X Zip Code length must be i	in between 0 and 10					
State length must be in between 0 and 5						
City length must be in bet	ween 0 and 50					
X Address 2 length must be	in between 0 and 100					
X Address length must be in between 0 and 100						
· · · · · · · · · · · · · · · · · · ·	0	0	0	0	ч	
work Phone (Office)	Fax Number	Termination Date	Pay Type Code	Active Flag	Full Time Flag	
Exempt Flag	Employee Number	Position Code	Email Address	First Name	 Middle Name	
1	7	3	15	3	1	

[Fig. 50]

Claim Scheduler			G ×
Please select File Format.			
1 Job Detail		2 OptionSet Parameters	Q B
			٩
Option Set Information	Match Criteria Limit Actions	Supplemental Field Mapping Import File Leng	th
Optionset Name	File Name	Import Type"	Mode Type
bybnbn	TC4.txt	Employee	BOTH Validation a
Import Task Type*	File Format		
HR Interface	👻 Search	•	
			Previous
-		[Fig. 51]	

DXC Assure Claims screen

HR Interface Export Tool

The API-based **HR Interface Export Tool** is now available on the **Claim Scheduler** screen of the **Configuration Manager** zone. This **HR Interface** enables the effortless export of Payee data associated with Payments made within the Assure Claims system.

To schedule an HR Interface Export job, navigate the following path and schedule a HR Interface Export Task:

Configuration Manager \rightarrow **Claim Scheduler** \rightarrow **Scheduler** (tab) \rightarrow **Job Details** (section) \rightarrow schedule a Task by selecting HR_Interface as Task Type with Sub Task Name as Export.

DXC Assure Claims screen											
TECHNOLOGY	C (1888) (1991) (ACTON) (1982)	C DefaultView					≗™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™™				
Work in Progress	Claim Scheduler						G ×				
Claim Scheduler	E Dashboard	📕 Jobs	C Scheduler								
	Job Detail		2	Start Date / End Date		3 Job Scheduler	Q 8				
	Job Details										
	Task Type HR_Interface		Task Name HR_Interface		Sub Task Name Export	Run Immediately					
	Email Notification										
	Diary Notification						Next				
				[Fig. 52]							

The Scheduler screen for HR Interface Export consists of three sections – Job Detail, Start Date/End Date and Job Scheduler.

The Job Detail section consists of the following dropdown fields and checkboxes:

- > Task Type (select the HR Interface option from the dropdown)
- > Task Name (field auto populates when Task Type is selected)
- > Sub Task Name (select Export from the dropdown)
- Email Notification (select this checkbox to set up task completion/failure notifications via email to designated recipients)
- Diary Notification (select this checkbox to set up task completion/failure notifications as Diaries to designated users)
- > Run Immediately (selecting this checkbox runs the HR Interface task immediately)
 - Selecting this checkbox removes the Start Date/End Date and Job Scheduler sections

Selecting the Run Immediately checkbox followed by the Next button opens the Optionset Parameters section. [Fig. 53]

Work in Progress	Claim Scheduler				c ×							
Claim Scheduler	🚦 Dashboard 🖉 🗐	lobs C Scheduler										
	1 Job Detail	2 Start Date / End Date	3 Job Scheduler	OptionSet Parameters	۹ ۵ ۹							
	Optionset Name [®] HR_interface-OP	Export Type Payment Payee	Test Export									
		Vendor Id Validation	g. 53]		Previous							

DXC Assure Claims screen

The **Optionset Parameters** section for a **HR Interface Export Task** consists of the following:

- > **Optionset Name** (mandatory field)
- Test Export: Typically, when an extract job is executed, the same data cannot be extracted again. By selecting this checkbox, the extraction of a test export file is enabled. This allows verification before extracting the final export file.
- Export Type (dropdown)
 - Payment
 - Payee
 - Vendor ID Validation

Of the three Export Types, **Payment** and **Vendor ID Validation** extracts have associated **Supplemental Field Mappings**. These mappings enable the extraction of supplemental information against Payment or Vendor ID Validation.

To extract specific supplemental information for a particular Optionset, select the desired option from the **Supplemental Mappings** dropdown list. The respective **Field Names** will be displayed. Next, activate the checkboxes next to each field and map its **Supplemental Table** to the corresponding **Supplemental Field**. [Fig. 54]

The **Payment** Optionset comprises four **Supplemental Mapping** options, each of which includes the following corresponding supplemental fields:

- Payment Supplementals
 - Payment Terms
 - RU # (mandatory field)
 - Special Handling
 - Separate Checks
 - Account # (mandatory field)

- Employee Supplementals
 - Employee Vendor ID
- > Entity Supplementals
 - Entity Vendor ID
- Physician Supplementals
 - Physician Vendor ID

Select the **Vendor ID Validation** Optionset to verify whether the Payee Entity has a valid vendor ID or not. In this context, the Payee Entity is referred to as the vendor. The supplemental mapping options along with their respective supplemental fields for **Vendor ID Validation** are listed below:

- Employee Supplementals
 - Employee Vendor ID
- Entity Supplementals
 - Entity Vendor ID
- > Physician Supplementals
 - Physician Vendor ID

Employee Supplementals	
Entity Supplementals	
Physician Supplementals	

DXC Assure Claims screen

Work in Progress	Cla	im Scheduler >							G ×
Claim Scheduler		Dashboard	Job	s	C Scheduler				
	0	1 Job Detail Option Set Information		2 Start Date / End Date		9	3 Job Scheduler	OptionSet Parameters	.
		Supplemental Mapping Payment Supplementals	5					-	
	Field Name			Mapped	Supplemental T	able	Supplemental Field		
	н	Payment Terms		O	FUNDS_SUPP	-			
	Н	RU #			FUNDS_SUPP	•		-	
	Н	Special Handling		O	FUNDS_SUPP	Ŧ			
	Н	Separate Checks		O	FUNDS_SUPP	¥	-		
		Account #		0	FUNDS_SUPP	¥	-		
		h						-	

[Fig. 55]

A HR Interface Export Task can be scheduled by entering an appropriate Optionset Name followed by selecting the desired Export Type. Finally, selecting the Save button runs the task immediately.

The scheduled **HR Interface Export Task** for the selected **Export Type** can be seen in the **Task List** node of the **Jobs** tab on the **Claim Scheduler** screen. [Fig. 56]

DXC Assure Claims screen												
TECHNOLOGY	S 1999 1001 1001 100	0] DefaultVi	ew				& manue? manue?	=	→]		
Work in Progress	Claim Scheduler								G	×		
Claim Scheduler	🚦 Dashboard	_	Jobs	¢	Scheduler							
	Aborled Completed Completed With Error Running Task List Total Jobs Executed	0 254 179 0 0 433	, 	Action	n name Task Name <u>HR. Interface-OP-409-Export</u>	Next Run Date/Time 02/23/2024 6:03 AM	1 to 1 of 1 I Page: 1 of 1 Description At 0603 AM, on day 23 of the month, only in February, only in 2024		• C •			
	[Fig. 57]											

When the Task has run successfully, it can be viewed in the Completed node of Jobs tab. [Fig. 58]

			U/	VC ASS	ure claims sci	een				
TECHNOLOGY	S BARLETON, ACCOMPTING	C DefaultView						2 manuel manuel	=	→
Work in Progress	Claim Scheduler								c	×
Claim Scheduler	🚦 Dashboard	🗏 Jobs	C Schedule	ər						
	Aborted Completed Completed With Error Running Task List Total Jobs Executed	0 Filter 255 0 Job 0 Job 434 HR	Name Interface-OP-409-E	Description HR_Interface HR_Interface	Job State Completed Completed	1 to 25 of 25 Start Date/Time 02/23/2024 6:03 AI 02/22/2024 2:59 PM	5 I Page: 1 of 11 End Date/Time 02/23/2024 6:04 AM 0 02/22/2024 2:59 PM	> > > > > > > > > > > > > > > > > > >	c ¢	2
HR_Interface-OP-409-Expo Completed [HR_Interface]	ort-HR_Interface				[Fig. 58]	×	The HR Inte	erface Pave	26	
2/23/2824 6:80:55 AM "Proces 2 /222/2824 6:80:55 AM "argu 2 /222/2824 6:80:55 AM "argu 2 /222/2824 6:80:55 AM "argu 2 /222/2824 6:80:55 AM "opt 2 /222/2824 6:80:55 AM "opt 2 /222/2824 6:80:55 AM "opt 2 /222/2824 6:80:55 AM "argu 2 /222/28	s started." ment count is19" isvkumar?" MUTUREL.ACCGF_FRESH" dodleFRYHET Id is737" ing Optionset" ing Optionset" ing Optionset" 2024 6:03:56 AMTextest 5 2024 6:03:56 AMTextest 5 2024 6:03:57 AMTextest F 2024 6:03:57 AMTextest F 2024 6:03:57 AMTextest F	ervice Started." Search Request. Xtract Request. Hev-assure-chains.dcc teponse Received." file to STP."	rmcl.com/claimsapi/	entity"			Export Tasl viewed by o icon in the column.	k log can b clicking on Job State	e the	ļ
> 2/23/2024 6:04:02 AR 2/23/ -	2024 6:04:02 AM"File Uplo	aded to /client-store	/PS/PAYEE_Export_20	2 40223060 355.tx	κt"					

DVC Accura Claima correspon

A new "Job State" for correct job status reporting of Import/Export Jobs

.

A new Job State – "Completed With Validation Errors" is now available on the Jobs tab of the Claim Scheduler screen in the Configuration Manager zone.

Until the previous release, **Import/Export** jobs with validation errors generated during execution were also labeled as **Completed** under the Job State column giving a false impression of their successful execution. Now, when **Import/Export** jobs are flagged as **"Completed With Validation Errors"** it provides users with an opportunity to fix/resolve their underlying issues.

Thus, the introduction of this new Job State "**Completed with Validation Errors**" ensures that correct job statuses are reported for each executed **Import** or **Export** job.

Claim Scheduler >								C			
Dashboard	E	Jobs	C Sch	eduler							
Aborted	0	Filter by	column name								
Completed	50		1 to 25 of 25 < < Page: 1 of 1 > >								
Completed With Error	24										
Completed With Va	25	Job Na	me	Description	Job State	Start Date/Time	End Date/Time Job Files				
Running	0	MBR-O	P-99-Import	MBR	Completed With Validation Errors	04/25/2024 6:25 AM	04/25/2024 6:27 AM	·			
Task List	0	MBR-O	P-98-Export	MBR	Completed With Validation Errors	04/24/2024 12:44 PM	04/24/2024 12:44 PM				
Total Jobs Executed	99	D PUS-OF	2-94	PUS	Completed With Validation Errors	04/23/2024 11:32 AM	04/23/2024 11:33 AM				
Running Task List Total Jobs Executed	0 0 99	MBR-O	P-99-Import P-98-Export P-94	MBR MBR PUS	Completed With Validation Errors	04/25/2024 6:25 AM 04/24/2024 12:44 PM 04/23/2024 11:32 AM	04/25/2024 6:27 AM 3 04/24/2024 12:44 PM 3 04/23/2024 11:33 AM 3				

DXC Assure Claims screen

[Fig. 59]



Troubleshooting the API Based Data Exchange Tools

DXC Assure Claims | Release: v.24.3 | October 2024

Issue: The Import/Export Job fails when the Admin's password is changed.

- Fix: When the login password for an admin user is updated after scheduling API-based Import/Export job(s) (MBR, PPY, MMSEA, 1099 and PUS) then it is recommended that the job(s) be edited and rescheduled to avoid encountering credentials authentication failure messages in the job console logs.
- Issue: The console log displays a network error message when a job runs continuously for 10 min or more.
- Fix: Navigate to the appsettings.json file of Claim Scheduler and Claims API and search for the key "HttpClientTimeOut" and change its value from default to 30 or 45 or 60 as needed.
- Issue: The Export Job log displays an SSL connection error.



Fix: Check the values for the following 2 keys in the Claims API AppSetting.json:

"ResourceAPIBaseUrl": "http://localhost/claimsapi/",

"SettingsAPIBaseUrl": "http://localhost/claimsapi/",

Ensure that the following keys should have the same value as that for the above keys:

"RiskmasterAPI": "http://localhost/riskmasterapi/",

"SearchAPI": "http://localhost/claimsapi/",

"DataAnalyticsAPI": "http://localhost/claimsapi/",

Check the values for the following 3 keys in the Claim Scheduler AppSetting.json

"SearchAPI": "http://localhost/claimsapi",

"RiskmasterAPI": "http://localhost/RiskmasterAPI",

"ImportToolAPI": "http://localhost/claimsapi",

The following keys should have the same value as that for the above keys:

"DataAnalyticsAPI": "http://localhost/claimsapi",

"AssureClaimsFileUploadAPI": "http://localhost/claimsapi",

If the issue persists, please contact the DXC Assure Claims Support Helpdesk for assistance.

Issue: Validation Errors are displayed for Import File name format.

Fix: With the release of DXC Assure Claims v.24.2 onwards, file name format for API-based Import Tool jobs will be "filename.extension", whilst earlier, we were expecting file name without extension.

This change will have no impact on the prescheduled jobs, but all new jobs will require the full file name to be provided while scheduling the Import Tool jobs.

A help icon on the file name control is also added on the job screen to avoid any confusion.

Claim Scheduler >						G ×
E Dashboard	🗏 Jobs	C Scheduler				
1 Job Detail			(2 OptionSet Parameters		Q 🗃
						٩
Option Set Informa	tion File D	Detail Option E	ntity Match Settings	Payment Options	Duplicate Criteria Options	Fee Payments
Option Set Information File Detail Option Entity Match Set File Format Read File from Configured Path MDB format For Corvel(Without Line Items) ✓ Files to Import or drop files 				File Name Rease en (filename o	er full file name xtension).	
						Previous



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DXC Assure Claims Support Helpdesk

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