Assure Claims API Error Documentation

SEPTEMBER 2021

DXC Assure Claims

Flexibility, scalability, configurability

FOR PROPERTY AND CASUALTY INSURANCE COMPANIES

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All questions regarding this documentation should be routed through customer assistance, Blythewood, SC, on Phone: 800-420-6007 or Email: risksupp@dxc.com

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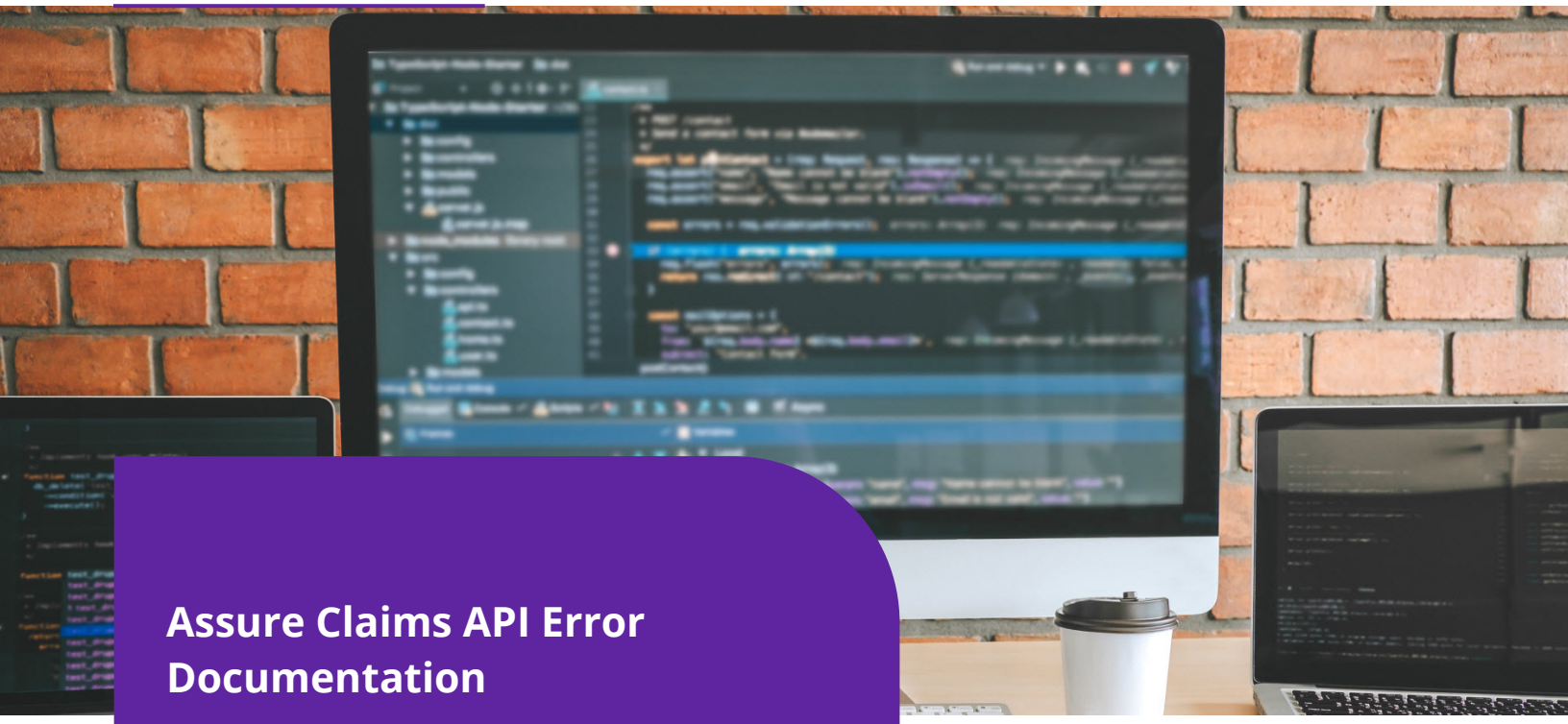

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What's new at DXC Technology?

THIS SECTION CAPTURES IN BRIEF THE LATEST NEWS AND EVENTS AT DXC TECHNOLOGY THAT HAVE A DIRECT BEARING ON OUR CUSTOMERS AND EMPLOYEES.

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What's new at DXC Technology?

"New DXC"

DXC Technology launches the "new DXC" Experience — the first step toward reimagining the way work will be done across DXC, moving forward. The idea is to inspire, engage, and take care of employees, to continue focusing on customers and helping DXC to seize the market.

To bring the "new DXC" Experience to customers and employees alike, DXC's management has brought onboard industry stalwarts to further strengthen its leadership team and execute the company's transformation journey.

READ MORE

Business Transformation

GBS: Global Business Services
GIS: Global Infrastructure Services

The race to modernize mission-critical systems and transform into a 21st century business is on. At DXC, we deploy the Enterprise Technology Stack to help customers achieve elevated levels of performance and new experiences.

The criticality of the IT estate is top of mind. Simplify and optimize existing, on-premises investments, empower employees with a rich workplace experience and securely move IT resources to the cloud. Automate and manage processes, modernize applications and build data-driven operations. DXC Technology can help you unlock value and transform your business with the Enterprise Technology Stack.

READ MORE

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DXC Claims Microsite

DXC Technology launches the “new DXC” Experience — the first step toward reimagining the way work will be done across DXC, moving forward. The idea is to inspire, engage, and take care of employees, to continue focusing on customers and helping DXC to seize the market.

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VISIT THE CLAIMS MICROSITE

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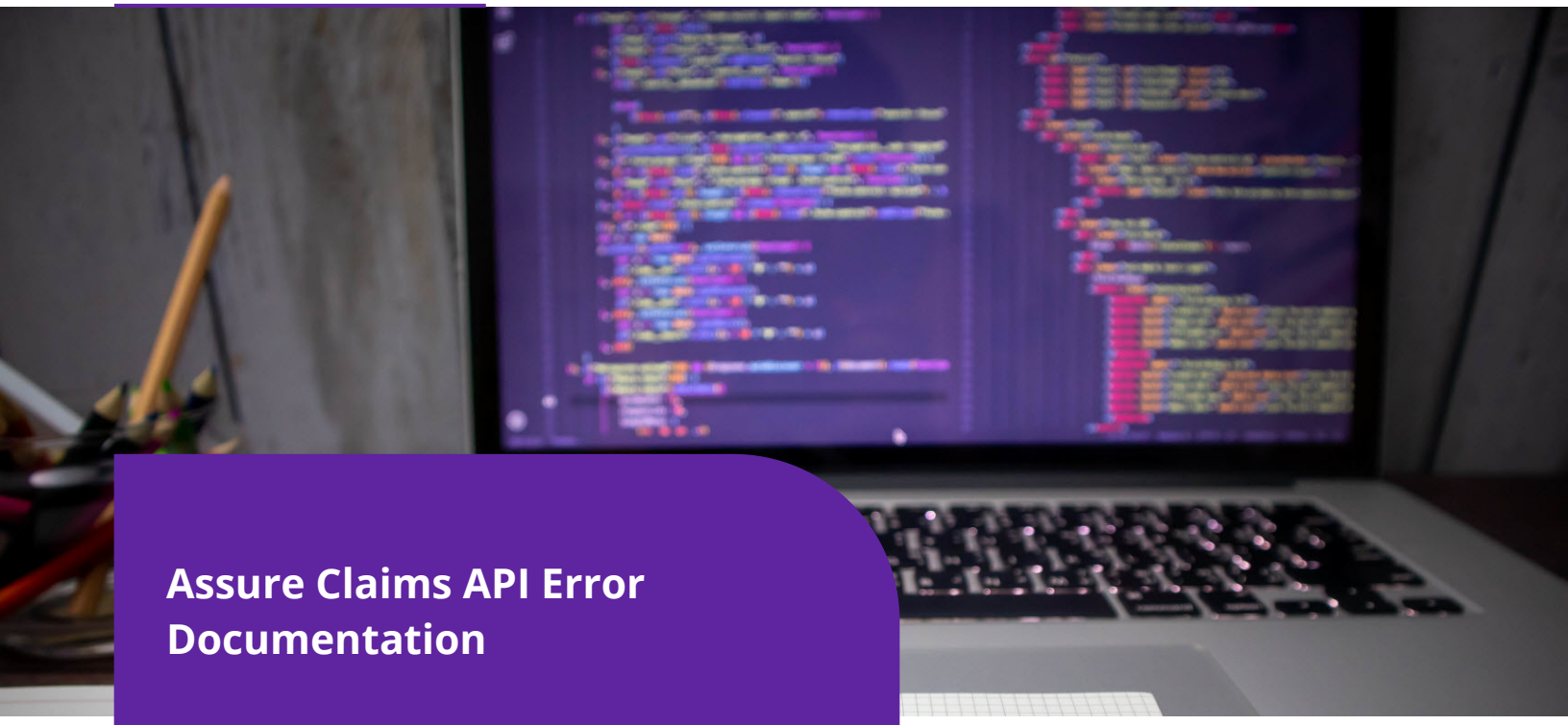

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Generic HTTP Error Response Codes

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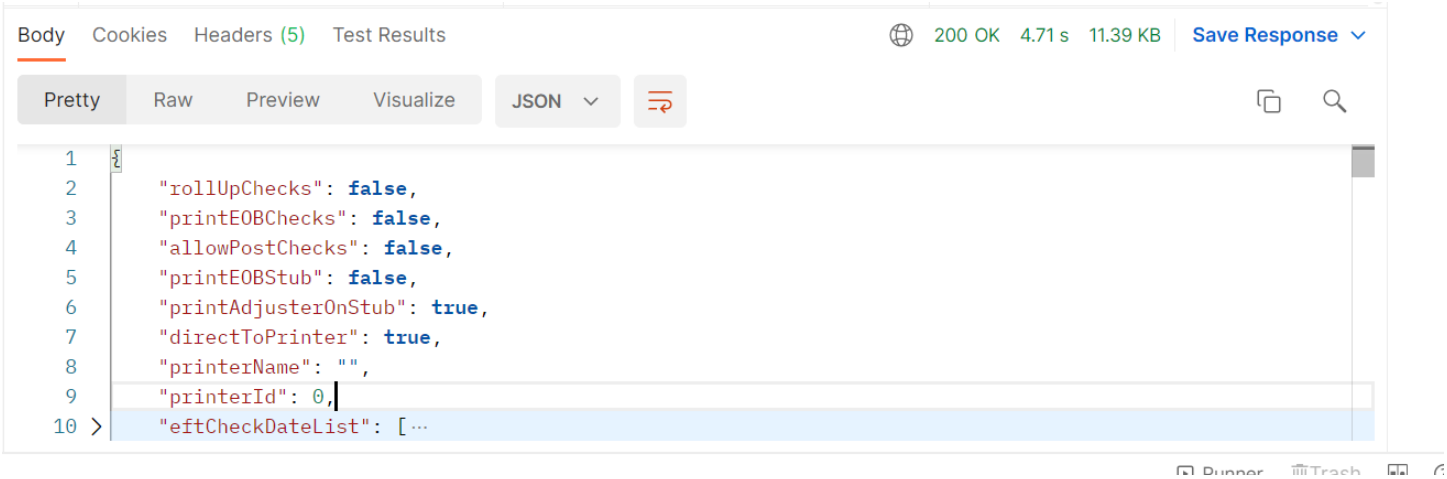
Generic HTTP Error Response Codes

Status Code: 200 (OK)

Description

This status response code indicates that the request has succeeded. The information returned with the response is dependent on the method used in the request.

- GET: The resource has been fetched and is transmitted in the message body.
- POST: The resource describing the result of the action is transmitted in the message body.



Status Code: 400 (BAD REQUEST)

Description

This request could not be understood by the server due to malformed syntax. The client should not repeat the request without modifications.

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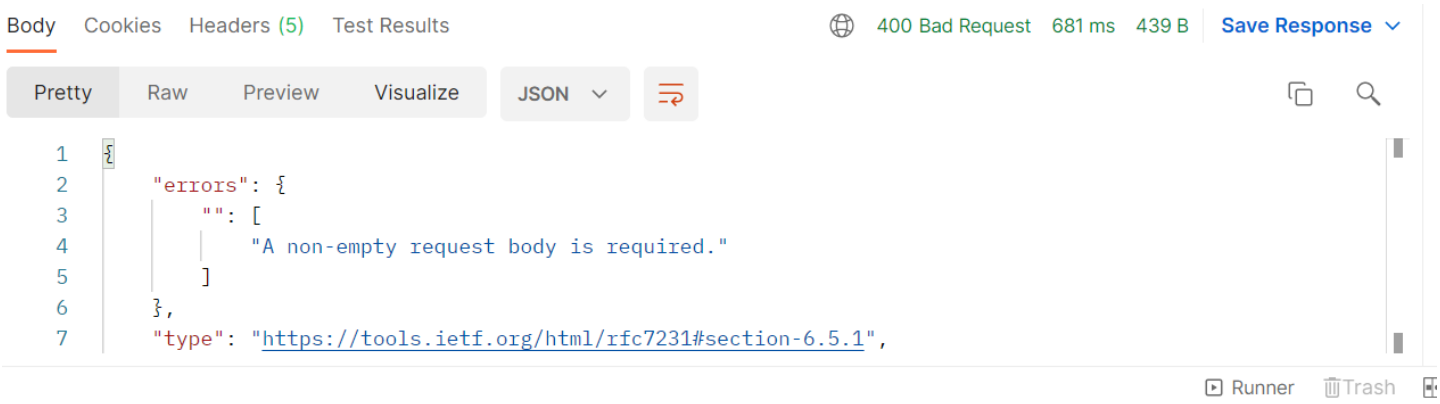

Status Code: 401 (UNAUTHORIZED ACCESS)

Description

This request requires user authentication. The request must include a valid JWT token Authenticate header field containing a challenge applicable to the requested resource.

Status Code: 403 (FORBIDDEN)

Description

The HTTP 403 Forbidden client error status response code indicates that the server understood the request but refuses to authorize it. This status is similar to 401, but in this case, re-authenticating will make no difference.

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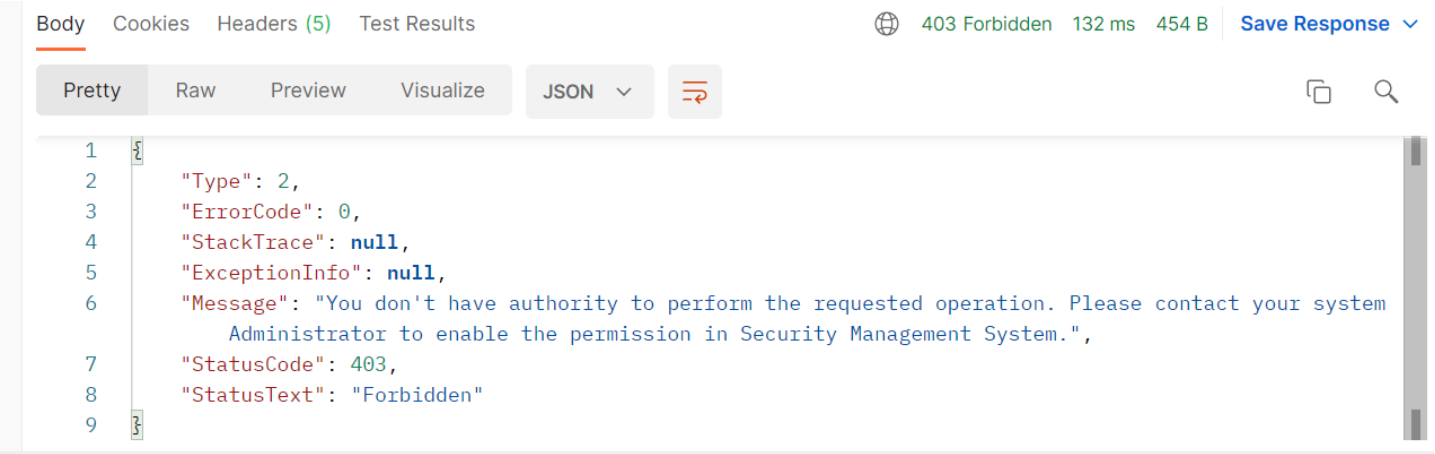

Status Code: 404 (NOT FOUND)

Description

The server has not found anything matching the Request-URI. No indication is given of whether the condition is temporary or permanent.

Status Code: 405 (METHOD NOT ALLOWED)

Description

The 405 Method Not Allowed error occurs when the web server is configured in a way that does not allow you to perform a specific action for a particular URL. It's an HTTP response status code

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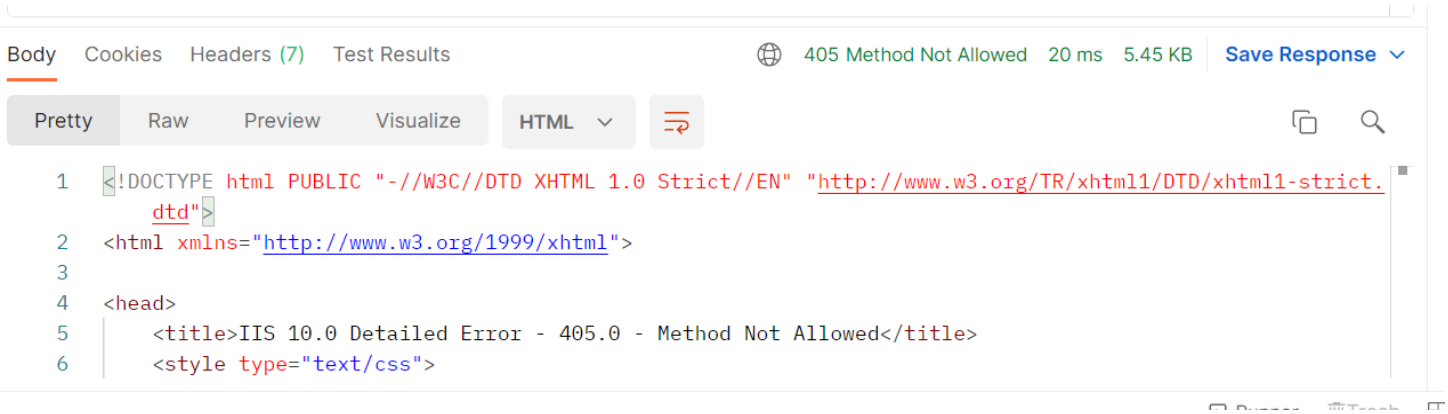
that indicates that the request method is known by the server but is not supported by the target resource.



Status Code: 500 (INTERNAL SERVER ERROR)

Description

The HTTP status code 500 is a generic error response. It means that the server encountered an unexpected condition that prevented it from fulfilling the request. This error is usually returned by the server when no other error code is suitable.

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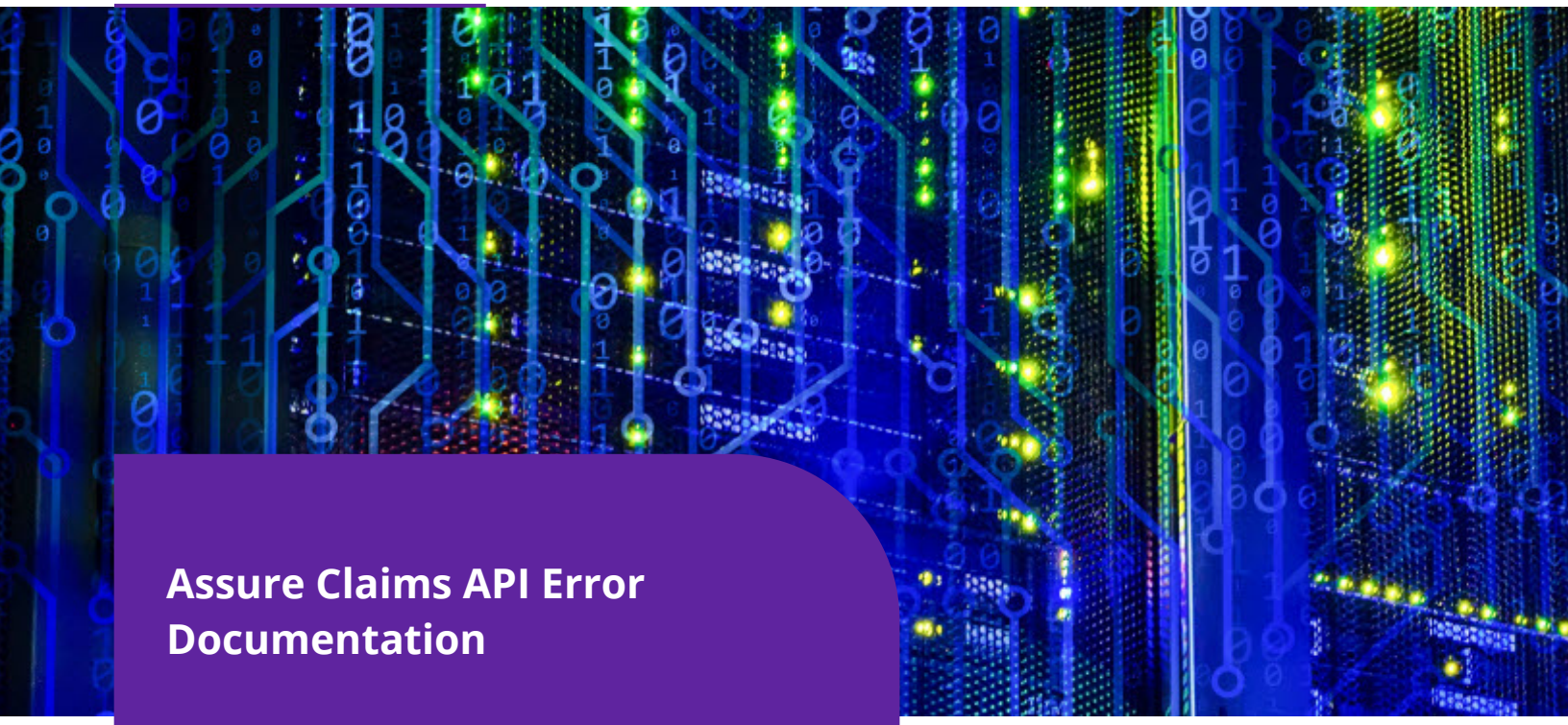

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Application Specific Error Response Codes

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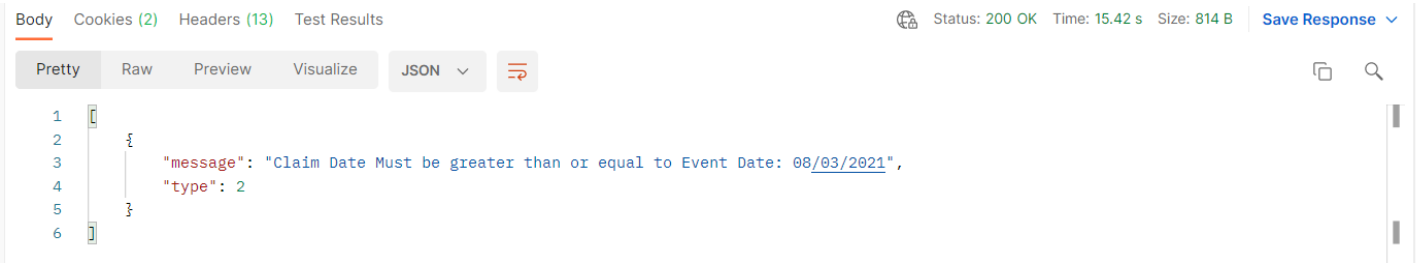
Application Specific Error Response Codes

Type: 2 (ERROR)

Description

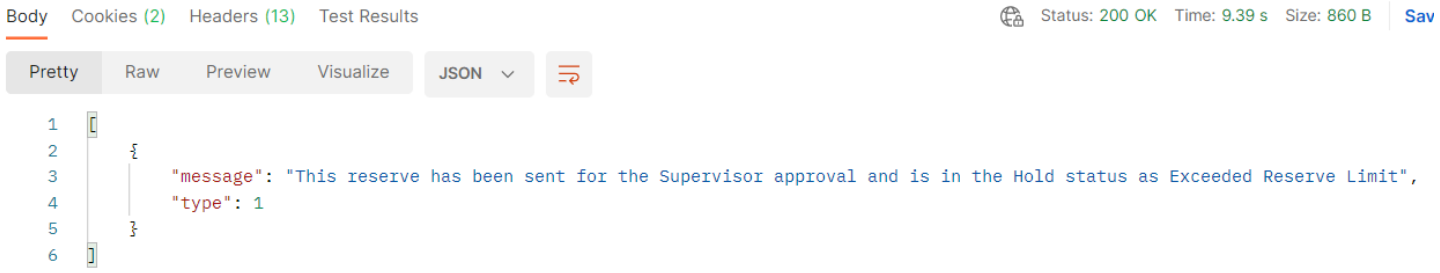
These are handled exceptions (with HTTP status code 200) thrown by the system. For example, this error message comes when user tries to save a claim having date of claim less than event date.



Type: 1 (WARNING)

Description

This warning is thrown (with HTTP status code 200) when data is saved successfully with some conditions needing user attention. For example, this warning message comes when user tries to set reserves above his authorised limit.



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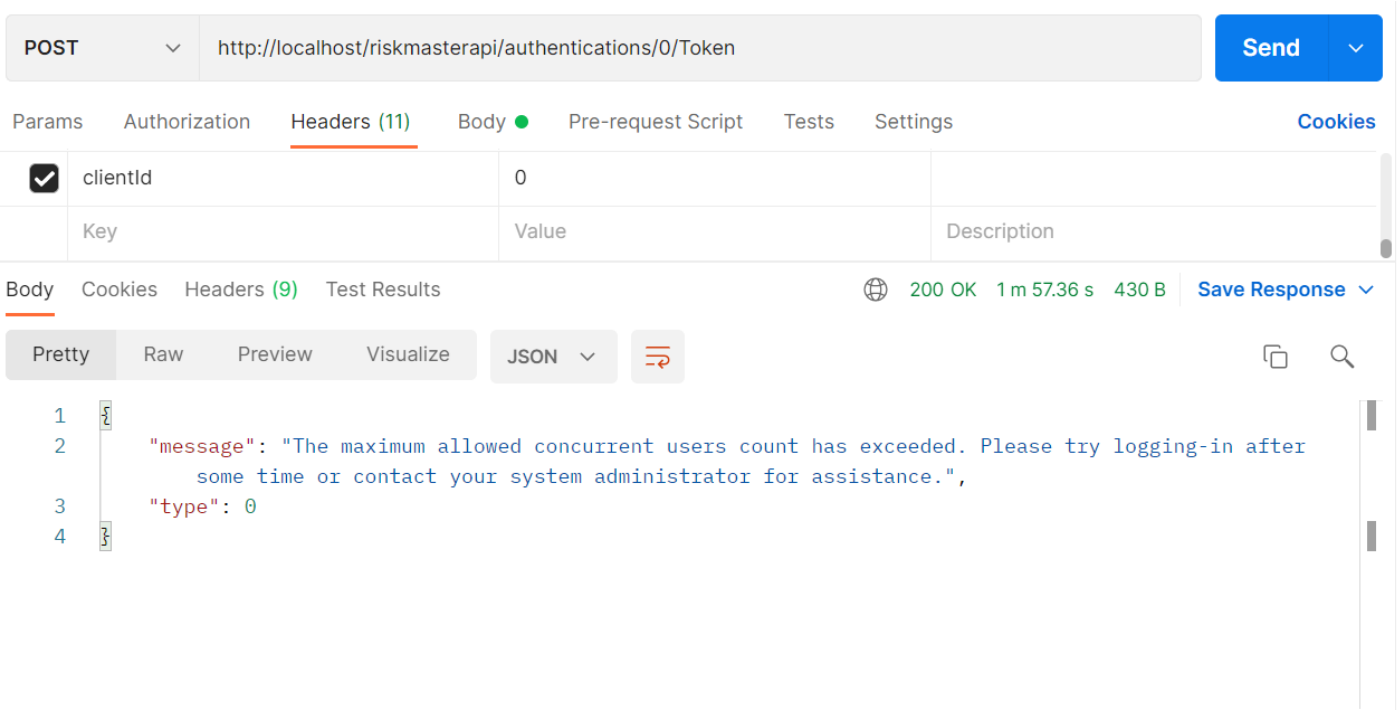
Type: 0 (INFO)

Description

For example, this message comes when maximum user count has exceeded.



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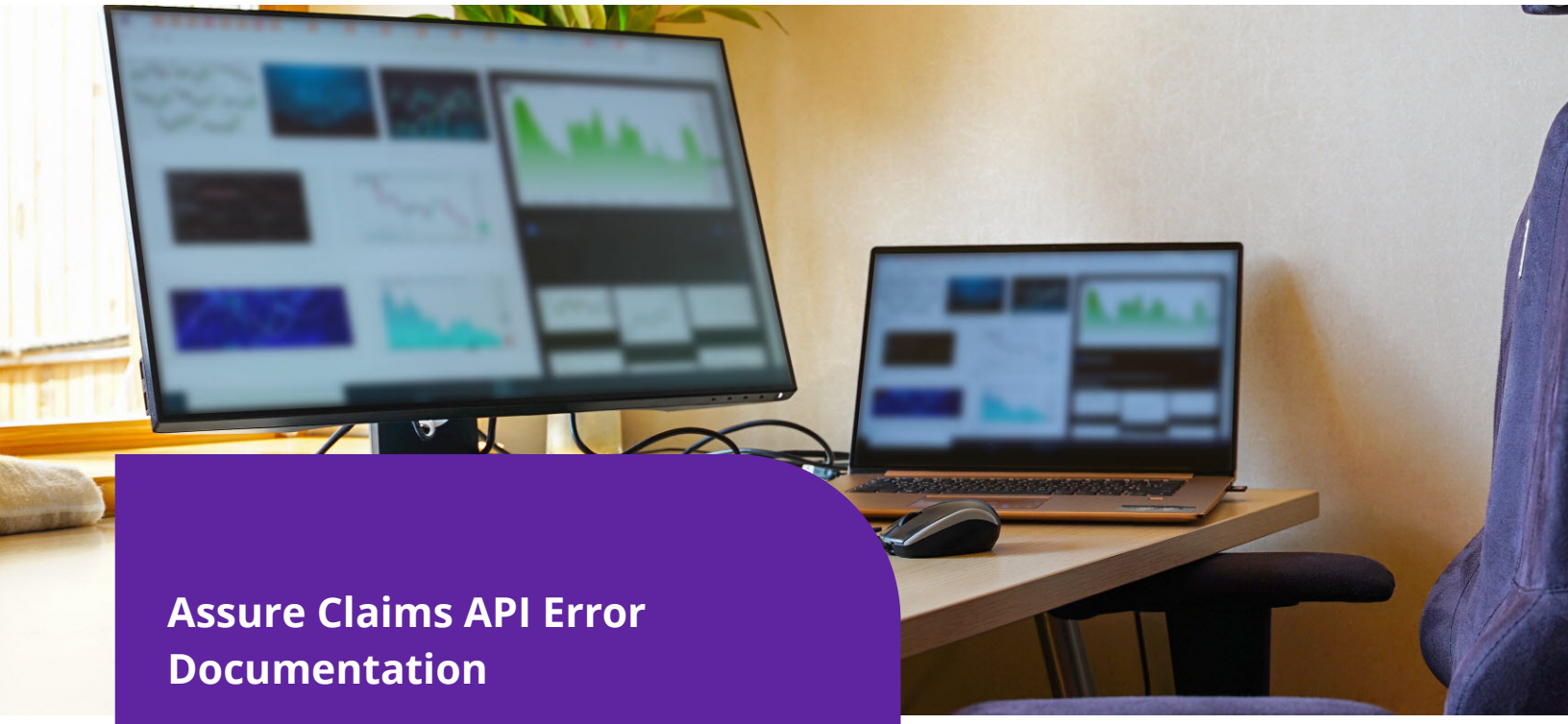

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VERSION 21.3 | SEPTEMBER 2021

About Us & Contact Info

DXC TECHNOLOGY IS A FORTUNE 500 GLOBAL IT SERVICES LEADER. OUR MORE THAN 130,000 PEOPLE IN 70-PLUS COUNTRIES ARE ENTRUSTED BY OUR CUSTOMERS TO DELIVER WHAT MATTERS MOST. WE USE THE POWER OF TECHNOLOGY TO DELIVER MISSION CRITICAL IT SERVICES ACROSS THE ENTERPRISE TECHNOLOGY STACK TO DRIVE BUSINESS IMPACT

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About Us & Contact Info

DXC Technology

Delivering eXcellence for our Customers and Colleagues

DXC Technology is a Fortune 500 global IT services leader. Our more than 130,000 people in 70-plus countries are entrusted by our customers to deliver what matters most. We use the power of technology to deliver mission critical IT services across the Enterprise Technology Stack to drive business impact. DXC is an employer of choice with strong values, and fosters a culture of inclusion, belonging and corporate citizenship. We are DXC.

READ MORE ABOUT DXC TECHNOLOGY

DXC Assure Claims

DXC Assure Claims is an integrated Claims Administration Platform that consolidates multiple functions into one cohesive solution to provide accurate and up-to-date business functions using the latest technology.

This browser-based software provides real-time analytics to help you spot trends and mitigate future losses. It gives your staff a highly efficient system that simplifies workflows and promotes best practices throughout your organization. It helps ensure that your claimants receive first-class service, besides providing your management team with a means to track key metrics to control costs and improve performance.

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Thousands of Risk and Claim professionals rely on DXC Assure Claims to manage all types of Claims, making it one of the industry's leading Claims Management Systems. This active client community ensures that DXC Assure Claims is continually supported and enhanced – keeping your Claims processing running smoothly today and in the future.

READ MORE ON THE DXC CLAIMS MICROSITE

DXC BLOG – INSURANCE & TECHNOLOGY

Contact Us

The Assure Claims Support Center provides manned telephone support services at these times –

8:00 AM – 8:30 PM, EST, Monday through Friday.

Additional and after-hours coverage may be available upon request.

risksupp@dxc.com

1-877-275-3676

DXC Technology

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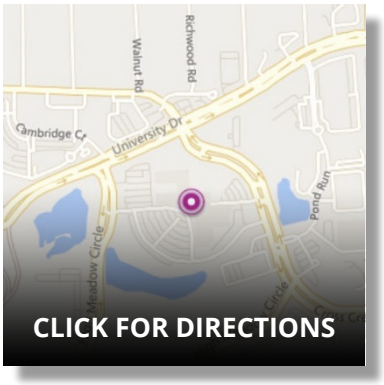
Michigan 48326



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